Under Pressure Transforming the Way We Think About & Use Water in the Home



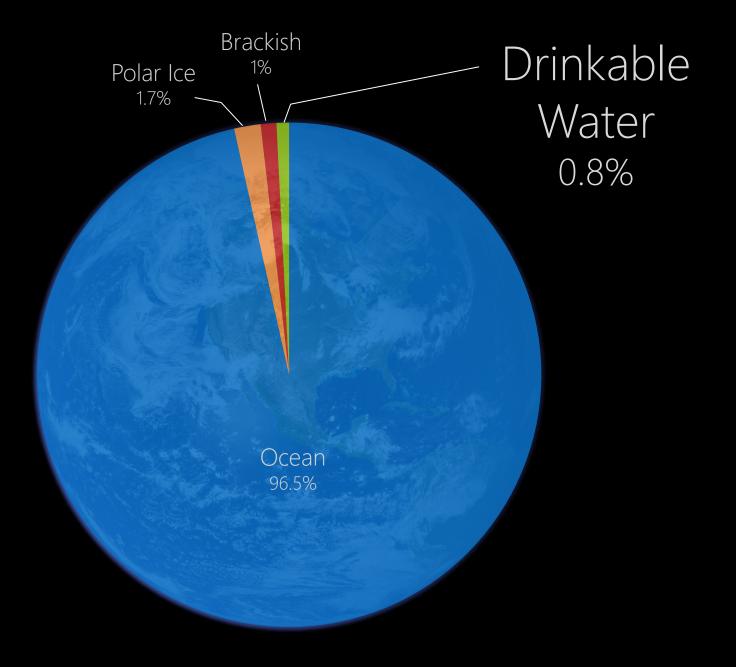


@jonfroehlich Assistant Professor Computer Science



two-thirds of the earth's surface is covered by water





[Glennon, Unquenchable: America's water crisis and what to do about it, 2009; Gleick, World Policy Journal, 2009]

The amount of water on earth is not changing

The amount of water on earth is not changing but its **location**, **quality** and **amount per person** is changing

As the



's climate changes...



precipitation patterns

glacial and ice snowpack surface water availability

[Gleick, World Policy Journal, 2009]

As populations O LOOM

per-capita water availability is declining

water availability disproportionately felt in urban environments

[Barlow, 2007]

This places an enormous strain on drinkable water supplies

[Inman and Jeffery, 2006; Gleick et al., 2008 Vairavmoorthy, 2006]

O e mano in 2010, water consumption rose to 938 billion gallons in beijing water supply = 576 billion gallons

[Guardian, Dec 2010]



"china melting snow to meet freshwater demand"

[Guardian, Dec 2010]

lake mead expected to drop below intake pipes in next five years

[Bloomberg News, Feb 2009]

new sources of water more costly to extract

water utilities governments shift focus

This is an area where HCI researchers and designers can help

eco-feedback

sensing and visualizing behavior to reduce environmental impact

toyota prius



toyota prius

The Washington Post washingtonpost.com > Nation > Green

More news on: Environment | Climate | Science

For Hybrid Drivers, Every Trip Is a Race for Fuel Efficiency

By Michael S. Rosenwald Washington Post Staff Writer Monday, May 26, 2008

Katie Sebastian accuses her friend Evan Hirsche of getting better mileage than she does because he lives in Bethesda and has flatter everyday trips than she encounters in hilly Takoma Park. She suspects the Hirsche family of taking frequent long drives out of town, which also helps them.

"They claim they haven't been out of town in a while," she said, "but I know they have."

Hirsche retorts: "It is well known that Katie is a lead-footer."

Their friendly rivalry stems from the Prius effect. Both drive a Prius, the Toyota hybrid with an elaborate dashboard monitor that constantly informs drivers how many miles per gallon they are getting and whether the engine is running on battery or gasoline power. That can change driving in startling ways, making drivers is of their driving habits, then adjusting them tion has 41 mpg.



Evan Hirsche averages 43 mpg with his Prius, while Katie Sebastian, shown with her son, Cole, averages 41 mpg. The drivers have friendly rivalry over their mpg scores, fueled by the Prius hybrid's real-time mileage readings. (By Kevin Clark -- The Washington Post) W Buy Photo







By Michael Chow for USA TODAY

in of Gilbert, Ariz., squeezes as much an get from his 2000 Honda Insight.

THE DISCUSSION



managed to squeeze that kind of mileage out of increasingly precious gasoline. Even on this, a bad day, Hudgin coaxed 28 mpg more out of his 2000 Honda Insight hybrid than its federal highway mpg rating.

hypermiler techniques

Hudgin's disappointment — he usually averages about 100 mpg this time of year — stems from his pride in being no

He's a hypermiler, part of a loose-knit legion of commuters who've made racking up seemingly unattainable mpg an art.

GILBERT, Ariz — After a 29-mile jaunt from

his Phoenix office to his home here, Louis Hudgin proclaimed his gas mileage "pitiful."

He averaged just 88.3 miles per gallon.

MAXIMIZING MPG: What experts think of

TELL US: How do you squeeze the most

Most drivers would take a victory lap if they

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Hypermilers practice such unorthodox techniques as coasting for blocks with their car's engine turned off, driving far below speed limits on the freeway, pumping up tire pressure far



HydroSense + Reflect₂O



sensingfeedback

water sensing

188650

Municipal	1 mars	7	City of Tempe P.O. Box 29617 Phoenix, AZ 85038-9617 480-350-8361 480-350-8400 (TDD)
Indudindulududududududu LINDER HOLLINQUEST 7450 S KENWOOD DR TEMPE AZ 85283-4921		Utility Amount Due: Voluntary Donation: Total + Voluntary Donatic Date Due:	127.52 1.00
Mark if address change requested or	hent.	See reverse side for important informa Service Address: 7450 S KEN Gallons delivered: 20,200	LD BEFORE TEARING
ter feed	The due date on Rep P	us: 1180 0017 to current charges. ver payments accepted, call 480-350-8361 Churced + Other Debits -Utility Amount Due	Voluntary Donation = Total Including Vo Donation 1.00 12 Year to Date Voluntar





SAVE MORE AT SAFEWAY

GROCERY

1.50 B

SFWY PRTZLE STICK ResPrice 1.79 CordSav .29 BLKBERY PRES SFY CANOLA OIL CEREAL PNT BUTTER CHILI SAUCE SWT CHF-B PIZZA LK GRLC SCE

REFRIG/FROZEN

LUC CHEESE ResPrice 6.79 SPINACH ARTICHOKE ResPrice 3.79 CardSav 1 CardSav 1

GEN MERCHANDIS

#SFY BENEHIST TAB

BAKED GOODS

		1.29 0
LD COSMIC BROWNIES		3.14 B
OPOLIFAT RYE		4.99 B
CUSTARD PIE 91N	CardSav 1.00	4.99 B
CHOC CREAM PIE ResPrice 5.99	CardSav 1.00	
**** TAX	6.76 BAL	144.25
VF MC XXXXXXXXXX	`	.00
CHANGE TOTAL NUM	BER OF ITEMS =	35

SAFEWAY ()

SAVE MORE AT SAFEWAY

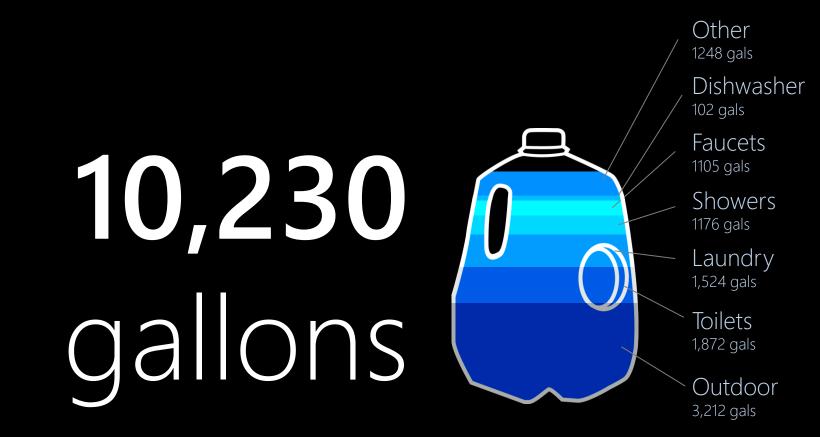
Month: April 2006

Total Food Units: 1527

Total Price:

0 0

\$642



waterbot

[Arroyo *et al.*, CHI 2005]

showme

[Kappel & Grechenig, Persuasive 2009]

upstream

[Kuznetsov & Paulos, CHI 2010]

waitek shower monitor



http://www.waitek.co.nz/

Point-of-Consumption Eco-Feedback Displays



sensing and feedback unit co-located at fixture provides real-time feedback on water usage





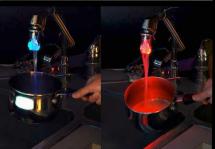


ISAVE

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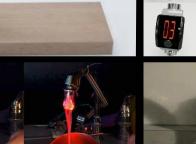


THE MORE WATER YOU SAVE, THE MORE CREATURES YOU CAN UNLOCK... THE MORE U



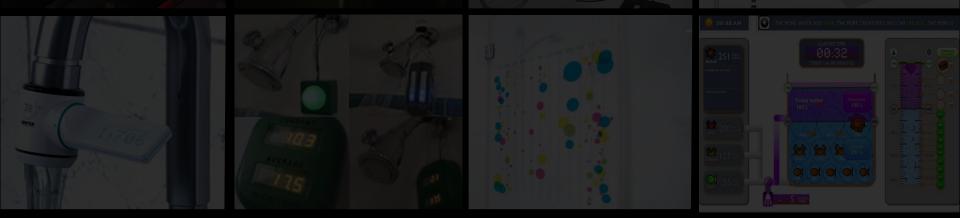








Point-of-consumption feedback is the prevailing method for providing water usage feedback at the **fixture-level**





Showers and **faucets** account for ~22% of water use in the average North American home



[Vickers, 2001]

direct sensing

[Teague Labs, Arduino Water Meter, http://labs.teague.com/?p=722]

.2/1

2102

PVC SCH. 40 COUPLIN

direct sensing

bath 6.5 gallons bathroom sink 1 4.2 gallons

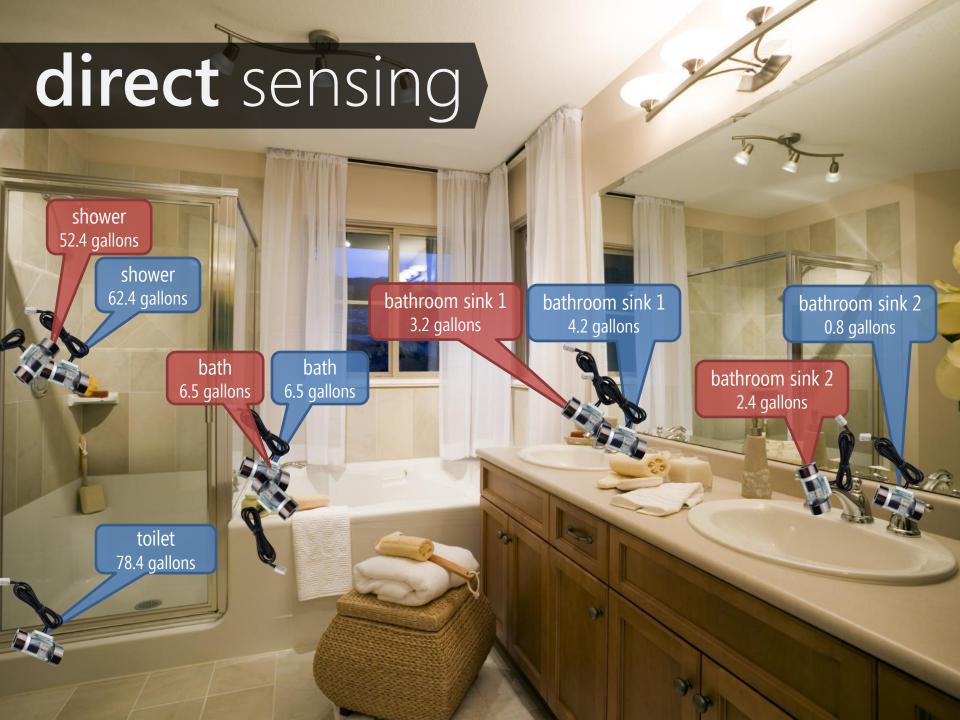
3)

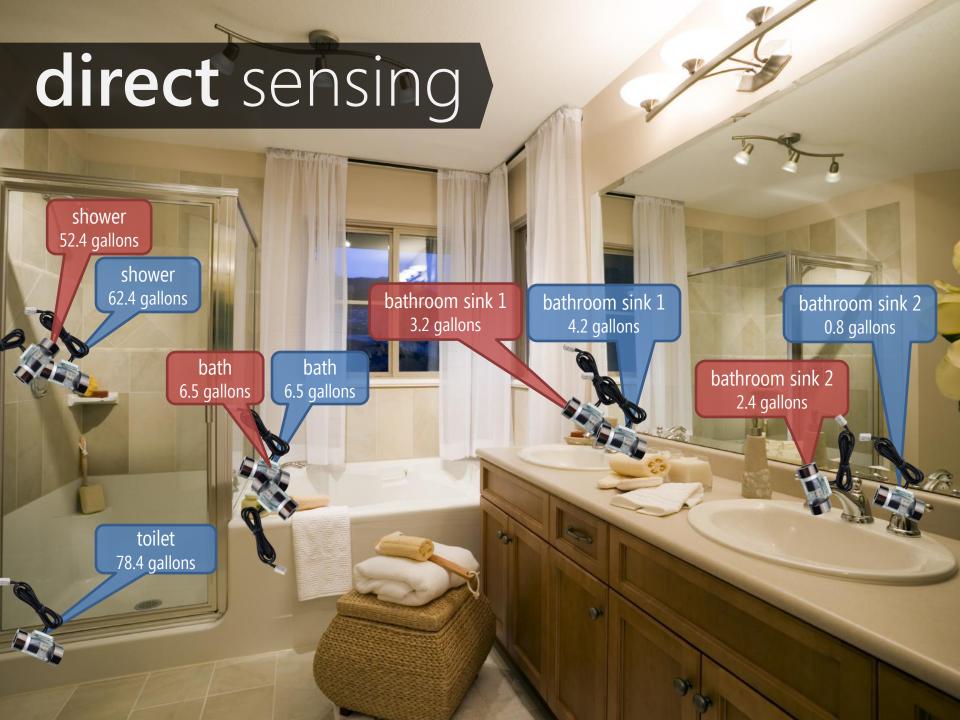
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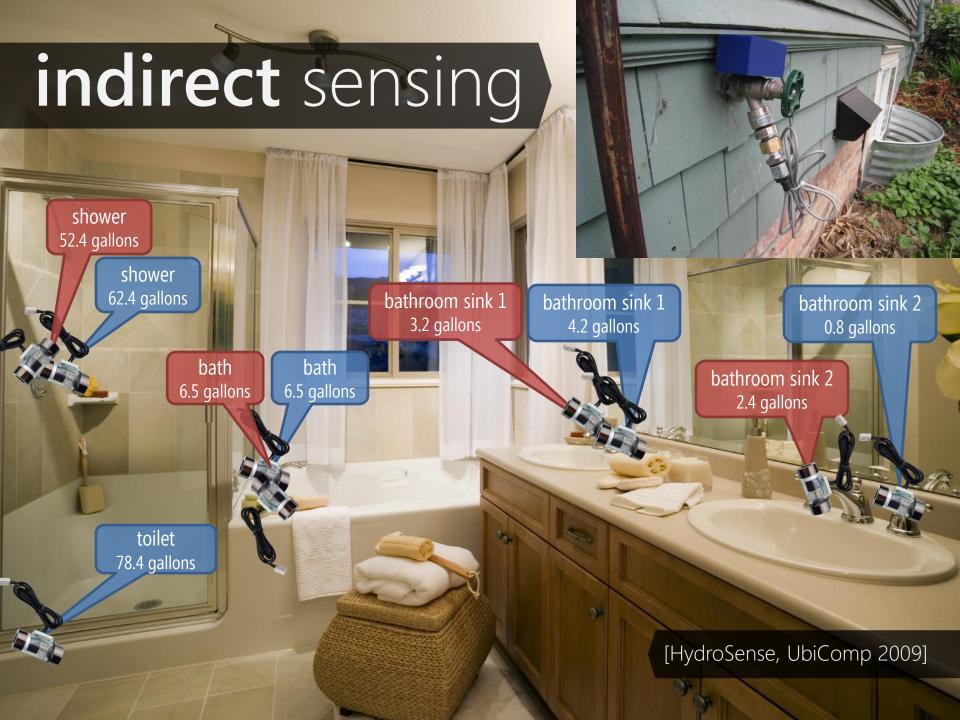
bathroom sink 2 0.8 gallons

toilet 78.4 gallons

shower 62.4 gallons







indirect sensing

HydroSense attempts to infer fixture-level usage for the entire home from a single point.

[HydroSense, UbiComp 2009]



sensing and visualizing behavior to reduce environmental impact

What do we do with all this data?



How does HydroSense work?

How did we evaluate it?

hydrosense

single, screw-on sensor
identifies fixture usage
estimates flow

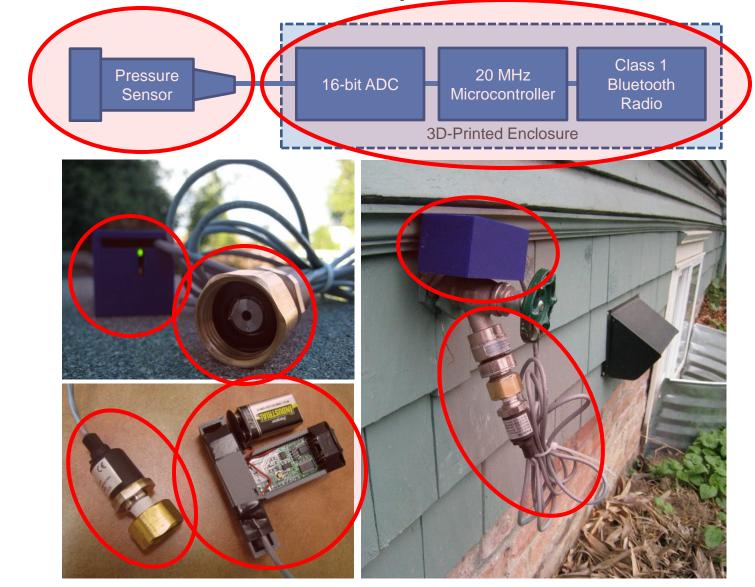
Froehlich et al., UbiComp2009; Larson et al., PMC2010

Requires cutting into pipe to install

Traditional water meters measure aggregate consumption

SERVICES	BILLING PERIOD		DAYS	METER READING			USAGE	USAGE HISTORY	
	From	То		Previous		Present		Last Month	Last Year
Water	2/9/11	3/9/11	31	238400	Actual	238900	500 CF	400 CF	400 CF
Sewer	2/9/11	3/9/11	31	238400	Actual	238900	500 CF	400 CF	400 CF
Sewer Deduct	2/9/11	3/9/11	31	95700	Actual	95700	0 CF	0 CF	0 CF

hydrosense implementation



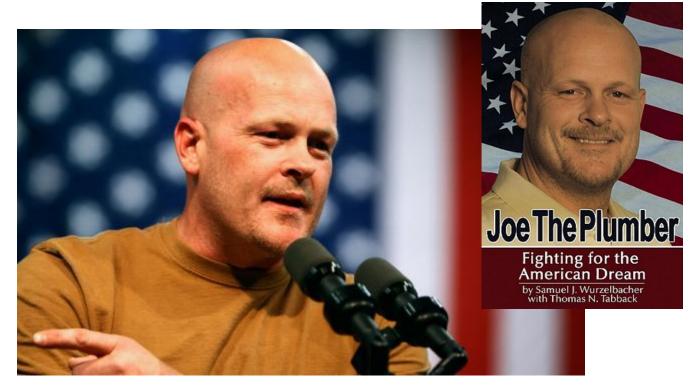
brief plumbing primer



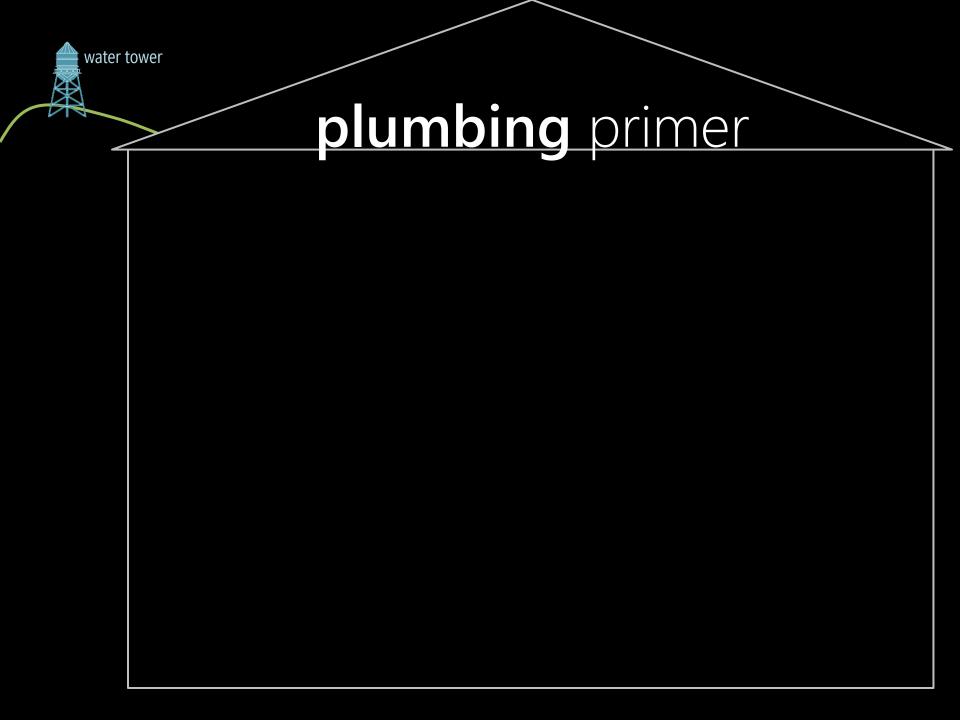
brief plumbing primer

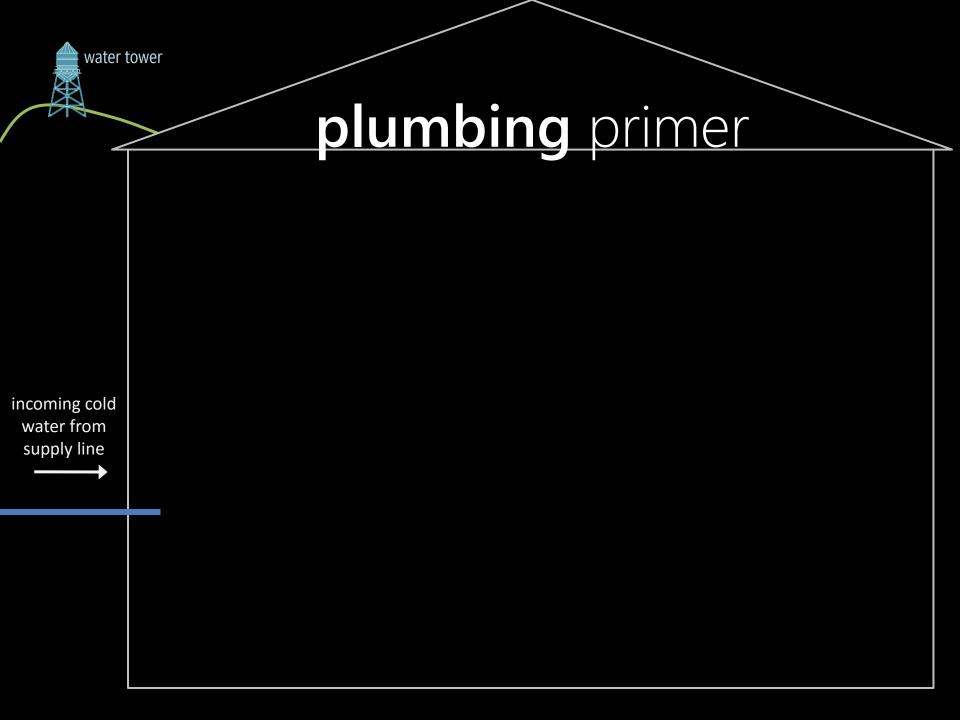


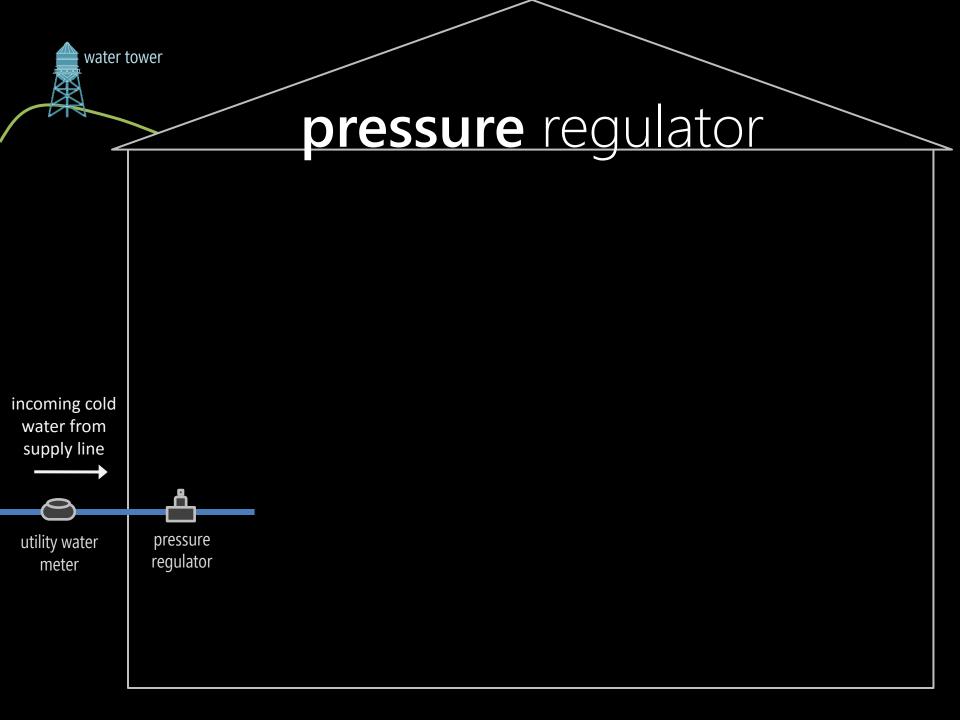
brief plumbing primer

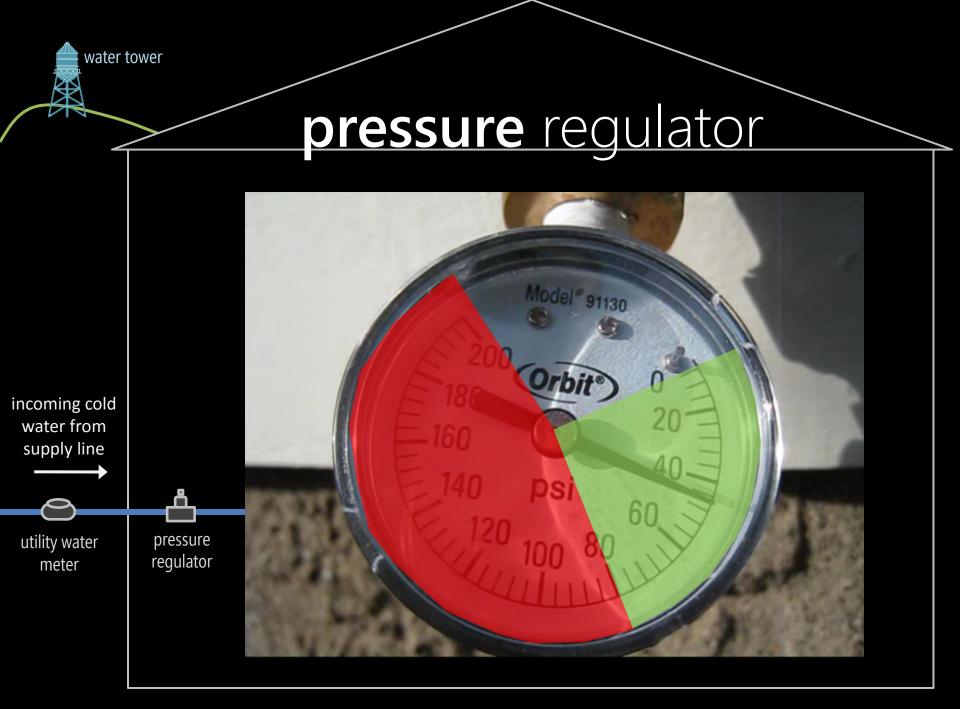


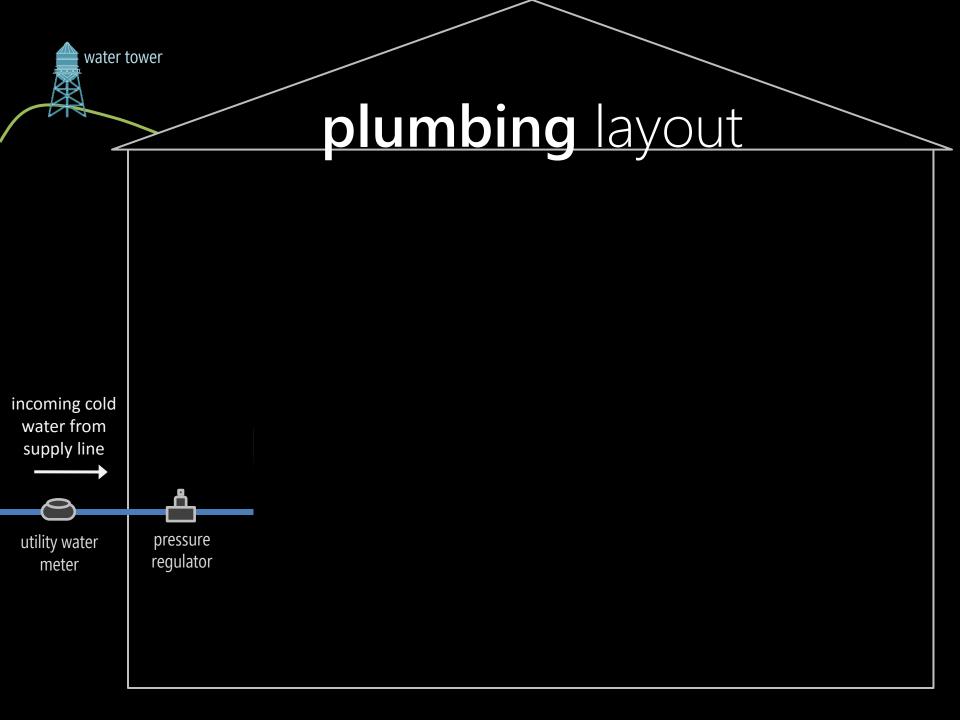
It's Samuel Joseph Wurzelbacher!

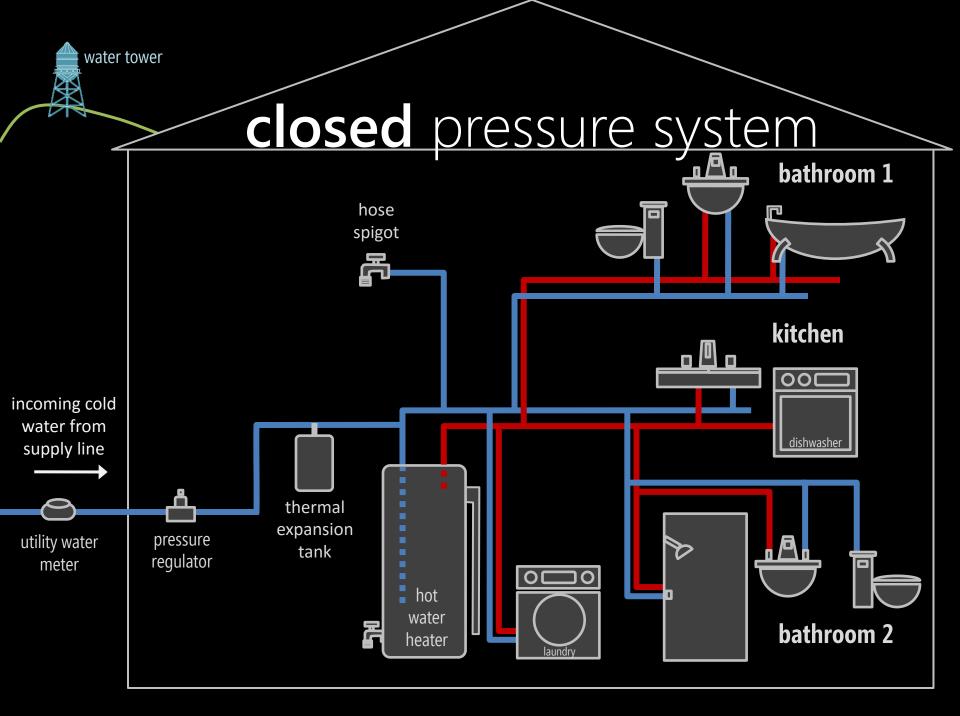


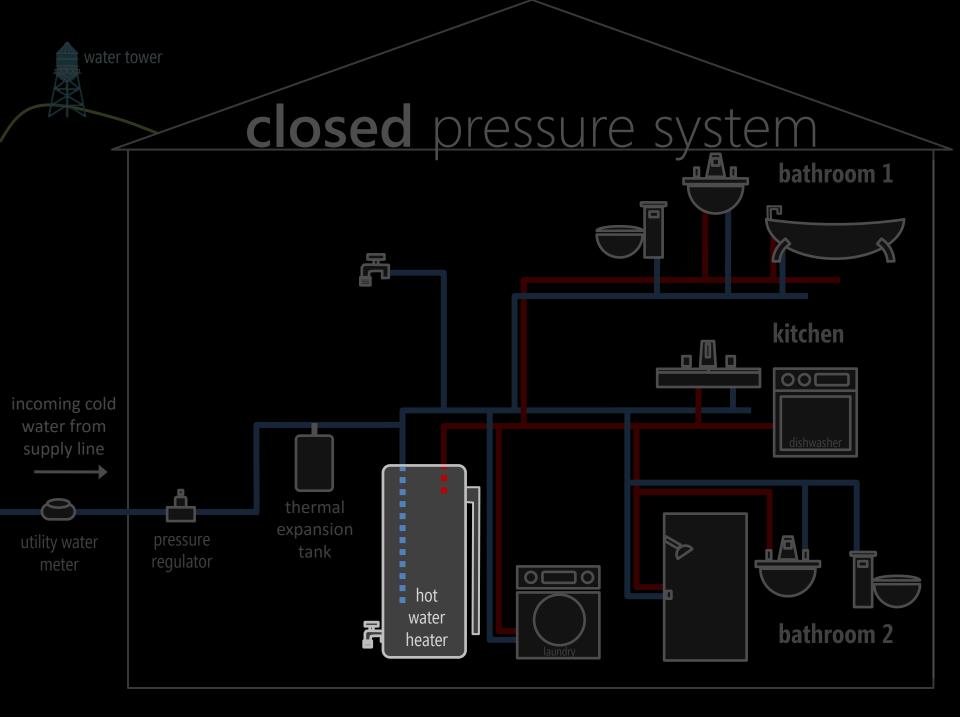


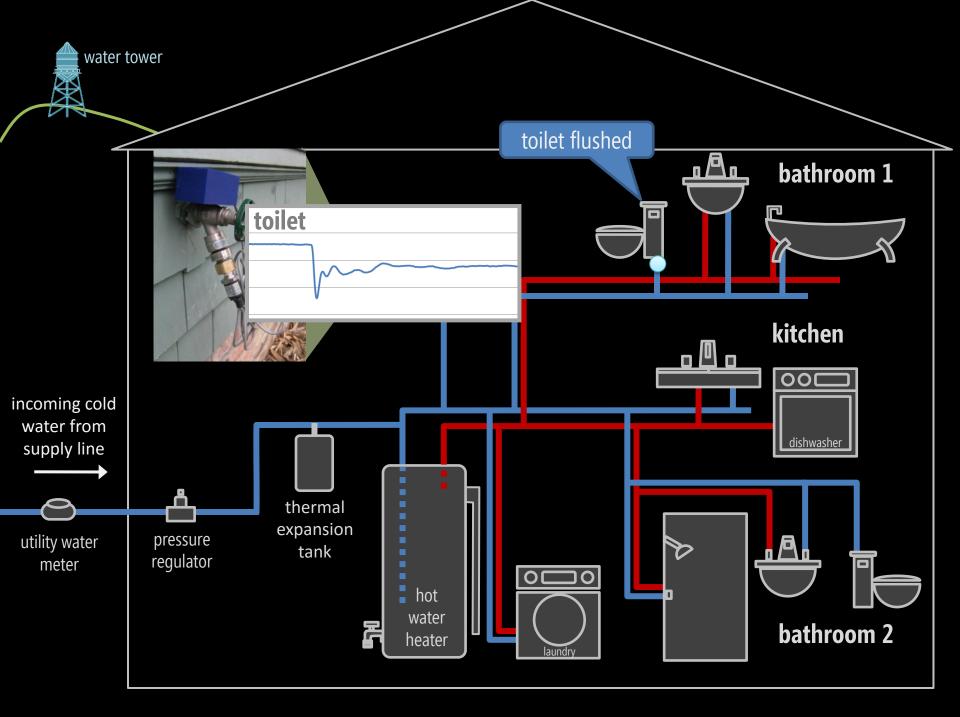


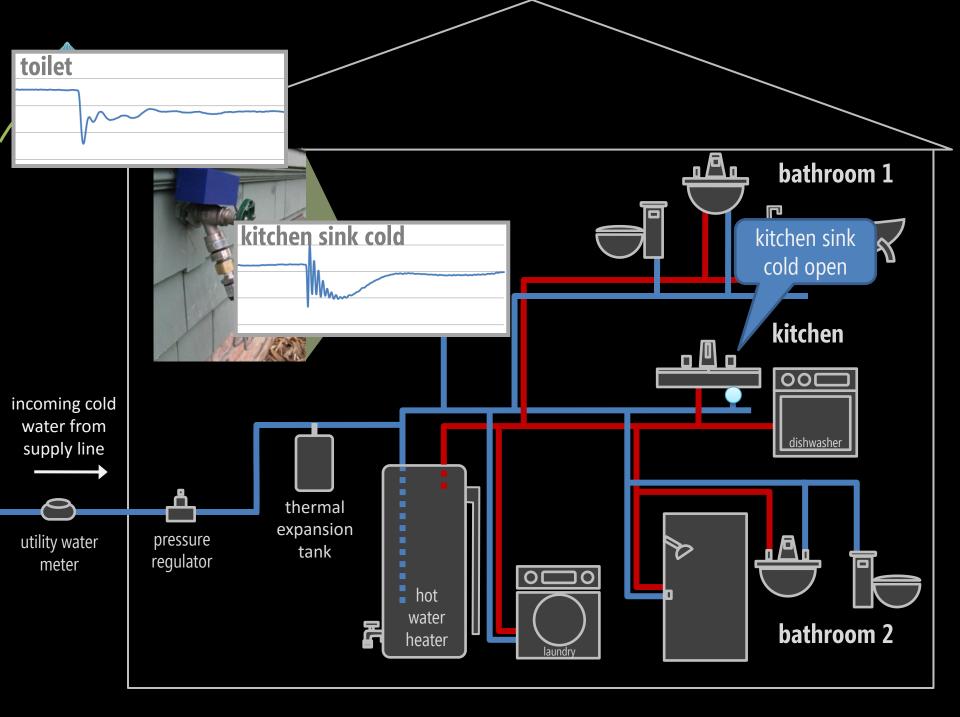


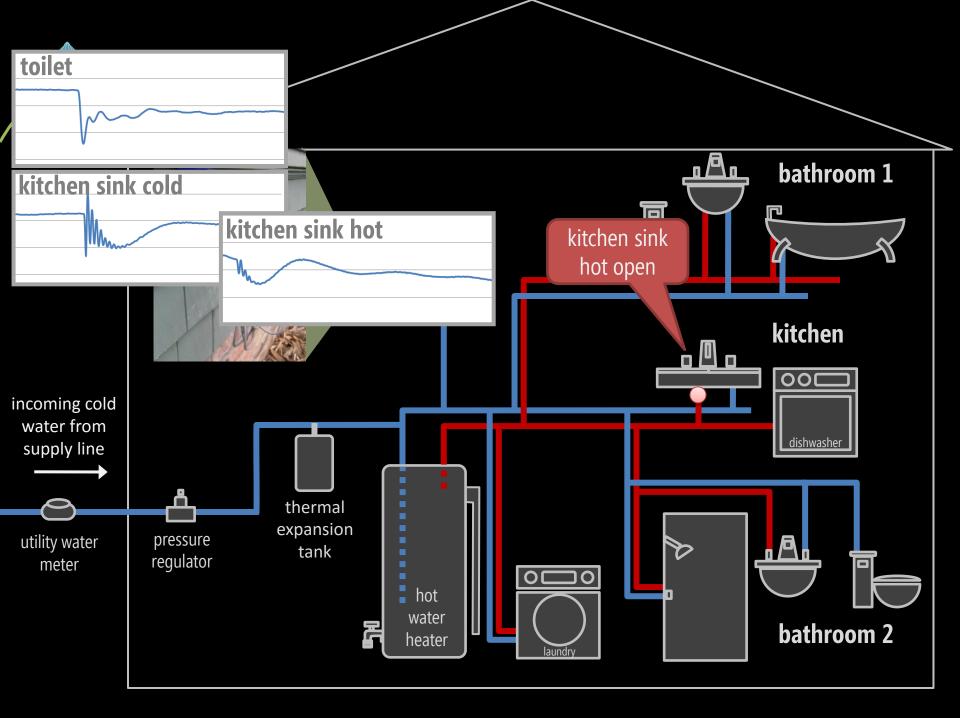


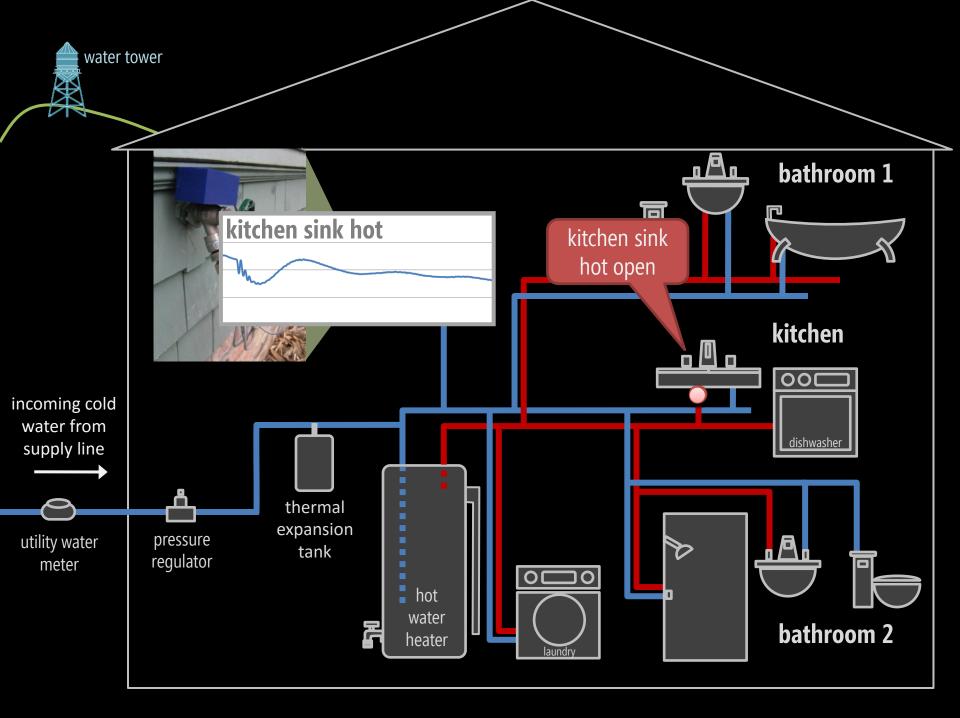


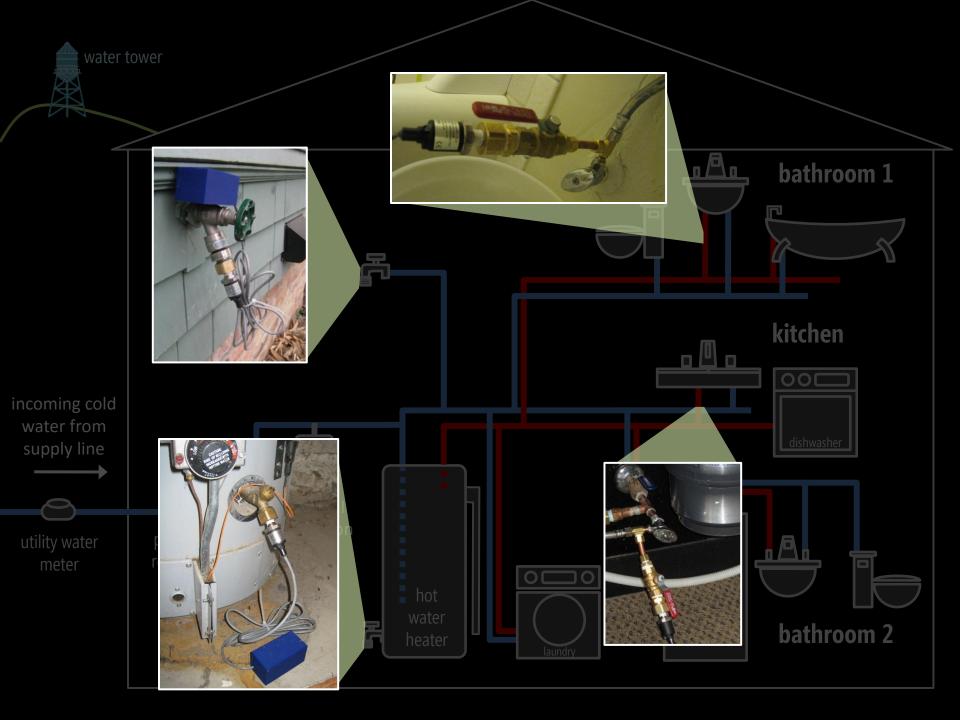




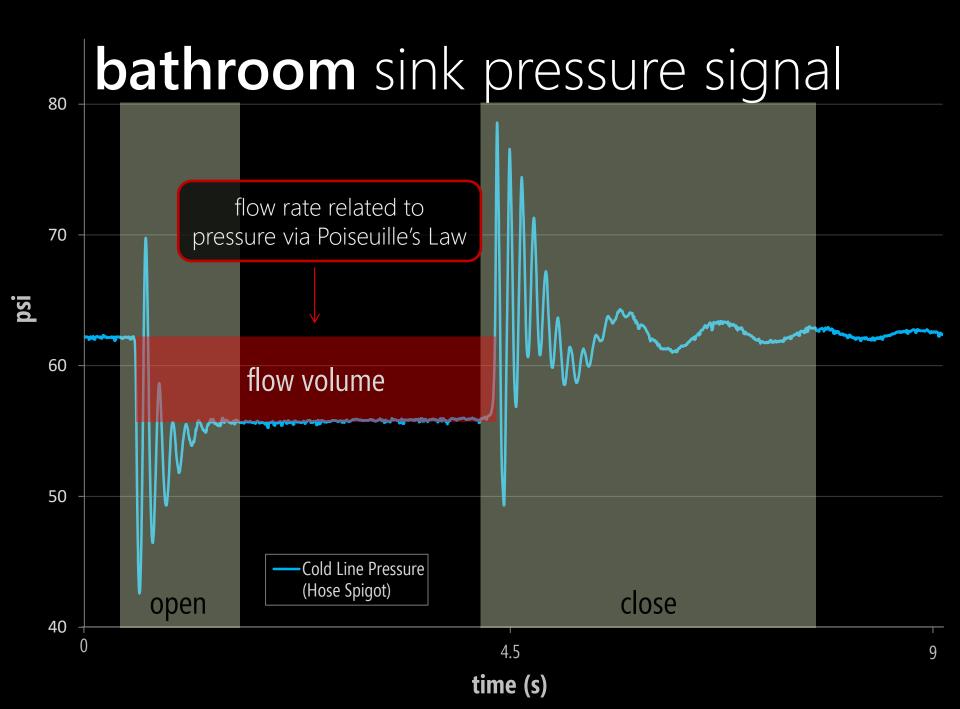












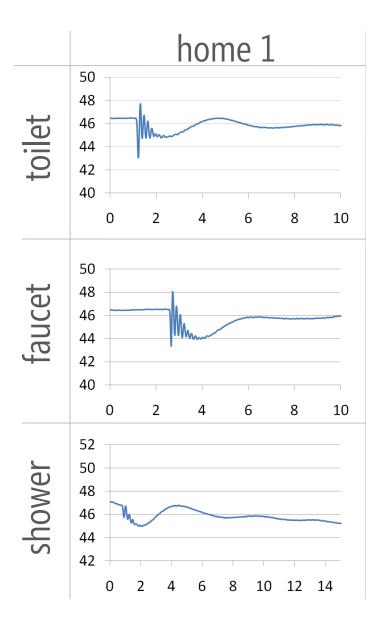
Hot Water Bathroom Sink Inlet Line

3/8" Copper Connection

Pressure Transducer (0-100 PSI)

Bathroom Sink (Basement)

example open events

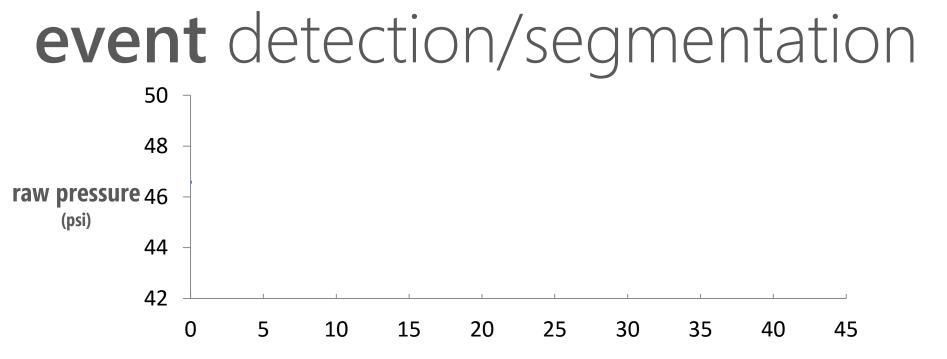


signature dependent on:

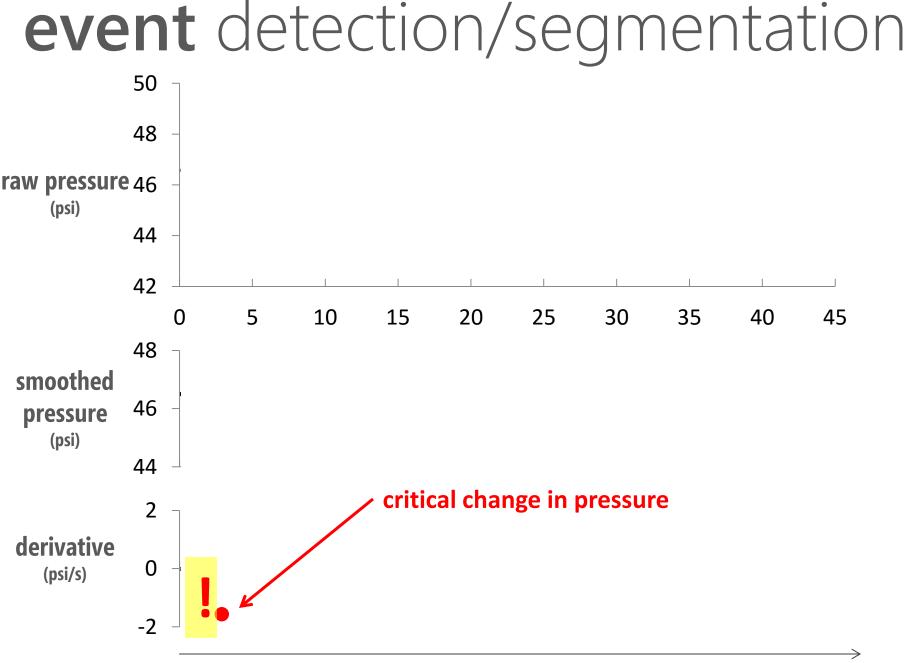
- fixture type
- valve type
- valve location in home

hydro algorithm

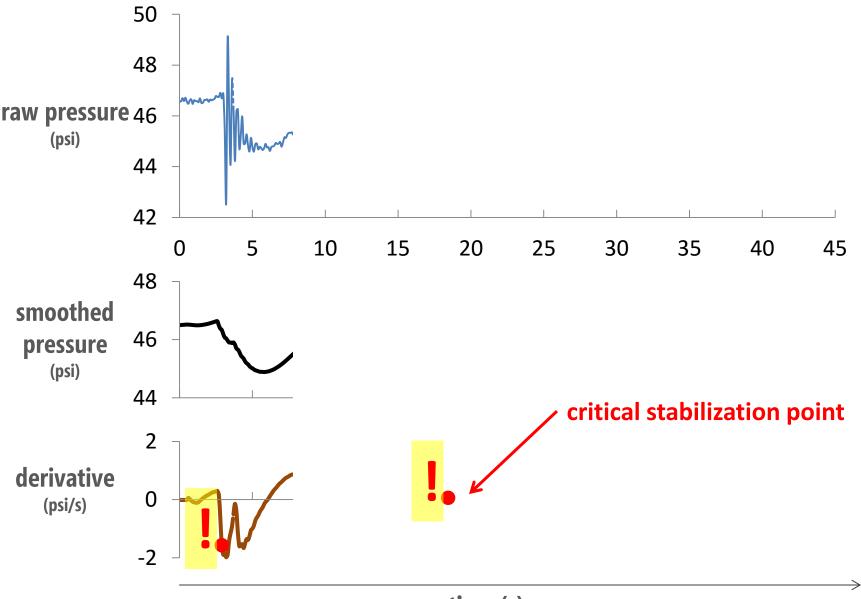
detect that a water event has occurred
 classify event as "open" or "close"
 determine source of event (*e.g.*, toilet, shower)
 provide flow estimate



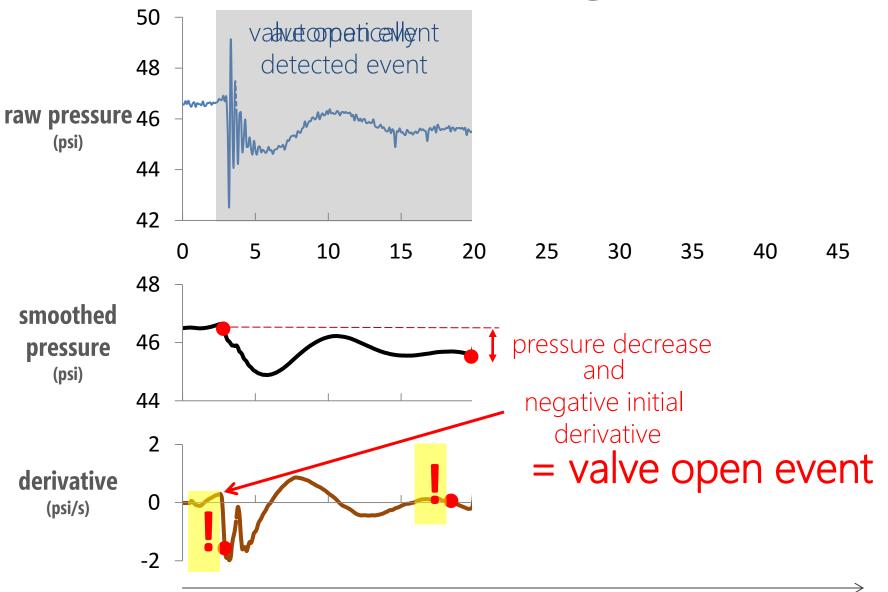
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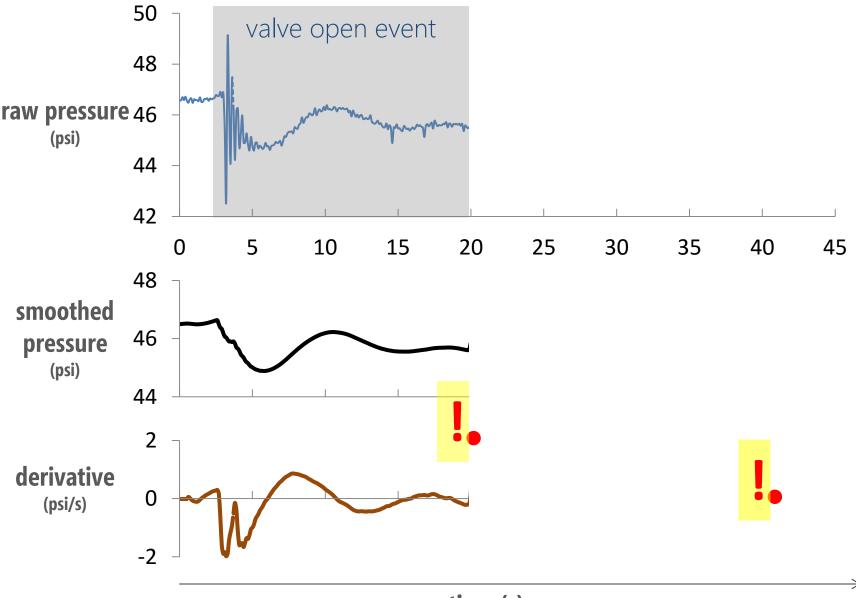


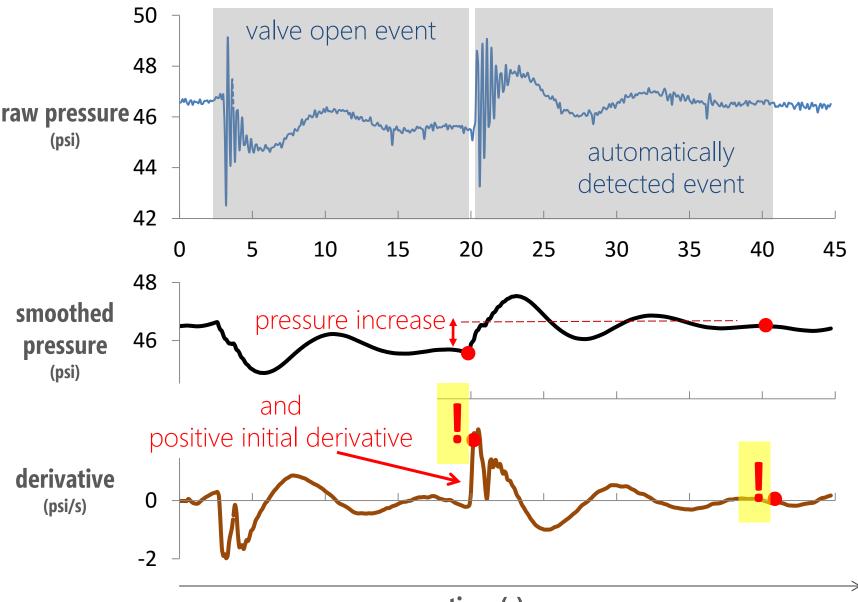
time (s)



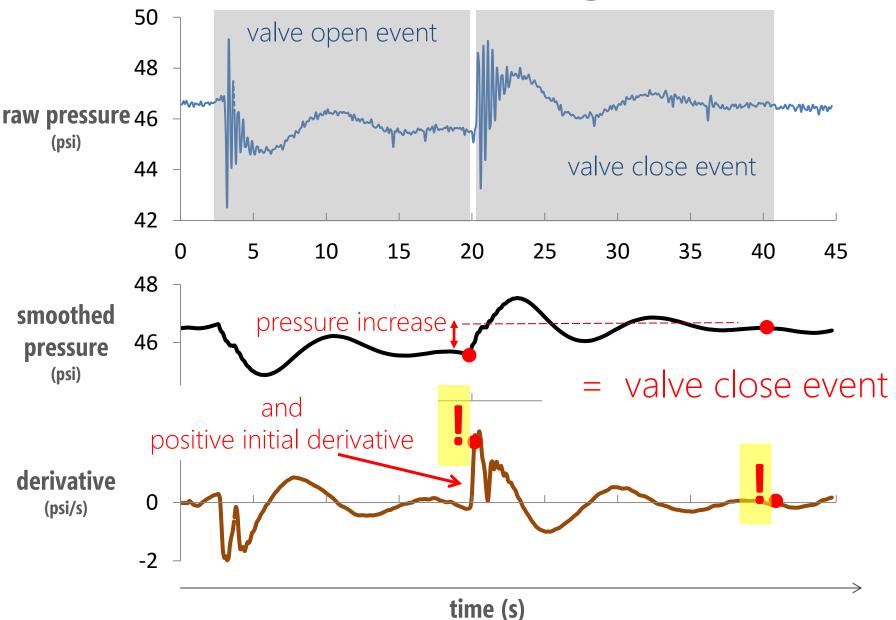
time (s)



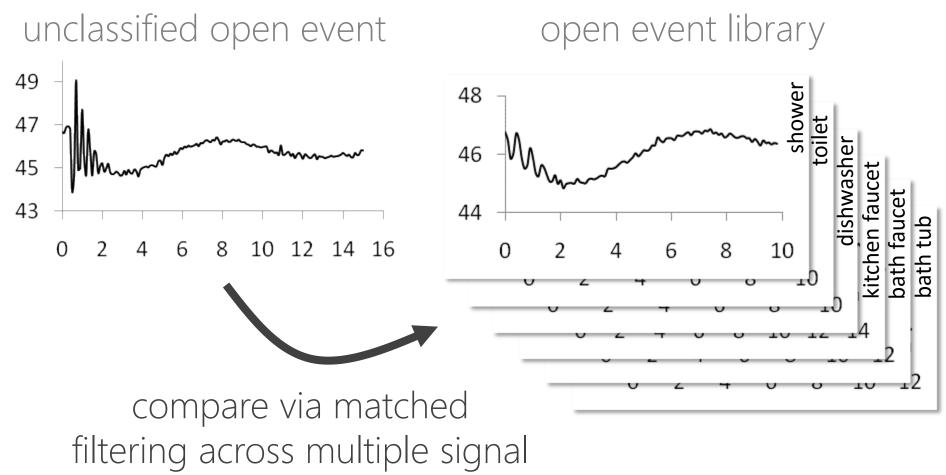




event detection/segmentation



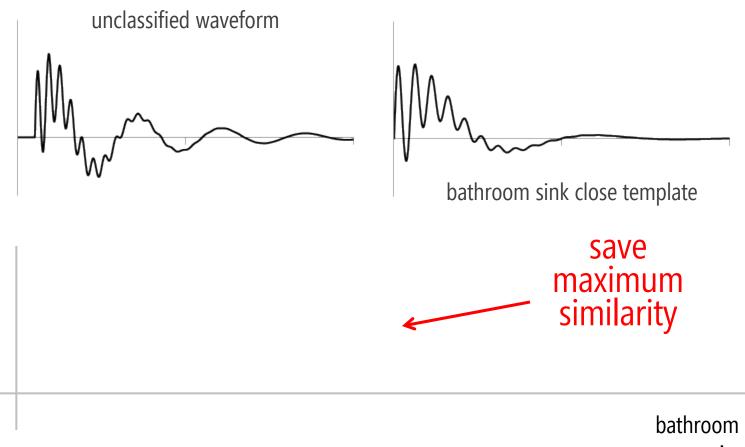
fixture classification



transformations

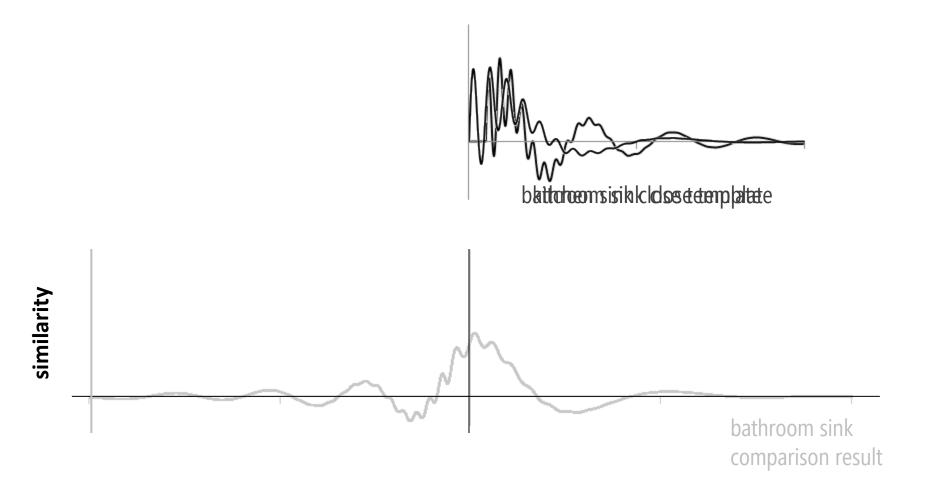
matched filtering

similarity



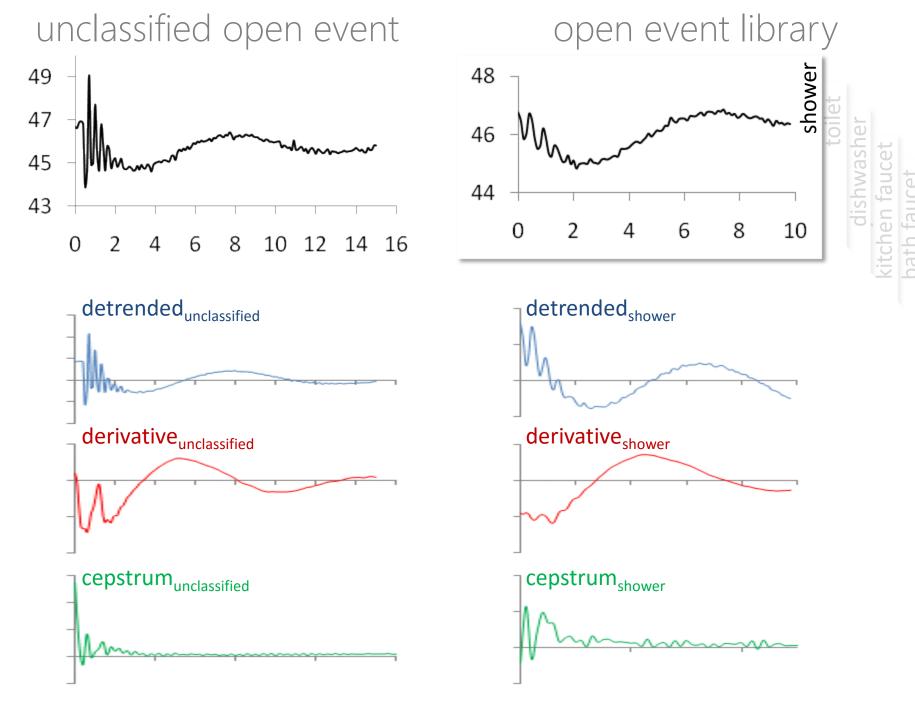
bathroom sink comparison result

matched filtering

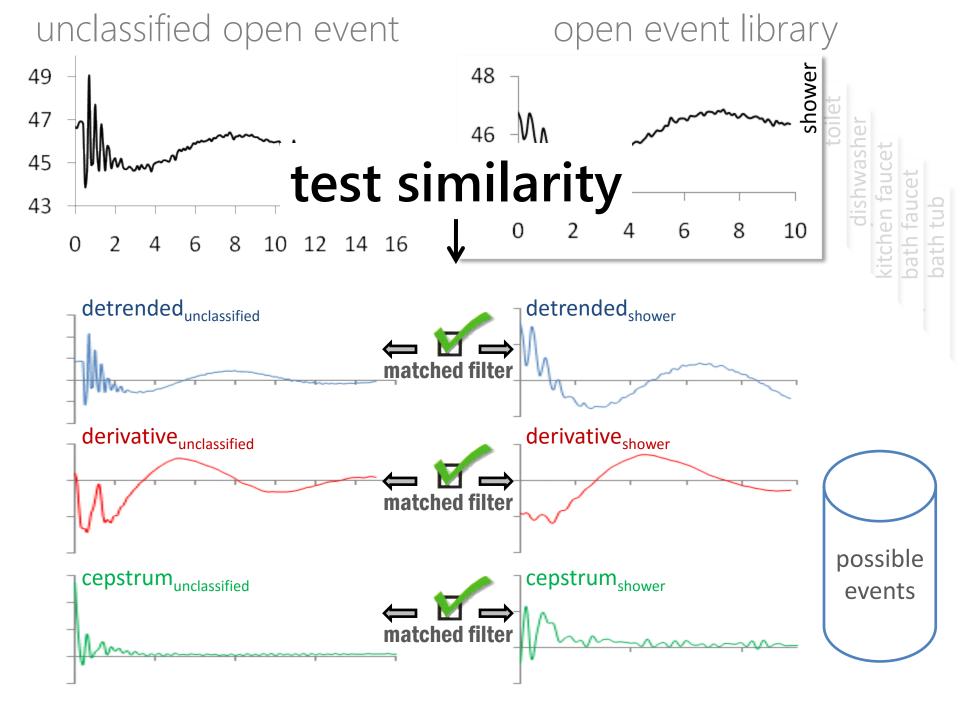


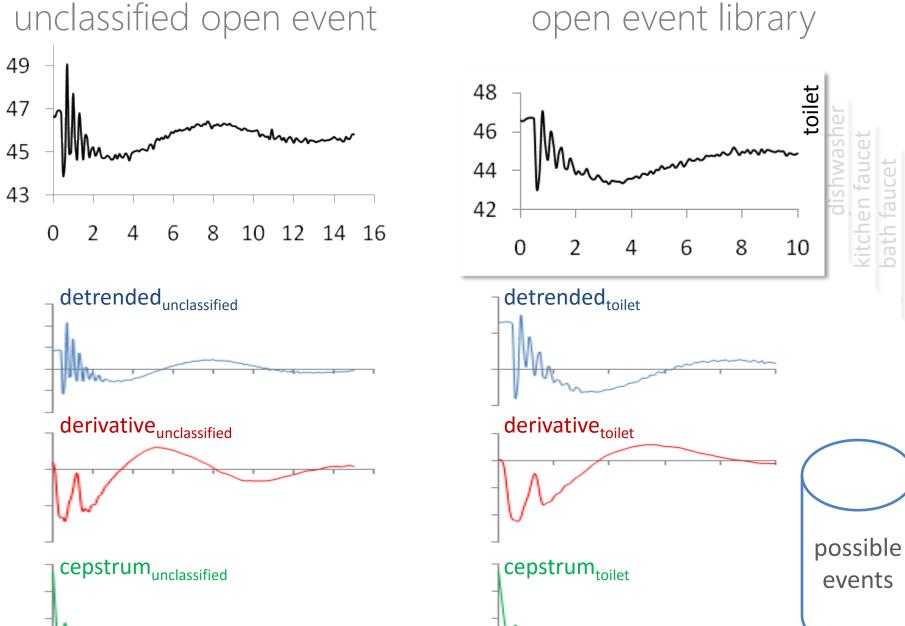
matched filtering





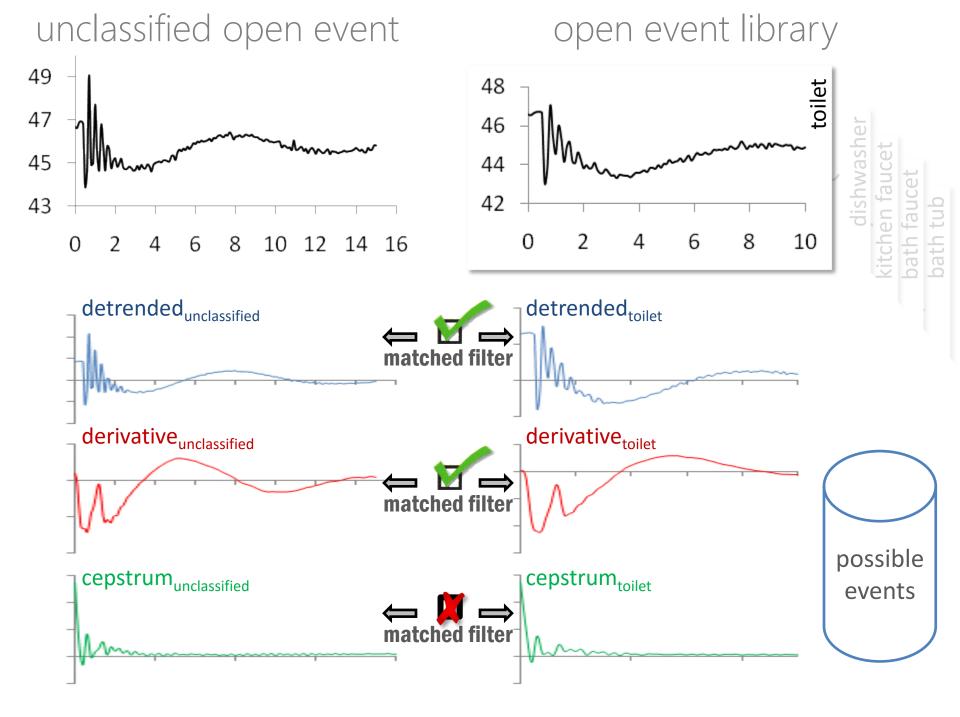
oath

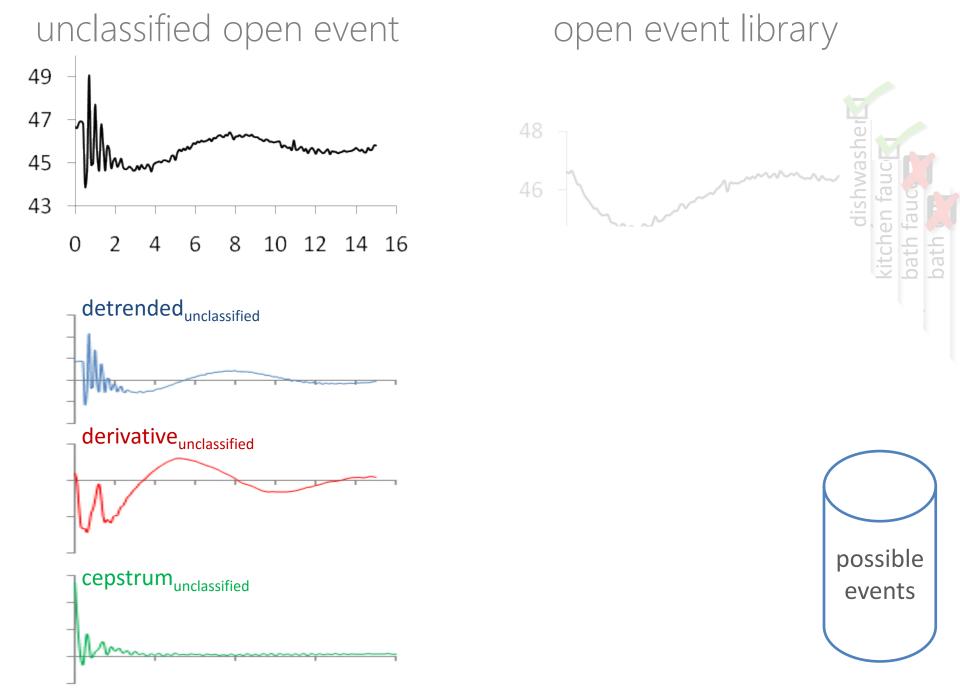




open event library

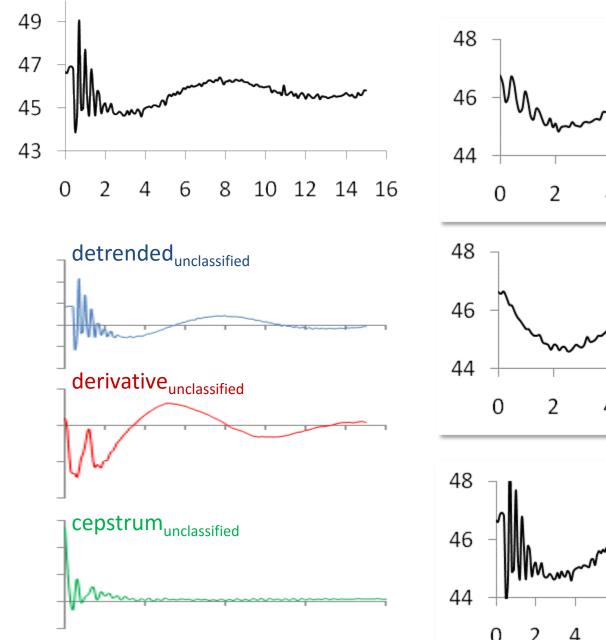
oath

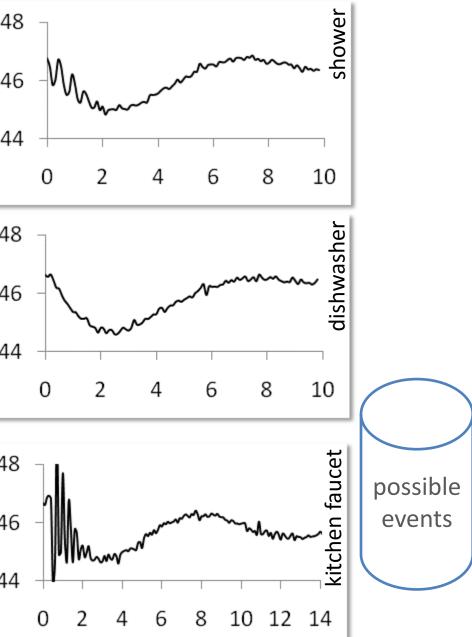




unclassified open event

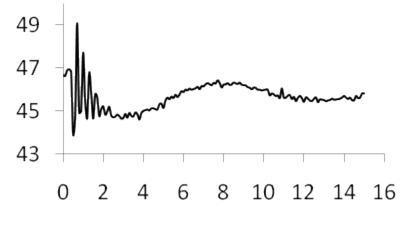
open event library

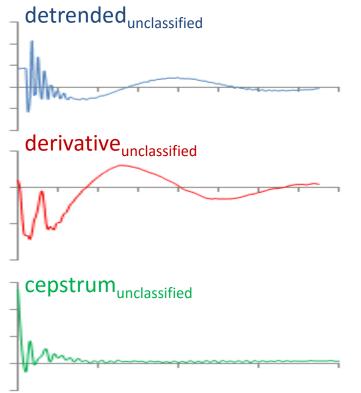


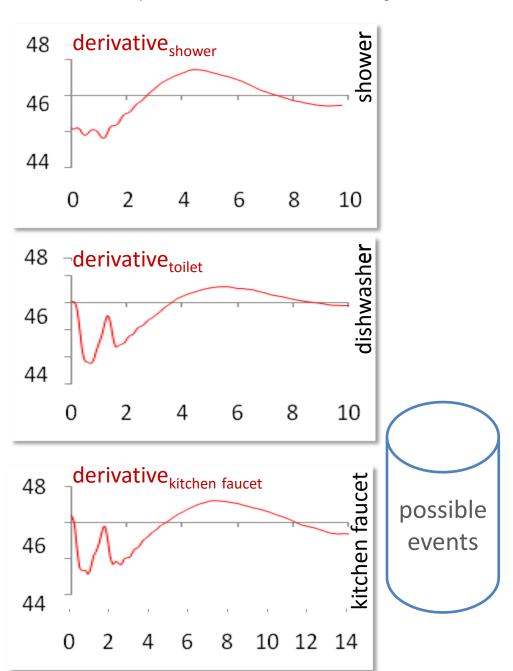


unclassified open event

open event library

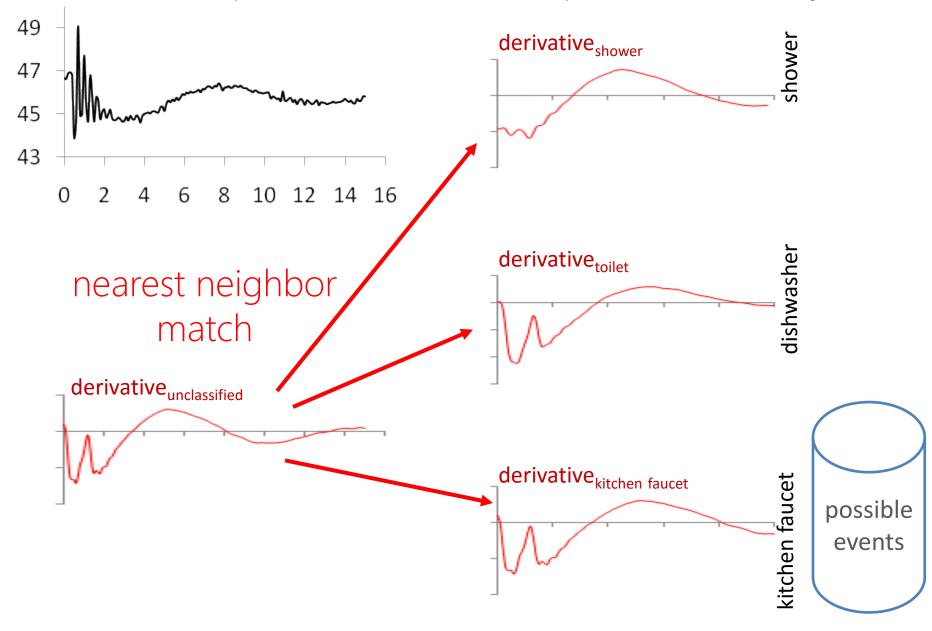






unclassified open event

open event library



hydro study

#1

goal study feasibility of using pressure to disaggregate water usage approach controlled experiments across 10 homes

controlled experiments

- 2 researchers per site
- 5 trials per valve

experimental script

- valve opened full stop
- pause for ~5 seconds
- valve closed

experimental protocol

controlled data collection



collecting flow data

- 4 / 10 homes gathered flow data
- measure time to fill 1 gallon in a calibrated bucket

data collection stats

ten test sites

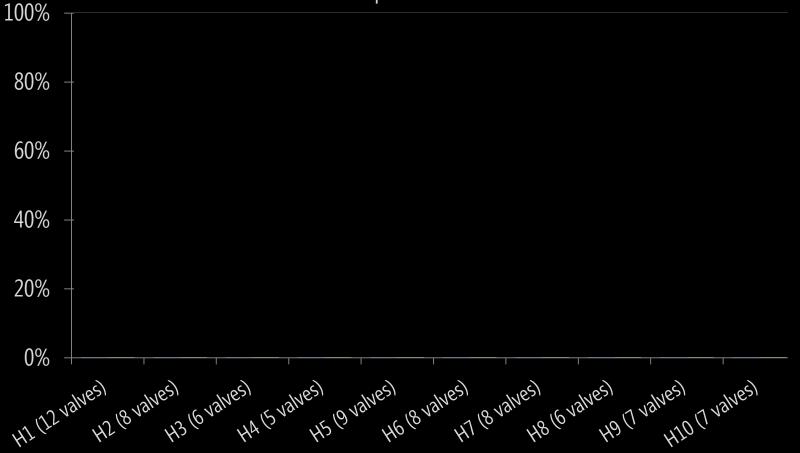
- 706 trials
- 155 flow trials
- 84 total fixtures tested

classification experiments 10-fold cross validation

- 1. break data into 10 sets of size n/10
- 2. train on 9 datasets and test on 1
- 3. repeat for each combination of datasets
- 4. take mean accuracy

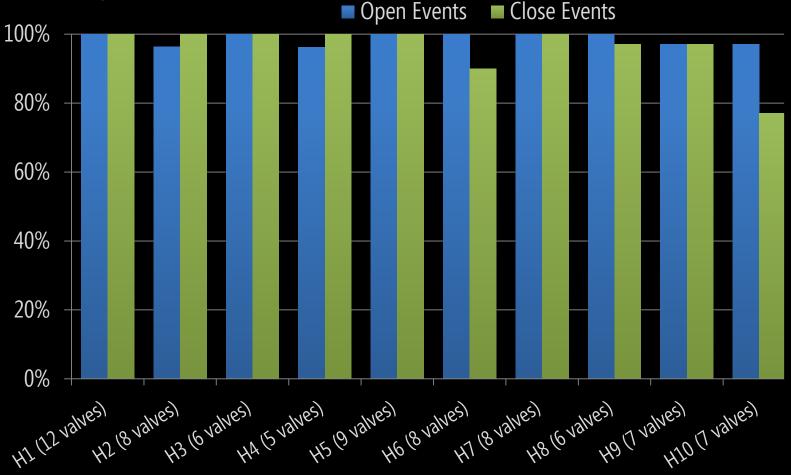
fixture classification results by home

Open Events Close Events



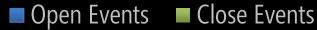
10-fold cross validation

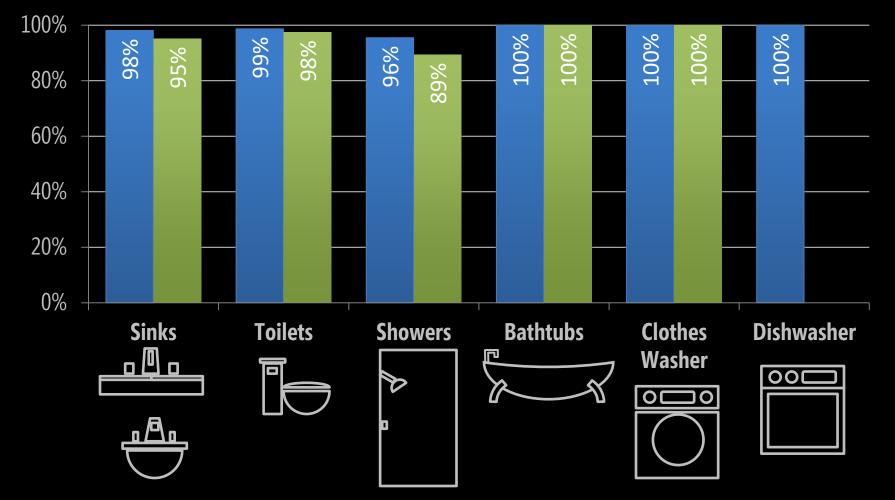
fixture classification results by home



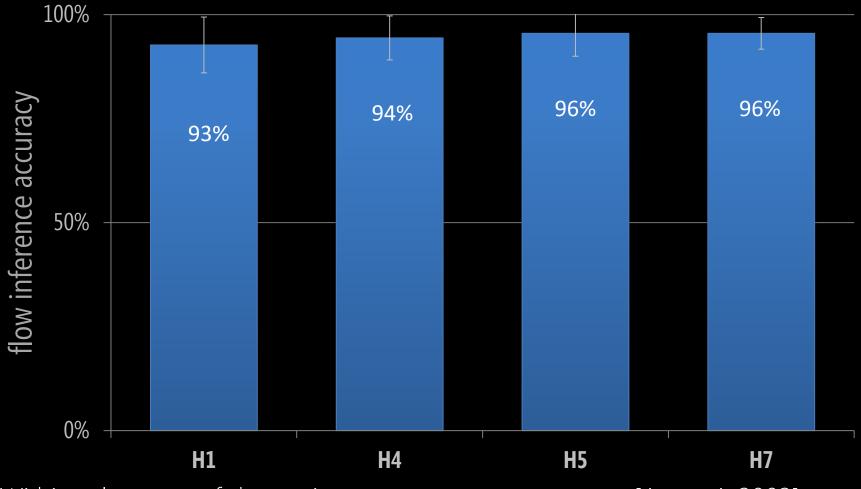
10-fold cross validation

fixture classification results by fixture





flow inference results by home



Within tolerances of domestic water meter accuracy; see [Arregui, 2003]

hydro study

#1

contributions built and evaluated wireless pressure sensor

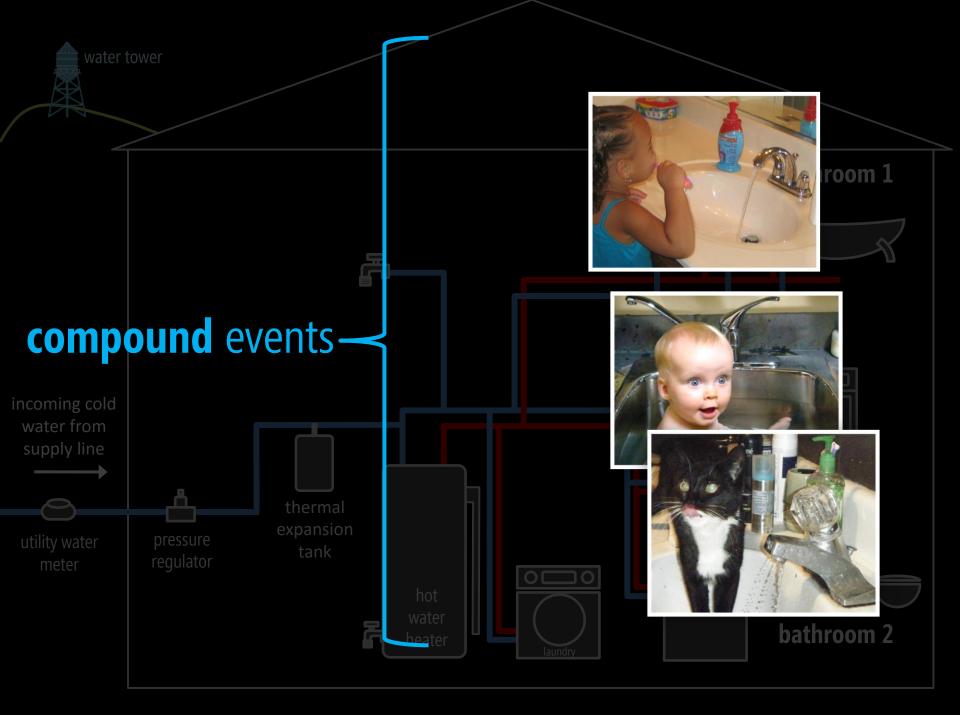
first to show that pressure could be used to disaggregate water usage

brushing teeth

shaving

bathing

paw washing



hydro study

#2

goal
study how well hydrosense can
classify real world water usage
approach
5 week deployment in 5 homes

in the first study, pressure waves were **manually** annotated with "ground truth labels" describing:

- the fixture used
- the water temperature

I'm about to flush the toilet!

Awesome! Marked it. Thanks Mr. Johnson



wireless buttons

Contraction Name and Address of the Owner

how many times will the hot and cold water valves be opened and closed while washing these dishes?

> tracks the number of times hot and cold are turned on/off



wireless buttons

Property lies and statements of the local division of the local di

1.0 1.

other failed solutions

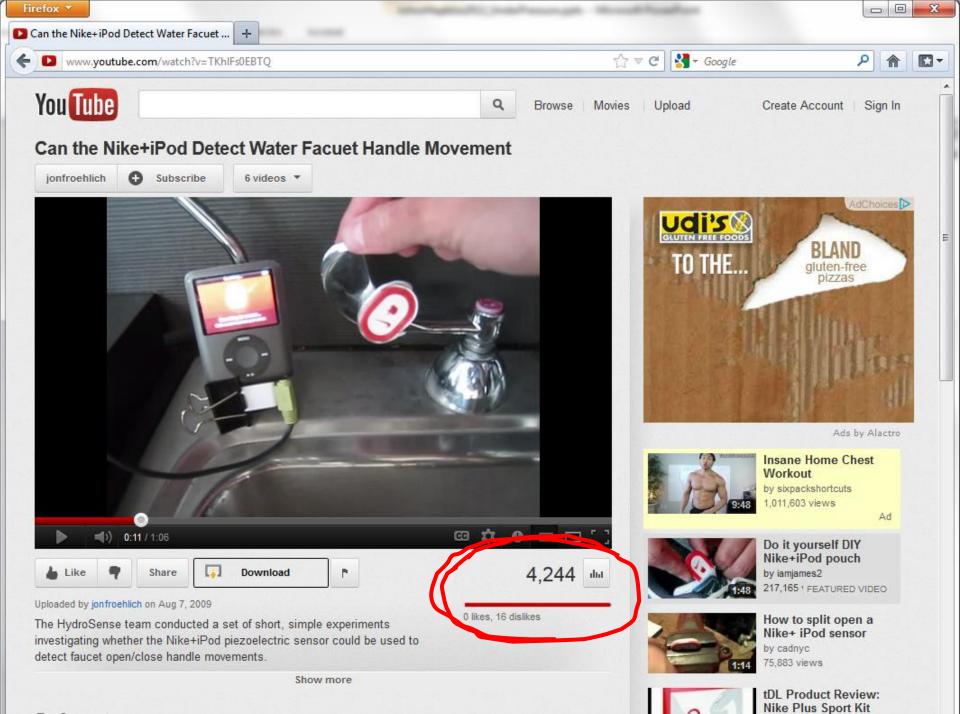
intel labs shake sensors



thermistors

nike+ piezo sensor

MENU



Ton Comments

our solution...

custom direct sensors

automated ground truth labeling method

design goals -

hardware capabilities

- 1. wireless communication
- 2. low-power
- 3. water resistant

sensing capabilities

- 1. work across fixtures/appliances
- 2. detect opens/closes
- 3. discriminate hot/cold/mixed

function across fixtures



challenge: fixture diversity



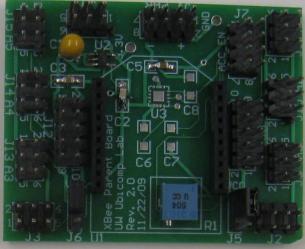


single handle faucet

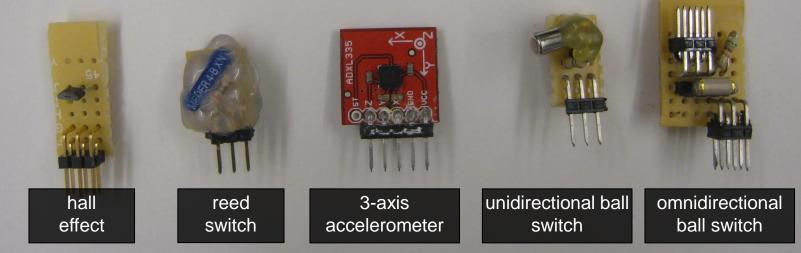
dual handle faucet



xbee wireless modem



fixture usage sensor board



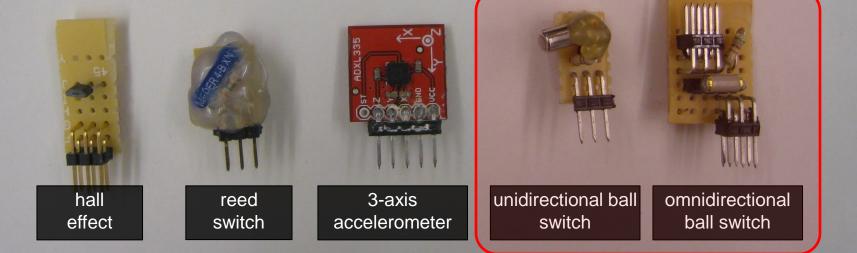


xbee wireless modem

"wake up" sensors

HIZO JAN

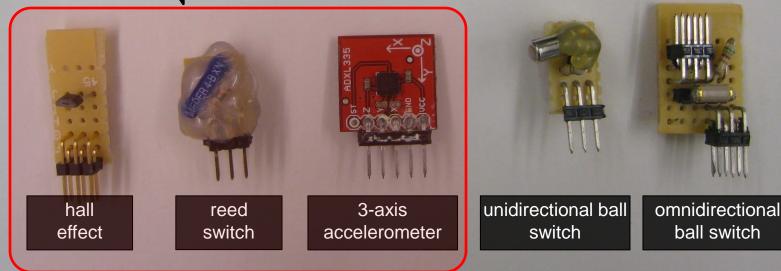
fixture usage sensor board



fixture handle position sensors

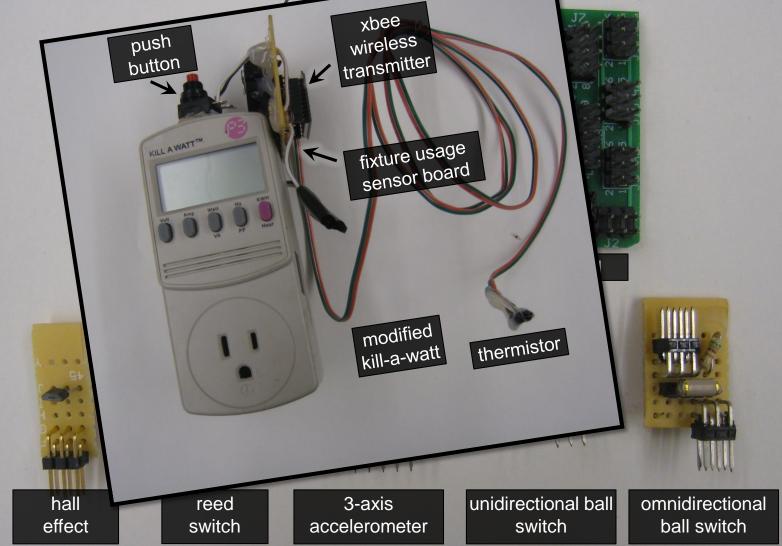


fixture usage sensor board



accelerometer

Accelerometer & Ball Switch Taped on



deployment sites

residents	2	2	4	2	2
size	3000 sqft	750 sqft	1200 sqft	700 sqft	750 sqft
floors	3	2	2	3 rd flr	6 th flr
fixtures	17	8	13	8	8
valves	28	13	21	13	13







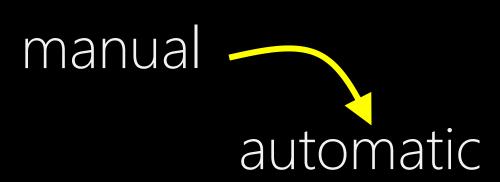


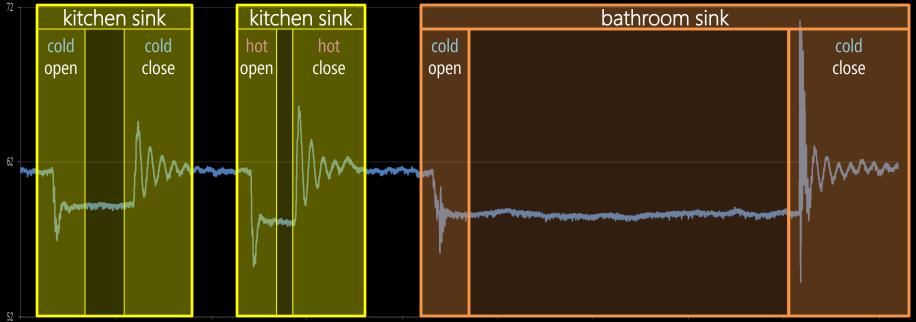




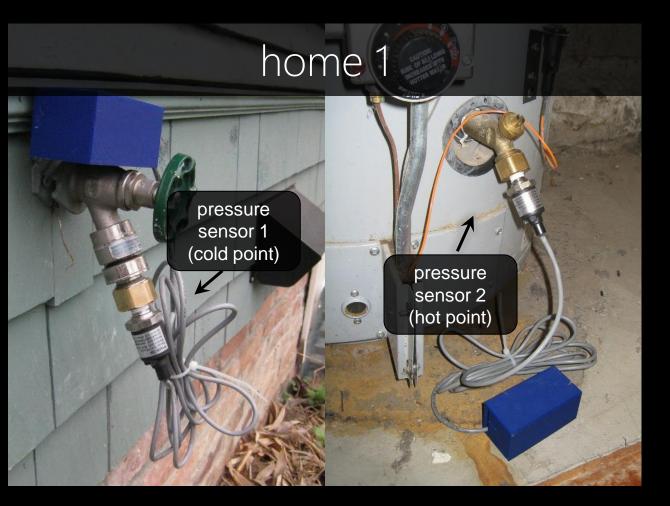
ground truth labels



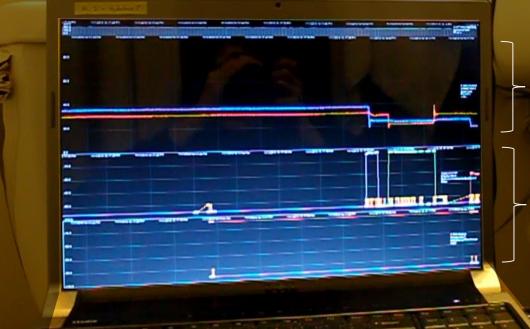




two pressure sensors per home

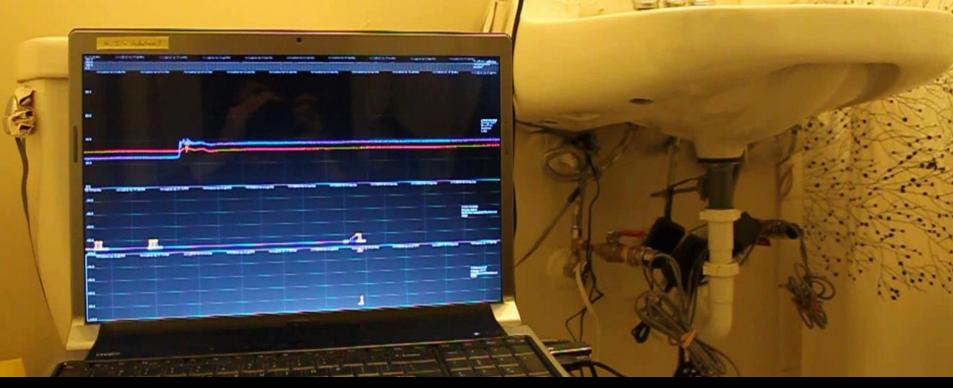


hydrosense data logger records ground truth sensor data plus two pressure streams for each home



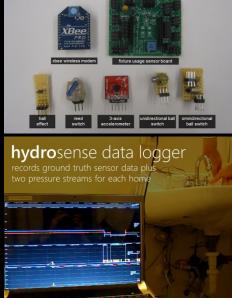
pressure stream
red = hot line
blue = cold line
reed switches
high = active
low = inactive

hydrosense data logger reed switches



hydro deployment infrastructure

custom ground truth data collection system



two pressure sensors

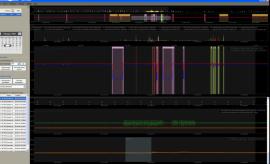


on-site sensing infrastructure

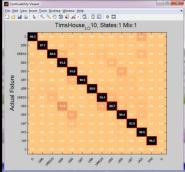
Jon's Apartment					
vdro	CON	Inr	STATUS BPD	ATER STATUS MAILER	
yuru	serv	VEI	1.0 wits age (2010-03-03.0	Teue 1.05: 17)	
LENSOR WARE	LERSON STARTED	WP TIME	LAST REARD TROM	TAMPLING RATE (HZ)	SERSOR CHERT COURT
PitterSel/DesServer	1 wk, 7.0 ks ago (2010-03-03 00 04 34)	7 days, 7:45:31	3 miru, 53.0 secs ago (2010-03-10 13:50.05)	0.1	80708
Battillower/Benfleton	1 wk, 7.8 hrs ago (2010-03-03 08-04 3-0	7 days, 7-84-81	4 mins, 43.8 secs. app (2010-03-10 12-48 15)	0.2	115467
Extensor/TolotSci2/BeeSensor	1.wk,78.hts ago (2010-03-03-06.04.34)	7.doj1,7.47.25	1 min, 58.8 seca ago (2910-03-10 13:52:00)	0.1	43913
DasPersonServer	8 hrs, 33.7 mins app (0)10-03-10 05-20 1-6	8.32.43	1 min, 1.8 cecs ago (2010-03-10 12-62-67)	535.0	15383279
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Baltoneti Falati Aki Basi Dyafi Matari Milatati Ati Basi	NAN		Grad Par		Allow Pro Allow

python web backend

hydrovisualizer



hydroanalyzer



c# and matlab analysis tools

hydrosense annotations

1. ground truth sensor

2. semi-automated label

3. review annotator

4. verification

5. final label

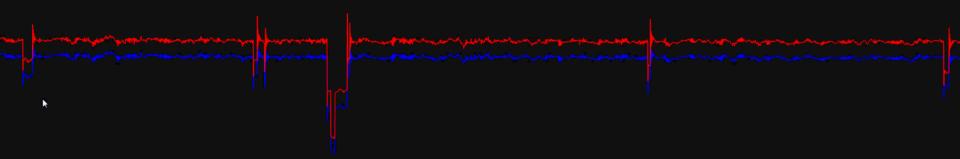


HydroSense Annotator : Fogarty's Hous	ie				
Hite Show Windows Settings N		t			
ourry's House II too jours	10.0 0 02.15.23.PM 02.37.00.PM	04:24-14/94 04:00:37/PM 04:24-14/PM	04/131 PM 05:1127 PM	05:35:04 PM 05:35:41 PM	06:45:35 PM 06:45:35 PM
 February, 2010 → Sun Mon Tue Wed Thu Fri Sat 31 1 2 3 4 5 6 7 8 9 10 11 12 13 	00 00			hezzler / RAMMett — KBA-Mazton Witzling Habiker / RAMMett — Kitzhen Seit Handa Call / Re- wander (Faultifatter — KBA-Mart or Witzling Habiker (Faultifatter) — Köchen Sitz Handa Had / Red 66.53 38 PM	estfletch — Stoordary Brown Handle / Raddietch — Showie Handle Hol Read/etch estfletch — Showe Handle Cold / Read/etch Shokin — Showe Handle Cold / Read/etch N Call 1994
14 15 16 17 18 19 20 21 22 23 24 25 66 77 28 1 2 3 4 5 6 7 8 9 10 11 12 13	dual pressure sensor				
active threshold: 100.0	مىنىدىنىيى بىرى بىرى بىرى بەر بىرى بىرى بىرى بىرى				
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	492 0155 MPM				
	toilet	06.25.22.PM		modularea modularea	Pin-A3SensorLocation-Tolki HandleSensorType-X-Asta Accelerometer
	bathroom faucet				Pe-D75besorCountion-Bellanion Sink and Toker HandkesSberlorType-Onie Ball Selten 06:55:12791
	kitchen faucet			Pri-A2(Bensot.coation+Ktohen Sink Handle Hot(BensorType=Reed Switch	PenD7/Senact.coaldor/Hug and Cold Kitchen Sink Handles/Senact/ypenOmei Ball Sellich
	dishwasher	06 50 52 FM	06.52.45 PM		06 56 12 PM — PinA (Sensol Loadon 46 A Wattbesol") year Ang. Dian on KikA Wat — Pin-Oddianao Loadon 44 A Wattbesol" year Alah. Buton 65 56 12 PM
	washing machine				6 6 50 12791 — Pir-JCBierood.cozdori-Disini VahvdSieriooTyger-Thermititor (6 50 12794
	bath/shower			Pre-ASSenset.exator-Tuh'Thore: Shirt-SteriorType-T-Ash Acateran Pre-ASSenset.exator-Tuh'Thore: SwitchBersofType-Y-Ass Acateran 05:55:59:F1	Neter PendStillensotLocation=1.do/Shower SwitchTillensotType/U-Jola Acoelesmenter Inter Pend/TillensotLocation=Onover HeadBersofTyper-Onni Bell Switch 66 56 12/94
	bath/shower diverter				Pre-MSBenot.co.colo-Seculary Showe HandeSecul TypeRead Switch Pre-076enot.co.color-Shower HeadSecol Type-Onn Bal Switch (6:56:12.PM



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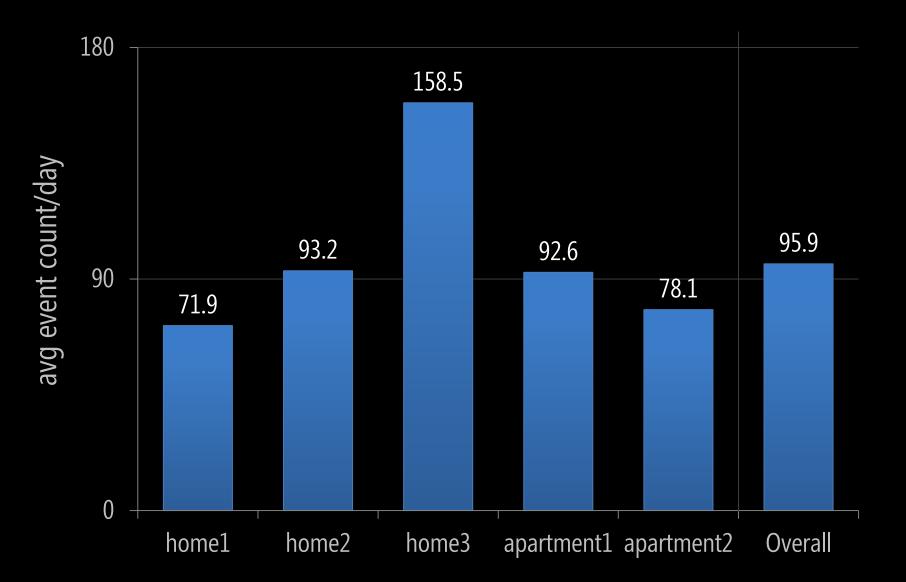




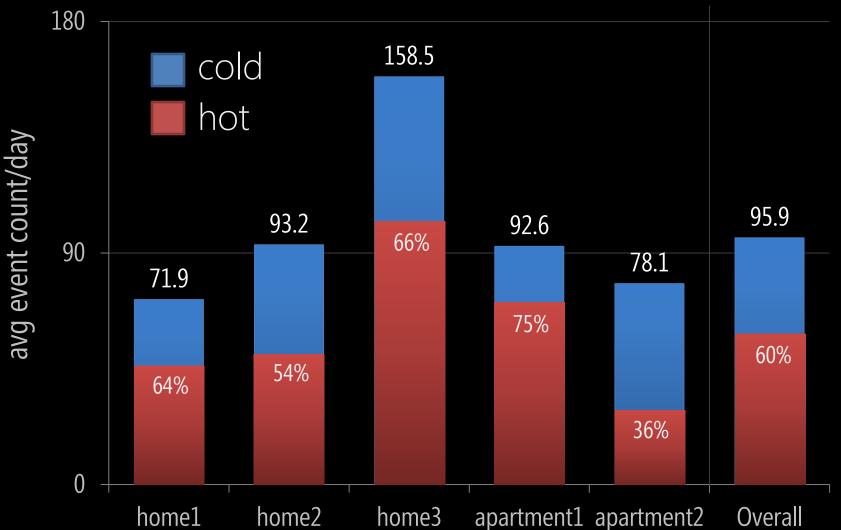
5-week dataset

						totals
days	33	33	30	27	33	156
events	2374	3075	4754	2499	2578	14,960
events/day	71.9	93.2	158.5	92.6	78.1	95.9

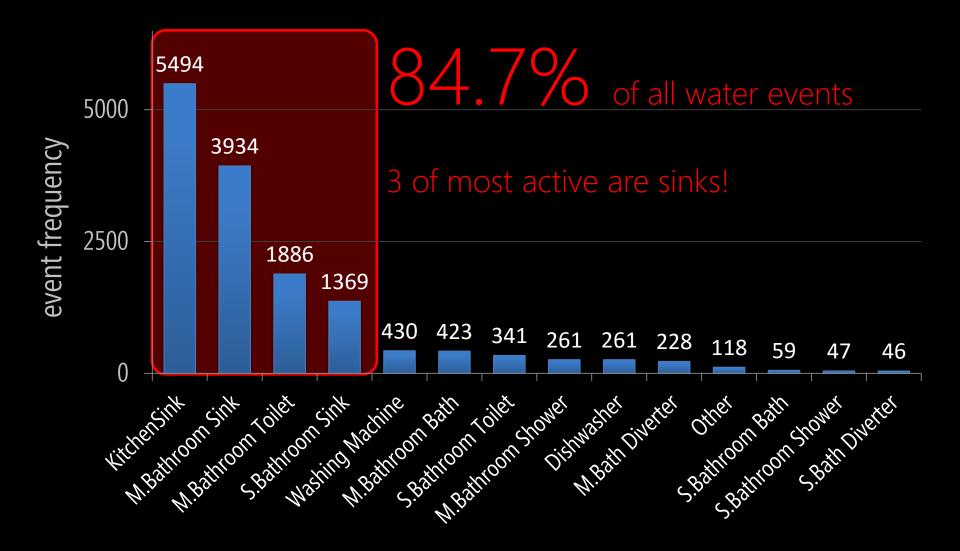
avg num water events/day

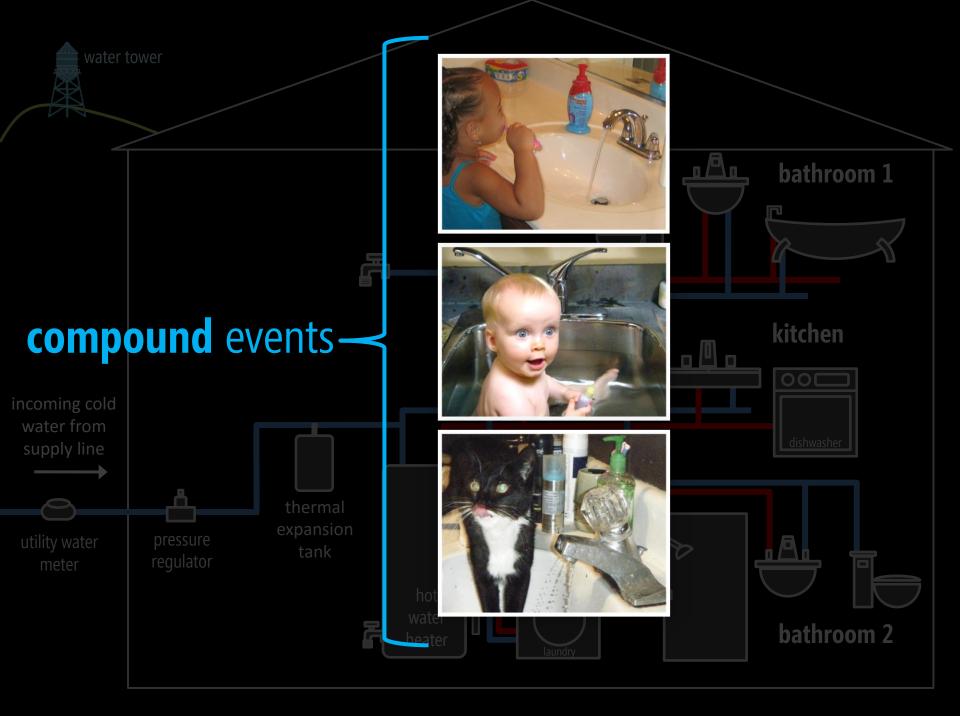


avg num water events/day



fixture activity frequency



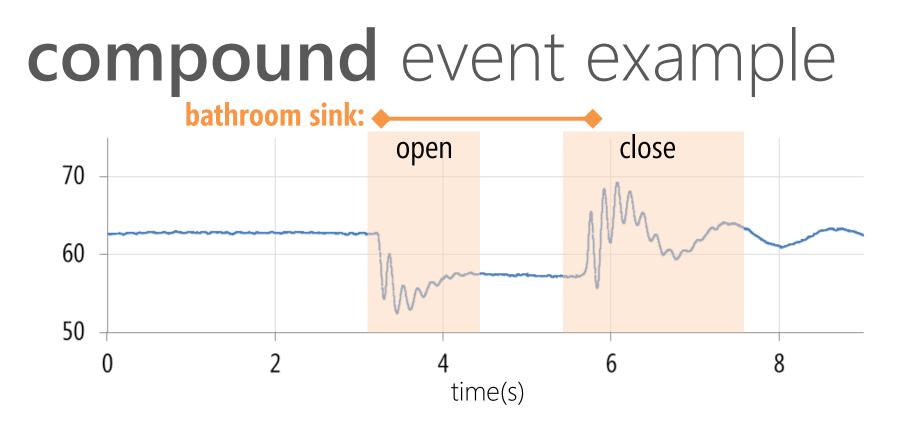


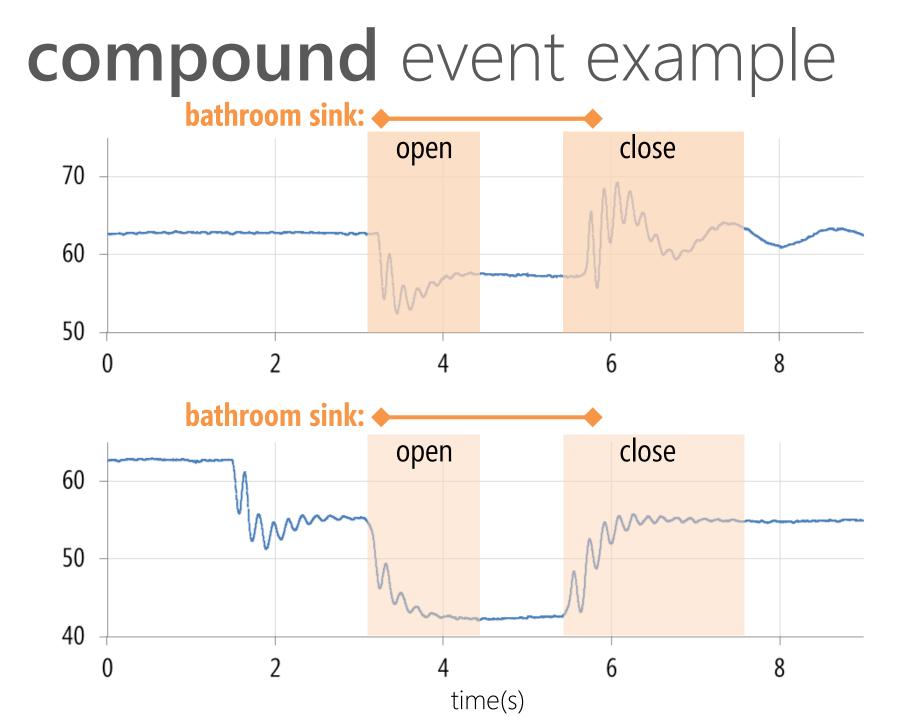


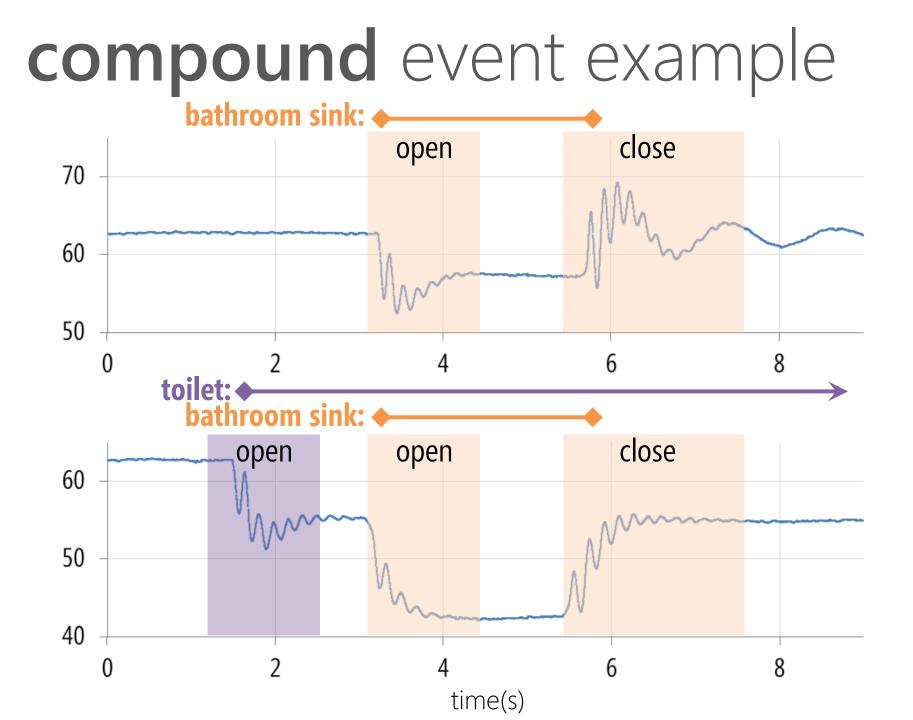
of all water events were compound

41.8%

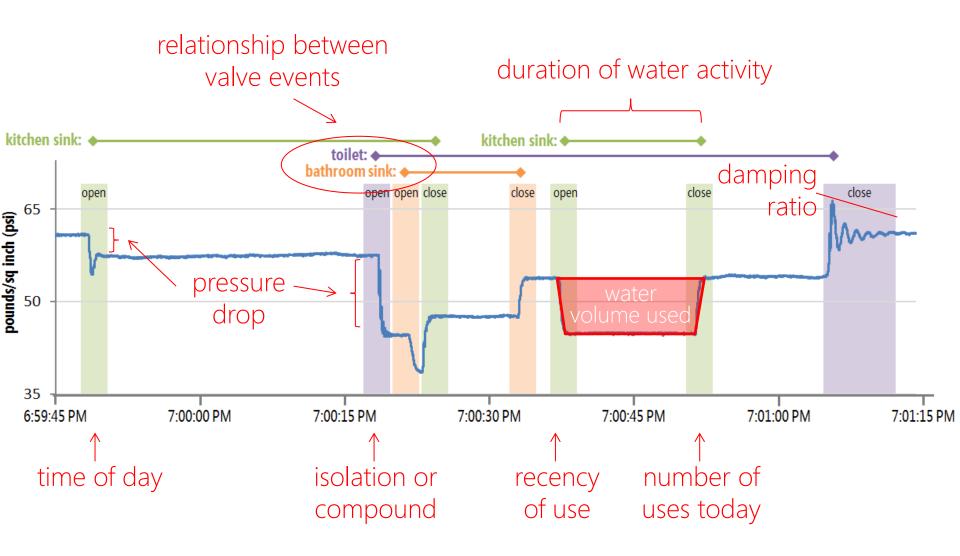
of all bathroom sink events were compound



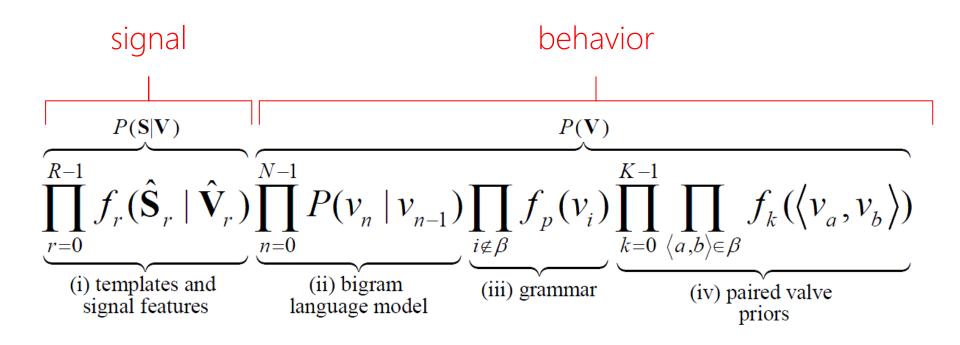




beyond template matching



New algorithm borrows from Bayesian inference in speech recognition

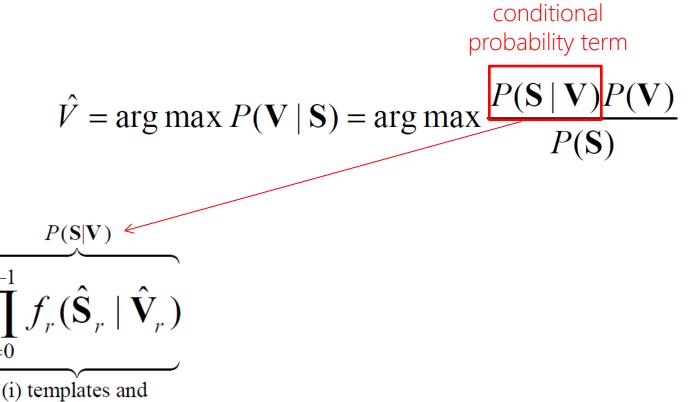


V = pressure signature libraryS = sequence of unknown pressure transients

most likely valve sequence

$$\hat{V} = \arg \max P(\mathbf{V} | \mathbf{S}) = \arg \max \frac{P(\mathbf{S} | \mathbf{V})P(\mathbf{V})}{P(\mathbf{S})}$$

- **V** = pressure signature library
- S = sequence of unknown pressure transients



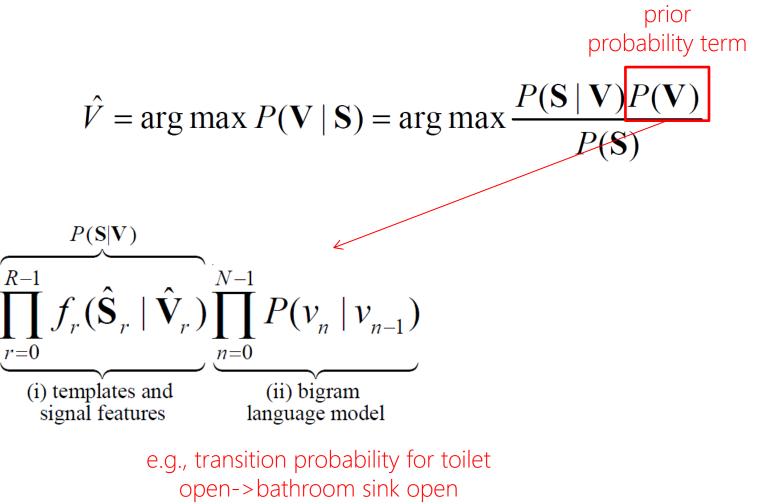
e.g., matched filtering and stabilized pressure drop

signal features

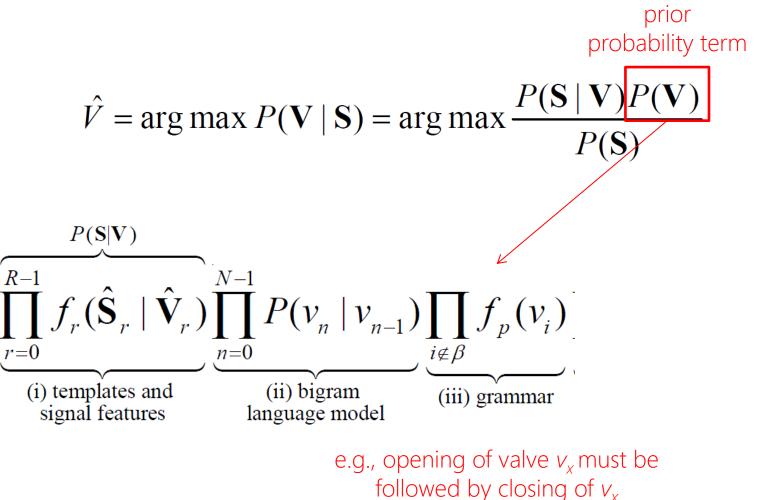
R-1

r=0

- **V** = pressure signature library
- S = sequence of unknown pressure transients

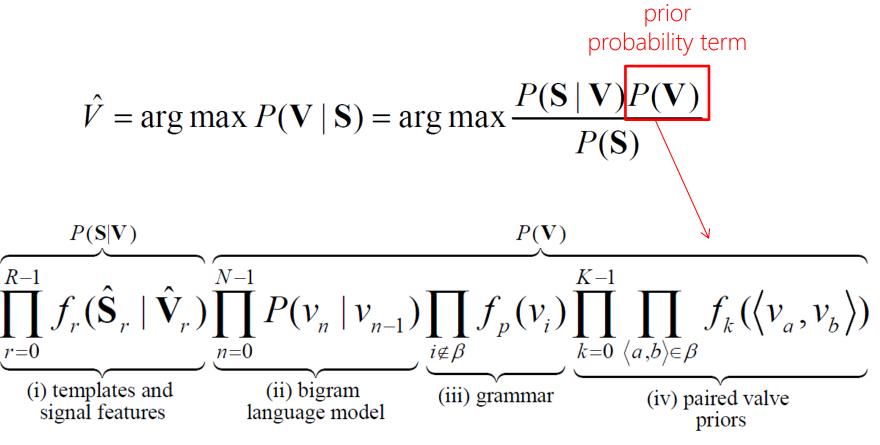


- **V** = pressure signature library
- S = sequence of unknown pressure transients



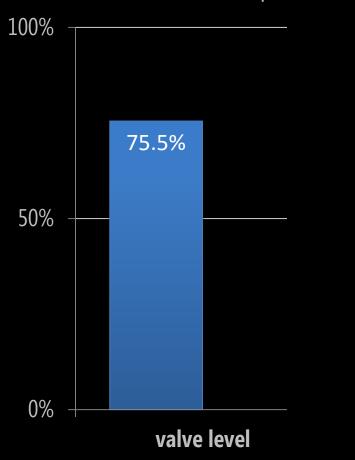
V = pressure signature library

S = sequence of unknown pressure transients

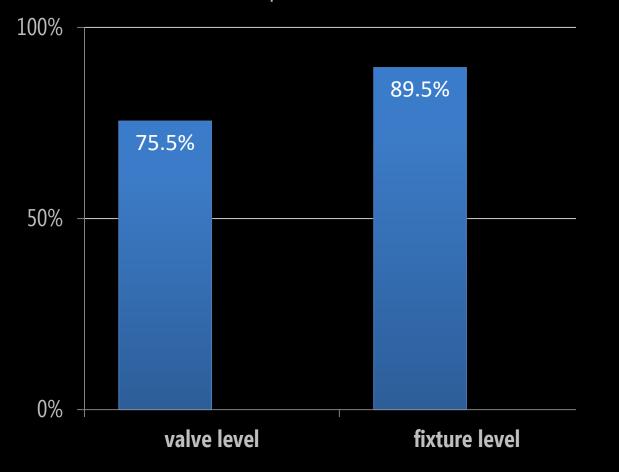


e.g., water usage duration

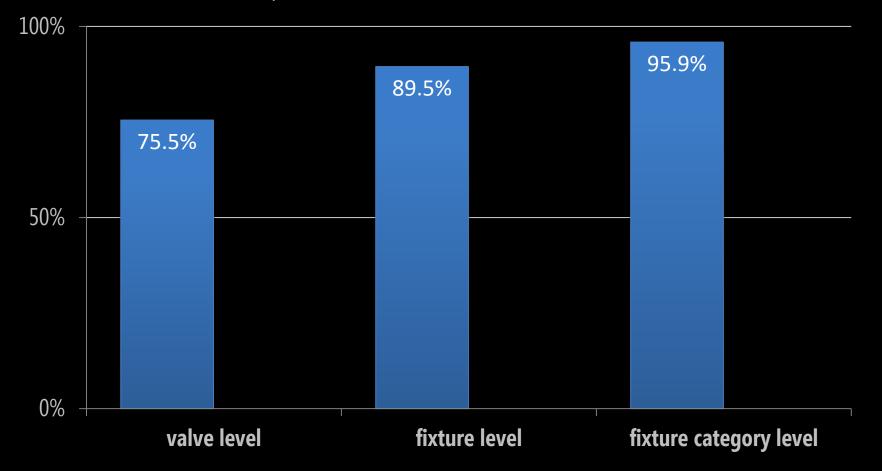
one pressure sensor



one pressure sensor

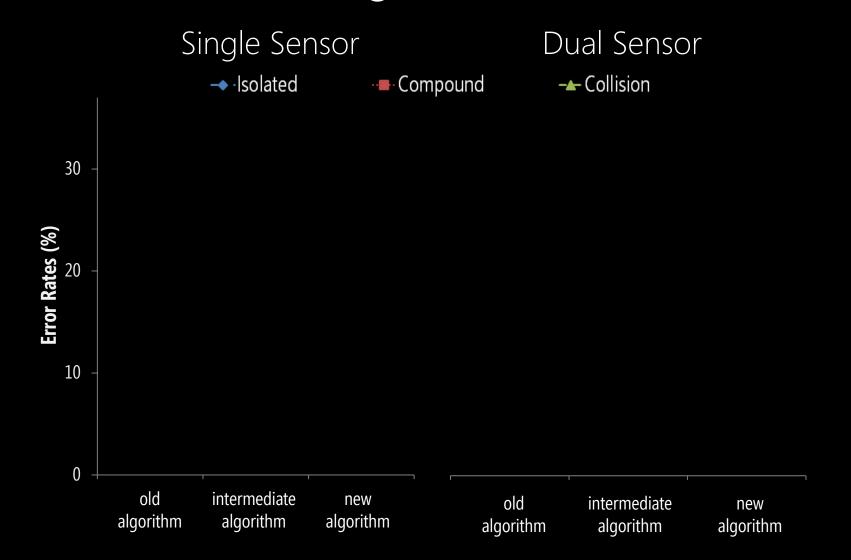


one pressure sensor

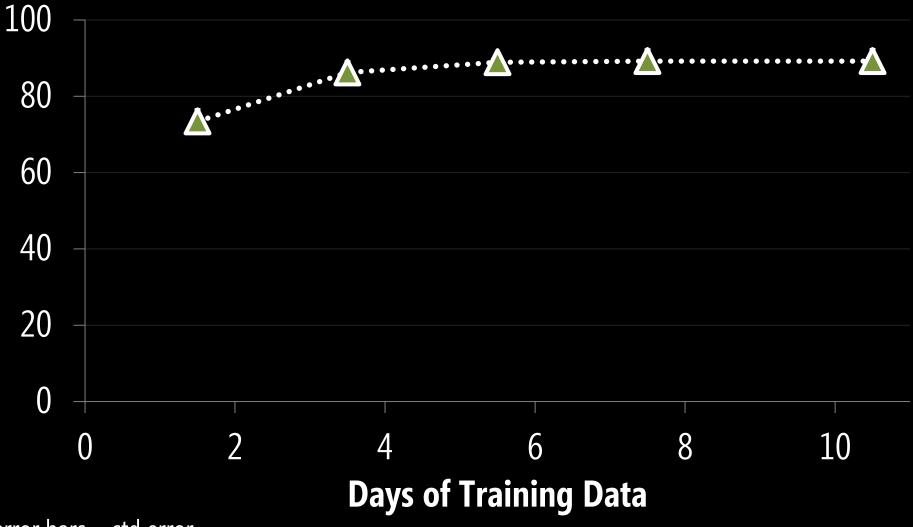


two pressure sensors one pressure sensor 100% 97.7% 95.9% 93.5% 89.5% 82.4% 75.5% 50% 0% fixture category level valve level fixture level

compound events results real-world water usage data

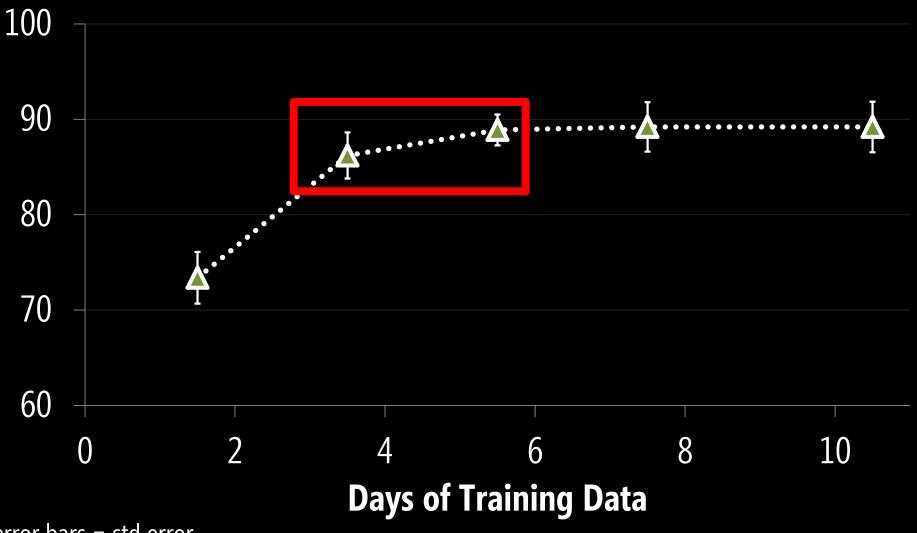


hydrosense training results real-world water usage data



*error bars = std error

hydrosense training results real-world water usage data



*error bars = std error

hydro study

#2

contributions

demonstrated hydrosense can classify real-world water usage collected one of the most comprehensive datasets of water usage in the world

HydroSense + Reflect₂O



sensingfeedback

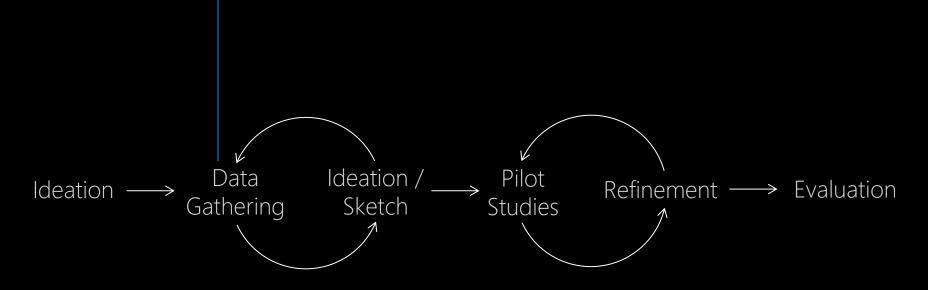
Two sets of designs:

Design Dimensions

Isolate eco-feedback design dimensions in the context of water usage

Design Probes

Meant to elicit reactions about how displays would fit within a household and investigate issues such as privacy, competition, family dynamics. Informal interviews with water experts (e.g., SPU, Amy Vickers) UW Environmental Practicum on water Literature review of water resource management, environmental psychology Our own online survey of water usage attitudes & knowledge (N=656 respondents)

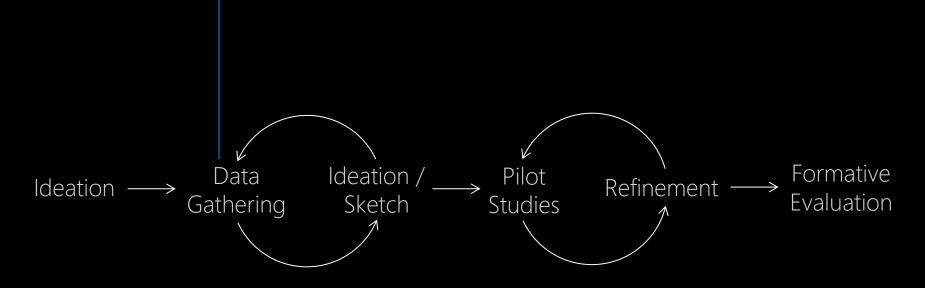


Respondents (N=651) dramatically **underestimated** the amount of water used in common everyday activities.

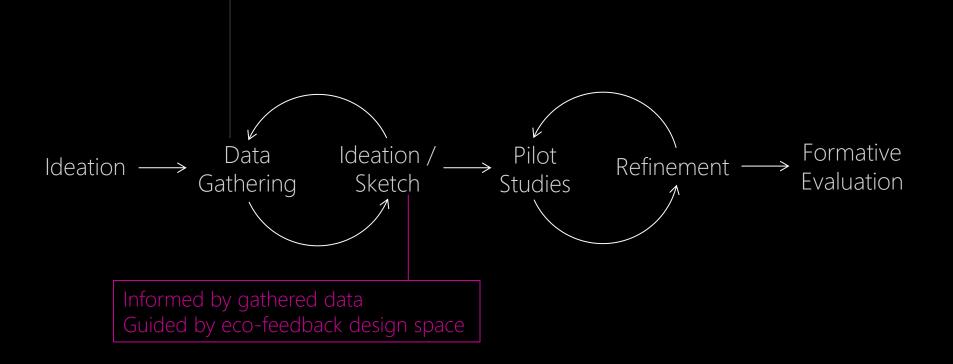
underestimate toilet : by 15% shower : by 30% bath : by 55% low-flow shower : by 60% outdoor yard watering : by 83% to 95%

[Froehlich, UW PhD Dissertation, 2011]

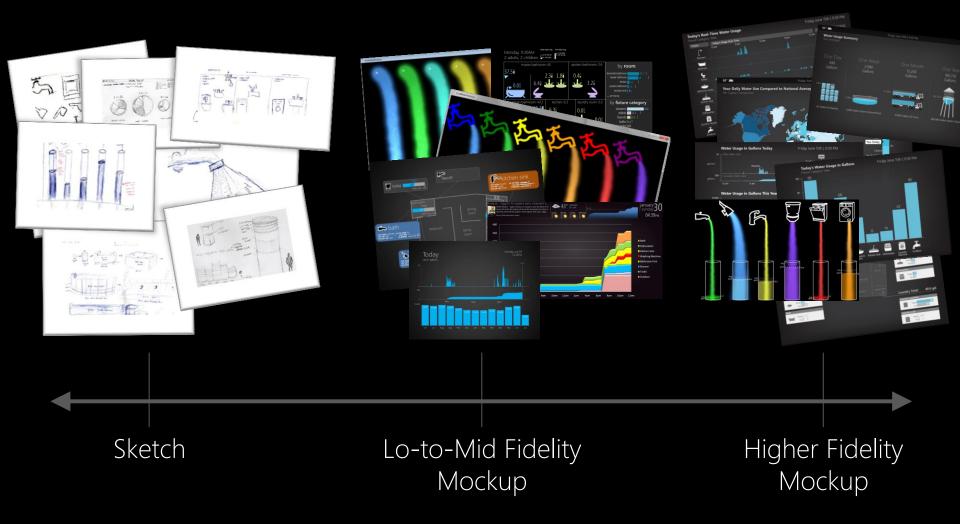
Informal interviews with water experts (e.g., SPU, Amy Vickers) UW Environmental Practicum on water Literature review of water resource management, environmental psychology Our own online survey of water usage attitudes & knowledge (N=656 respondents)



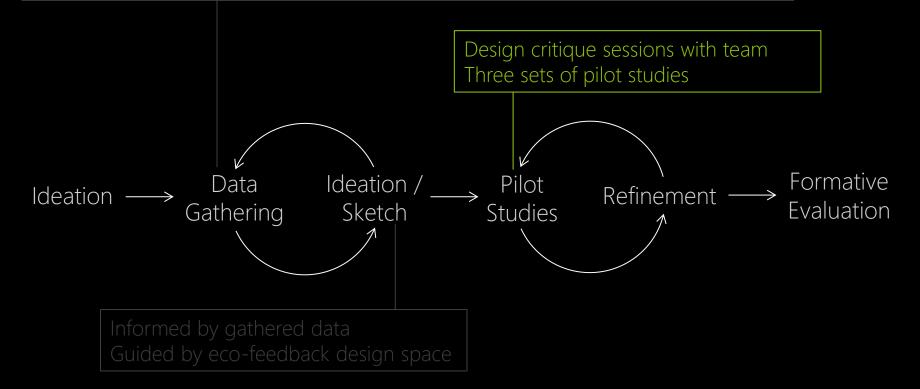
Informal interviews with water experts (e.g., SPU, Amy Vickers) UW Environmental Practicum on water Literature review of water resource management, environmental psychology Our own online survey of water usage attitudes & knowledge (N=656 respondents)



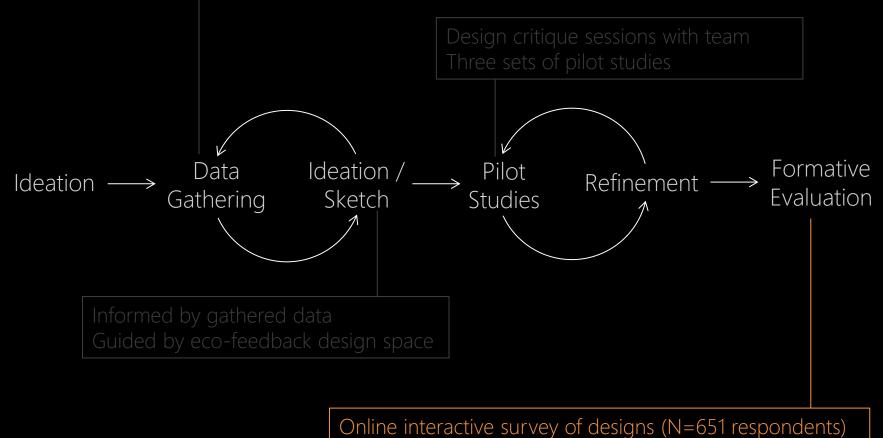
Iterative Design Process



Informal interviews with water experts (e.g., SPU, Amy Vickers) UW Environmental Practicum on water Literature review of water resource management, environmental psychology Our own online survey of water usage attitudes & knowledge (N=656 respondents



Informal interviews with water experts (e.g., SPU, Amy Vickers) UW Environmental Practicum on water Literature review of water resource management, environmental psychology Our own online survey of water usage attitudes & knowledge (N=656 respondents)



In-home interviews (10 households, 20 adults)

Two sets of designs:

Design Dimensions

Isolate eco-feedback design dimensions in the context of water usage

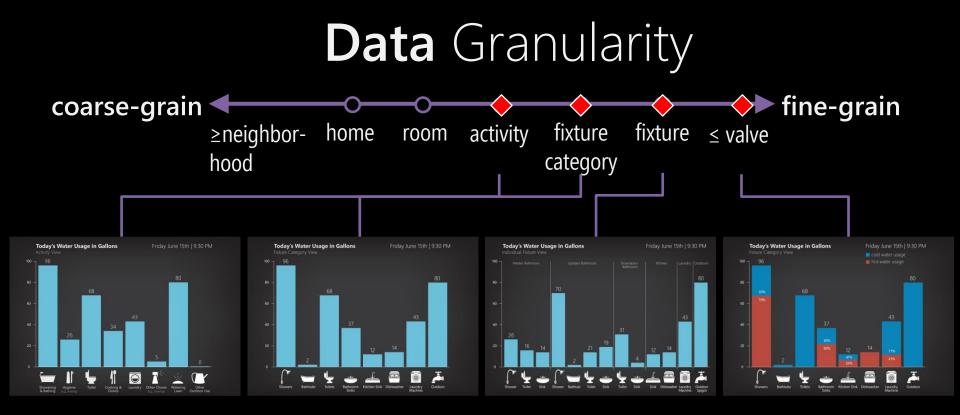
Design Probes

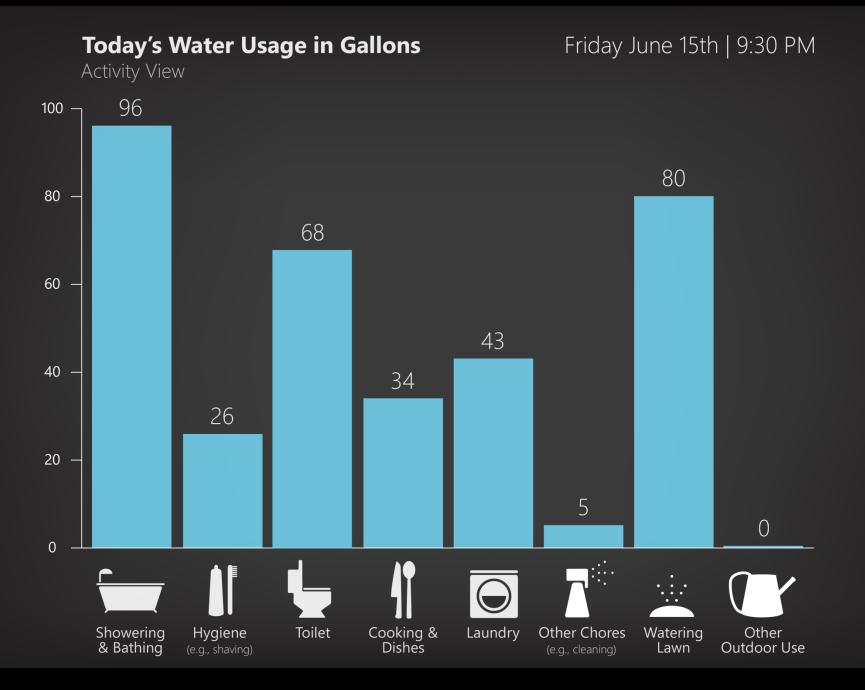
 Meant to elicit reactions about how displays would fit within a household and investigate issues such as privacy, competition, family dynamics.

Design set 1: Isolating design dimensions Design Dimensions Explored

- 1 Data Granularity
- 2 Time Granularity
- 3 Measurement Unit
- **(4)** Comparison

DESIGN SET 1: ISOLATING DESIGN DIMENSIONS

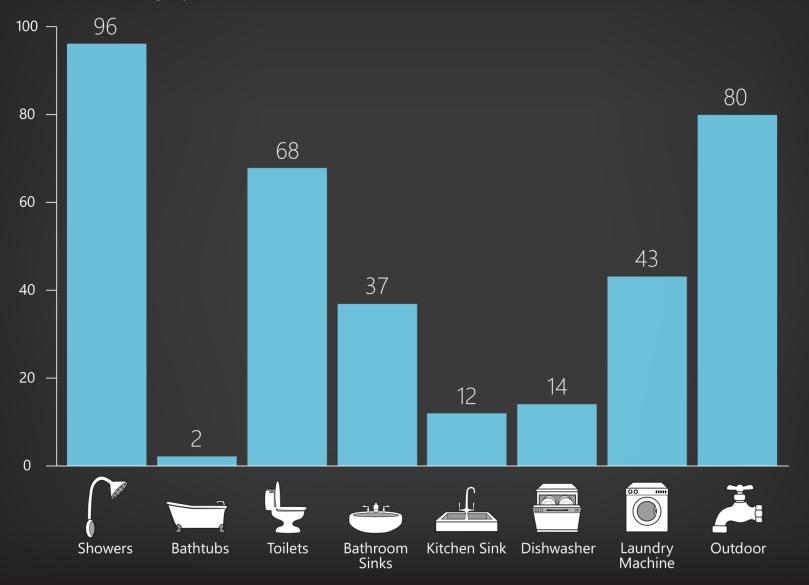




Today's Water Usage in Gallons

Fixture Category View

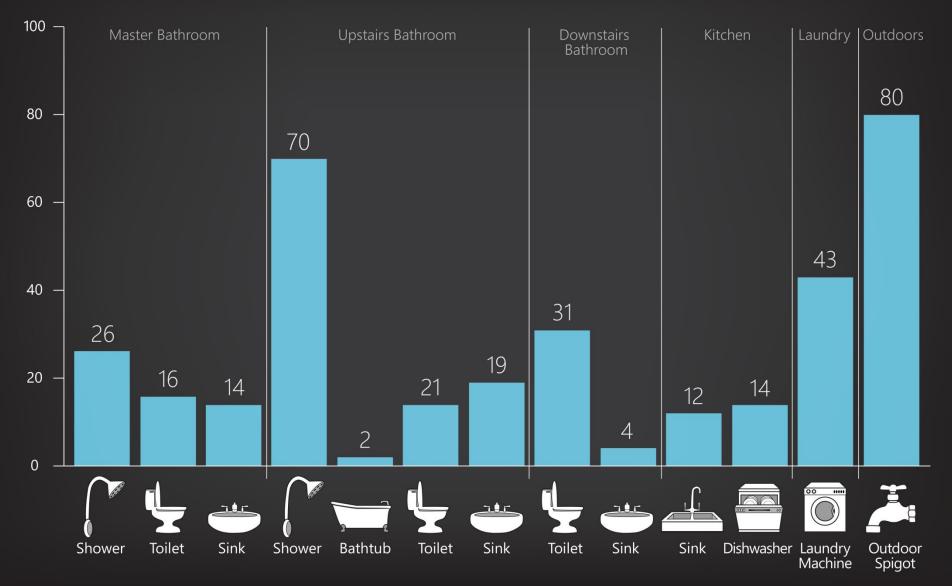
Friday June 15th | 9:30 PM

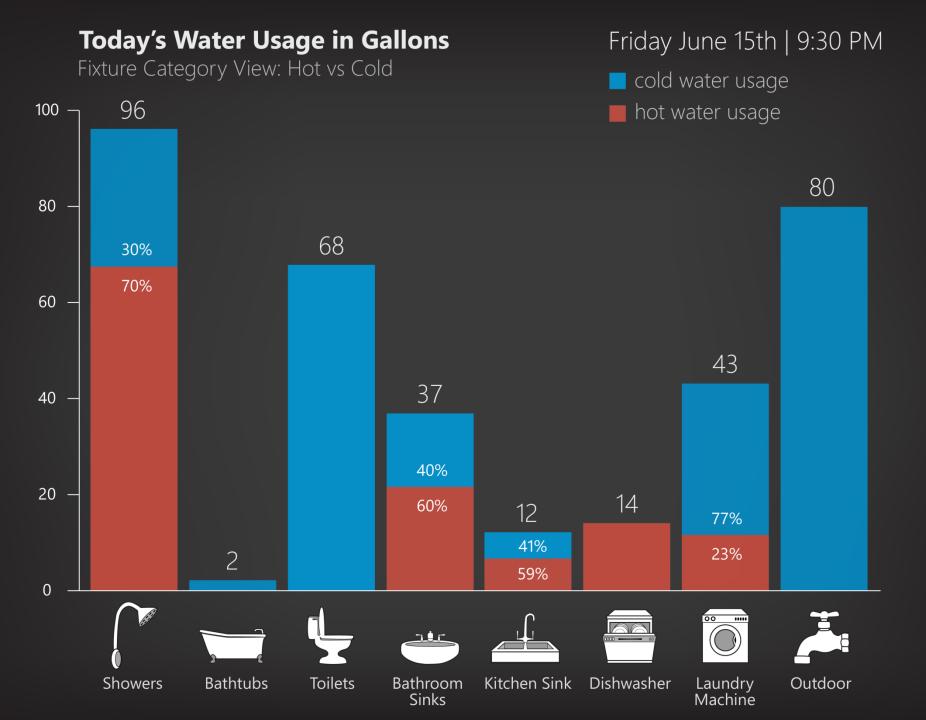


Today's Water Usage in Gallons

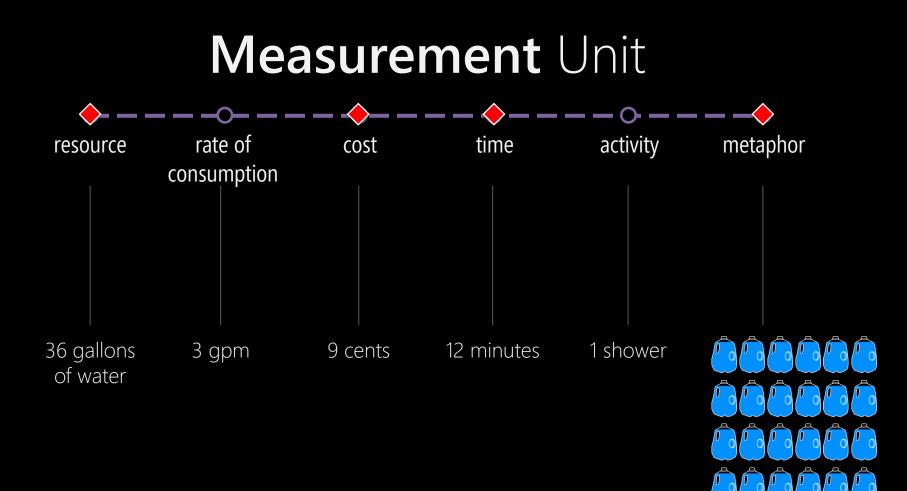
Friday June 15th | 9:30 PM

Individual Fixture View





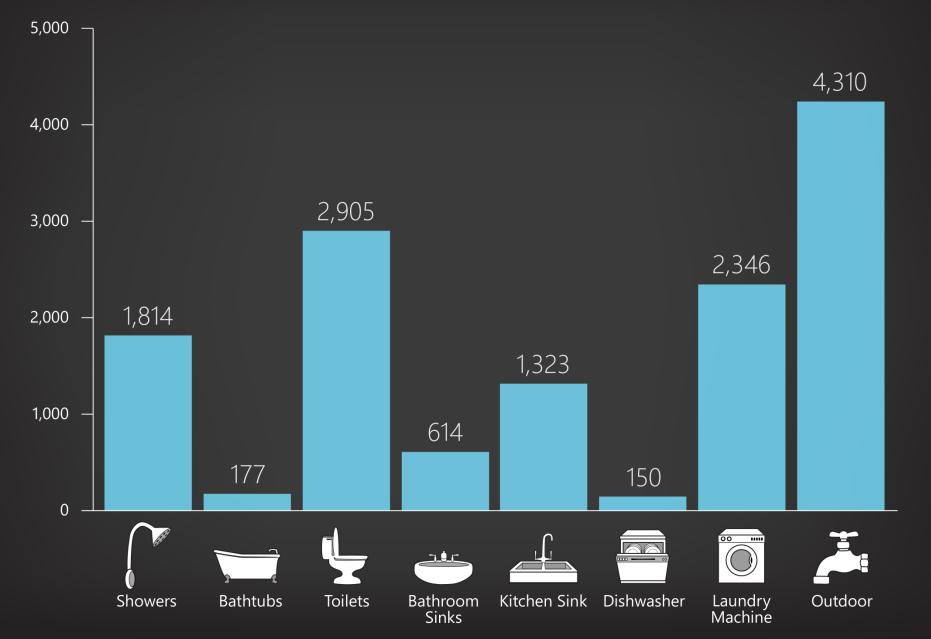
DESIGN SET 1: ISOLATING DESIGN DIMENSIONS



This Month's Water Usage

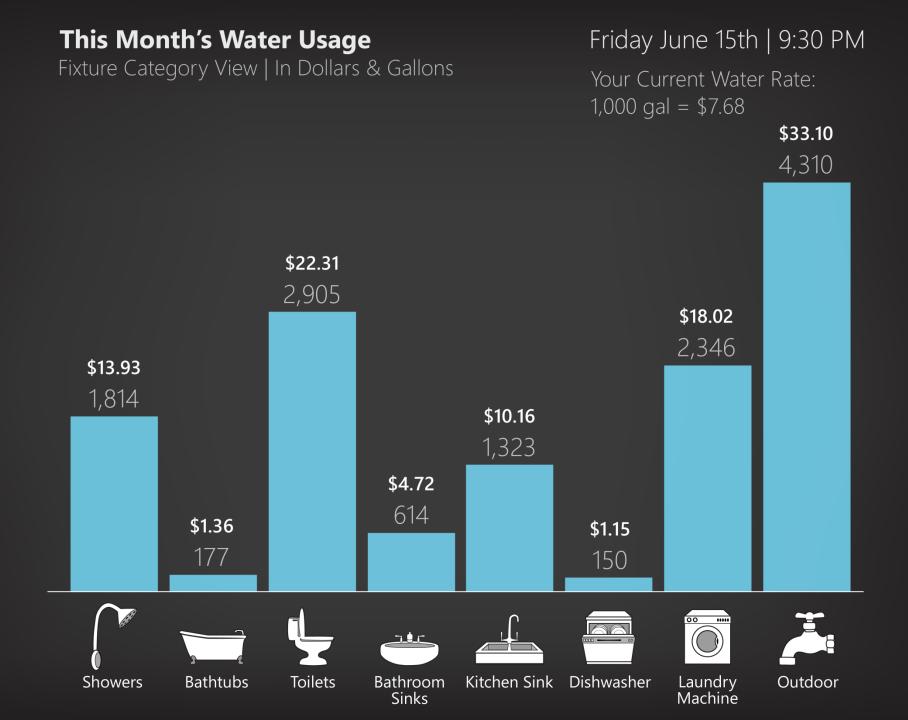
Fixture Category View | In Gallons

Friday June 15th | 9:30 PM









Design set 1: Isolating design dimensions Design Dimensions Explored



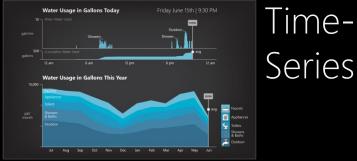
Two sets of designs:

- **1** Design Dimensions
 - Isolate eco-feedback design dimensions in the context of water usage

7 Design Probes

 Meant to elicit reactions about how displays would fit within a household and investigate issues such as privacy, competition, family dynamics.

DESIGN SET 2: DESIGN PROBES Design Probes Explored

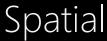






Aquatic Eco-system



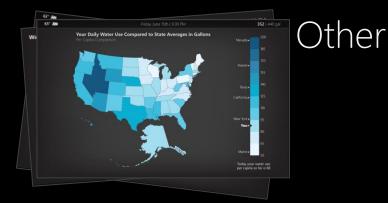




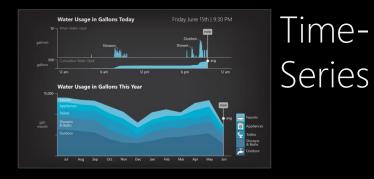








Design set 2: Design probes Design Probes Explored









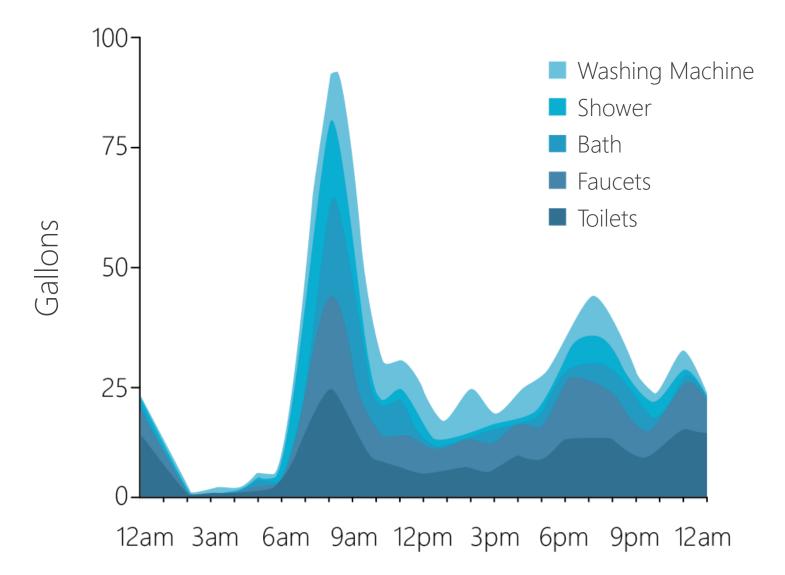






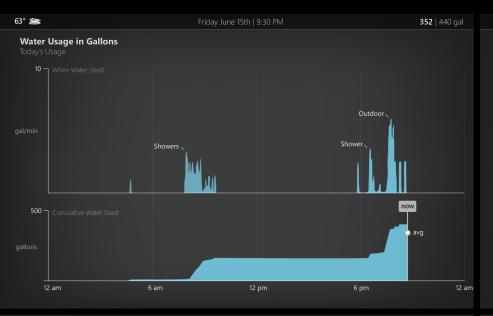


Daily Patterns of Water Usage



[Adapted from Butler, Building and Environment, 1993]

design set 2: design probes **Time-Series** Views

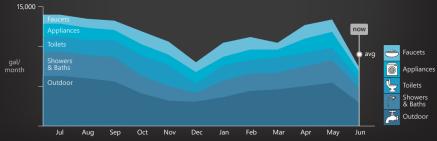


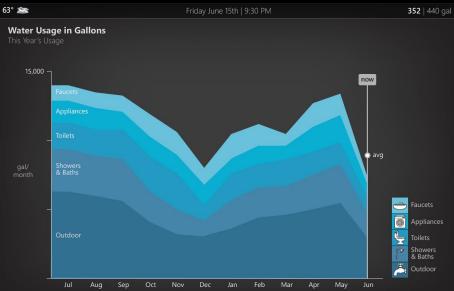
Water Usage in Gallon<u>s Today</u>

Friday June 15th | 9:30 PM



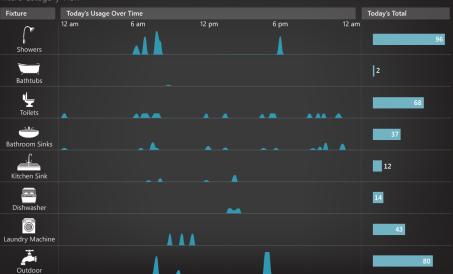






Today's Real-Time Water Usage

ure Category View



Friday June 15th | 9:30 PM

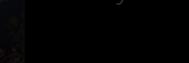
DESIGN SET 2: DESIGN PROBES Design Probes Explored















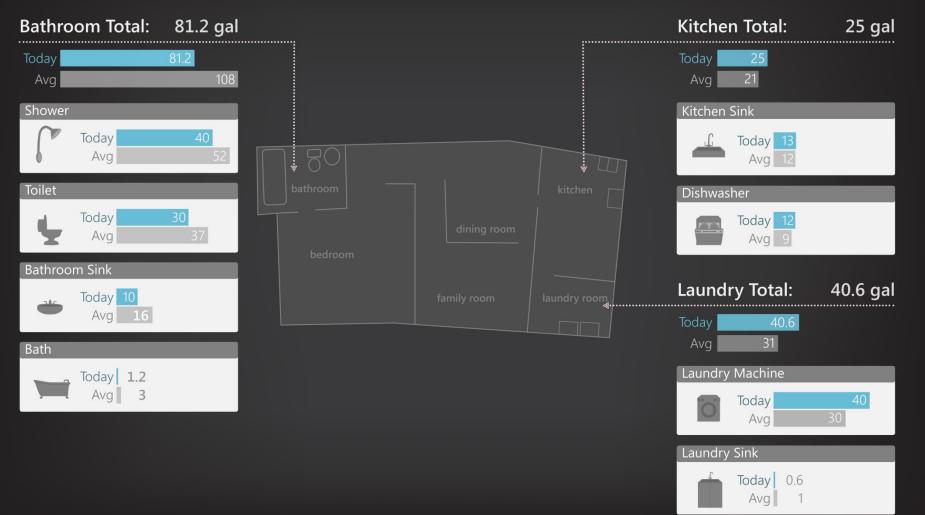




DESIGN SET 2: DESIGN PROBES Spatial View

Today's Water Usage in Gallons

Room View



Friday June 15th | 9:30 PM

Design set 2: Design probes Design Probes Explored













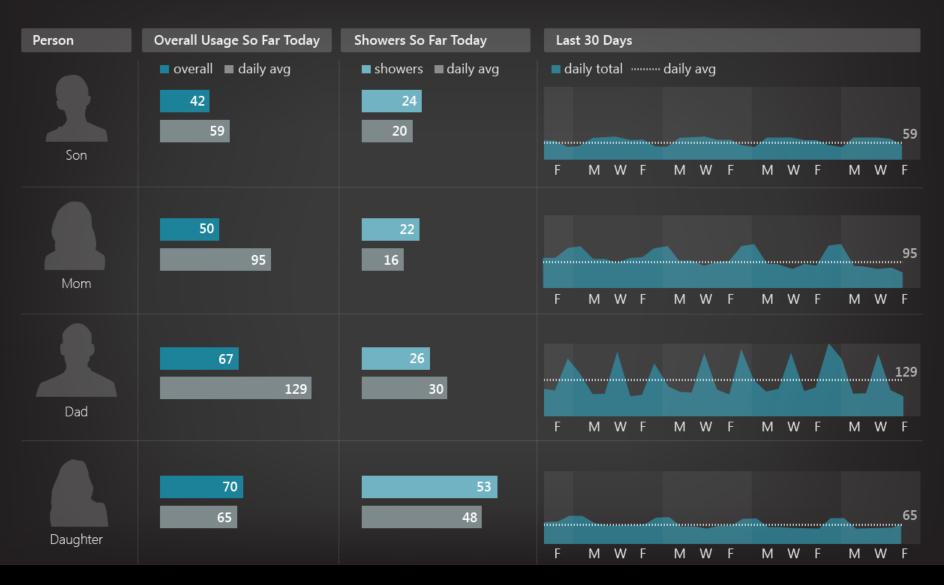




Per-Occupant View

Personal Usage Totals

Friday June 15th | 9:30 PM



Design set 2: Design probes Design Probes Explored









Aquatic Eco-system









DESIGN SET 2: DESIGN PROBES

Aquatic Ecosystem Design Influences



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88	9.xxx2
5 ^{JRL}	6 MND
	-

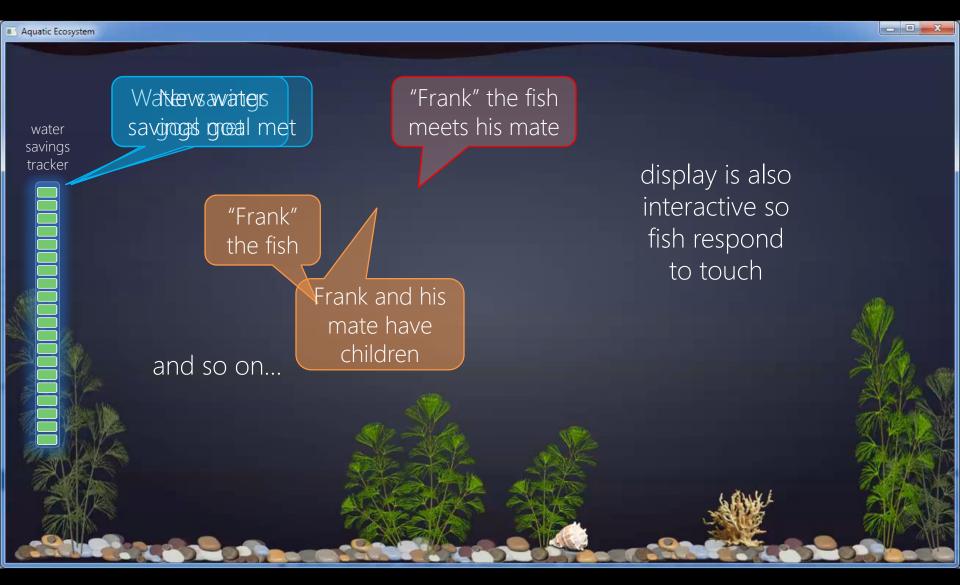
ubifit Consolvo *et al.,* CHI2008

Consolvo *et al.,* UbiComp2008



ubigreen Froehlich *et al.,* CHI 2009

design set 2: design probes Aquatic Ecosystem View



Design set 2: Design probes Design Probes Explored

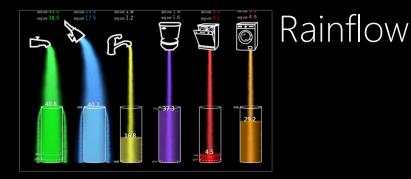








Aquatic Eco-system

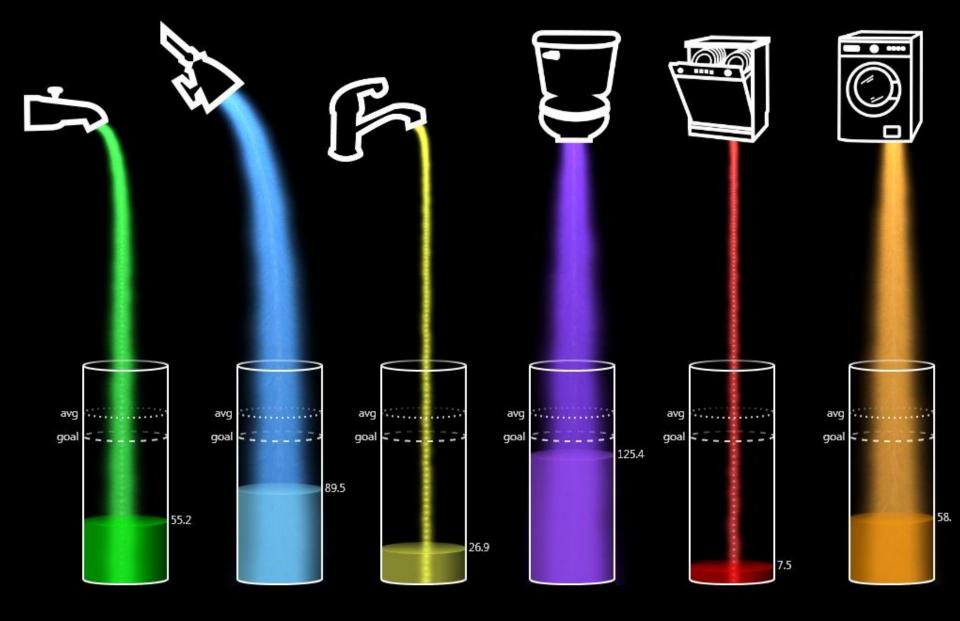




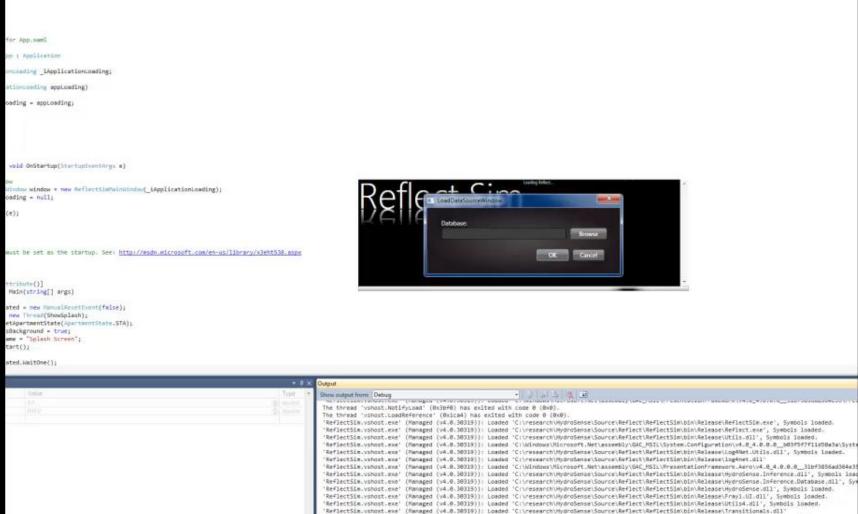
Per-Occupant



design set 2: design probes **Rainflow** View



Rainflow View Movie



Netactsim.vmnost.exe (newsped (vw.0.2013)): Loaded ':'Uresearch/Wydrobenes/isurce/kerisctsim.ton/aises/irransitjonais.dl)
'ReflectSim.vshost.exe' (Nanaged (v4.0.30319): Loaded 'L'Uresearch/WydroSense/Source/ReflectSim/bin/aiseas/Krm.Roogawrt.HelperTrinity.dl)
'ReflectSim.vshost.exe' (Nanaged (v4.0.30319): Loaded 'C:\research/WydroSense/Source/ReflectSim/bin/Relases/Flane.dl', Symbols loaded.

Design set 2: Design probes Design Probes Explored

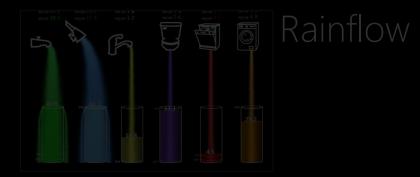








Aquatic Eco-system

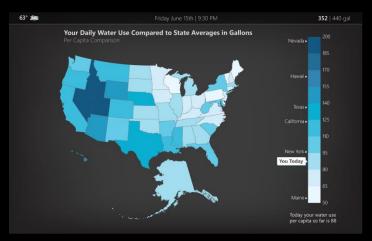




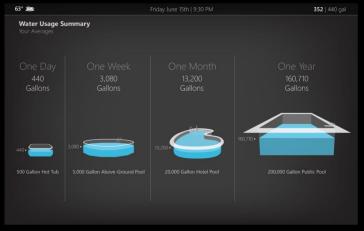




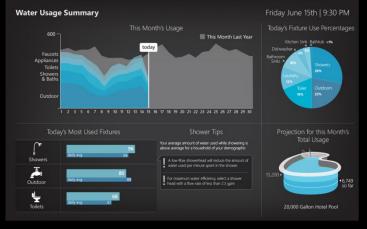
Design set 2: Design Probes Other Design Probes



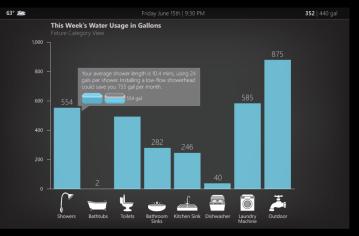
Geographic Comparisons



Metaphorical Unit Designs



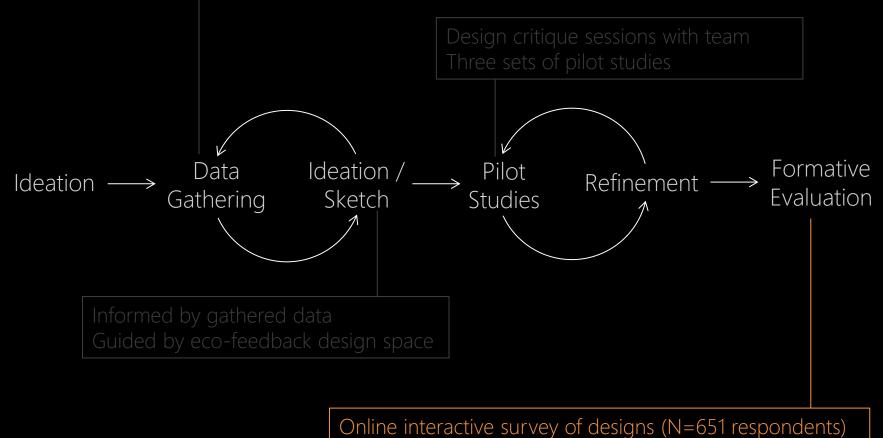
Dashboards



Recommendations

Evaluation

Informal interviews with water experts (e.g., SPU, Amy Vickers) UW Environmental Practicum on water Literature review of water resource management, environmental psychology Our own online survey of water usage attitudes & knowledge (N=656 respondents)



In-home interviews (10 households, 20 adults)

Online Survey

ii, my name is Jon Froehlich and I'm a graduate student at the University of Washington. The survey you are about to take is for my PhD dissertation on water usage information systems. Your responses will help inform the design of future water conservation programs.

Water Feedback Evaluation Survey **Consent Form**



RESEARCHERS' STATEMENT

We are asking you to be in a research study. The purpose of this consent form is to give you the information you will need to help you decide whether to be in the study or not. Please read the form carefully. You may ask questions about the purpose of the research, the possible risks and benefits, your rights as a volunteer, and anything else about the research or this form that is not clear by emailing jfroehli@uw.edu. After reading this form, you can decide if you want to be in the study or not. This process is called "informed consent." You can print a copy of this form for your records.

appreciate you taking the time to fill out this survey

Jon E. Froehlich

PhD Candidate University of Washington

PURPOSE OF THE STUDY

We are studying how computer displays (interfaces) can help inform people about their energy, water, and gas usage in the home.

STUDY PROCEDURES

To participate in this study, you simply need to fill out the forthcoming online survey. Please try to answer each question carefully and honestly. The survey should take between 20-35 minutes to complete. At the end of the survey, we will ask you for your email address. You do not need to provide this information. Those respondents that do supply their email addresses will be entered in a raffle to win a \$100 gift certificate to Amazon.com. We will not use your email for any other purpose or give out you email address to anyone for any reason.



RISKS STRESS OR DISCOMEORT

We do not expect any risks, stresses, or discomforts as a result of this research

BENEFITS OF THE STUDY

Although you may not directly benefit from this study, we hope that the findings of this study will help to develop new technology that will help the environment.

OTHER INFORMATION

Taking part in this study is voluntary. You can stop filling out the survey at any time. Information about you is anonymous. The information you provide is not linked to your name.

SUBJECTS STATEMENT

This study has been explained to me. I volunteer to take part in this research. If I have questions later about the research, I can email one of the researchers listed above. If I have questions about my rights as a research subject, I can call the University of Washington Human Subjects Division at (206) 543-0098.

The survey should take between 20-35 minutes to fill out. If you would like to go back to a previous page once you start the survey, please do not hit the "back" button on your browser, instead, use the "back" button located at the bottom of each survey page.

By clicking 'Yes' below, you consent to take part in this study. *

Recruitment

Online postings and word-of-mouth

Survey Design

- 63 questions (10 optional) Ο
- Question and answer order \bigcirc randomized when possible

Collected Data

- 712 completed surveys (651 from US or Canada)
- Nearly 6,000 qualitative responses Ο

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← → C O edu.surveygizmo.com/s3/632637/CHI2012-WaterFeedbackSurveyDemo

Water Feedback Evaluation Survey

Introduction

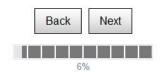


Most people receive information on their water usage from a monthly or bi-monthly bill. We are working on a new type of system that can **immediately show people how much water they are using** at each fixture in their home. This information could be viewed, for example, on a mobile phone, on a laptop, a digital picture frame, or on an in-home touchscreen display.



In this survey, we'll explore different ways of visually displaying water usage information. Unless otherwise noted, each design is based on an average North American household of four people with two adults and two teenagers.

First, though, we need to ask some demographic questions.



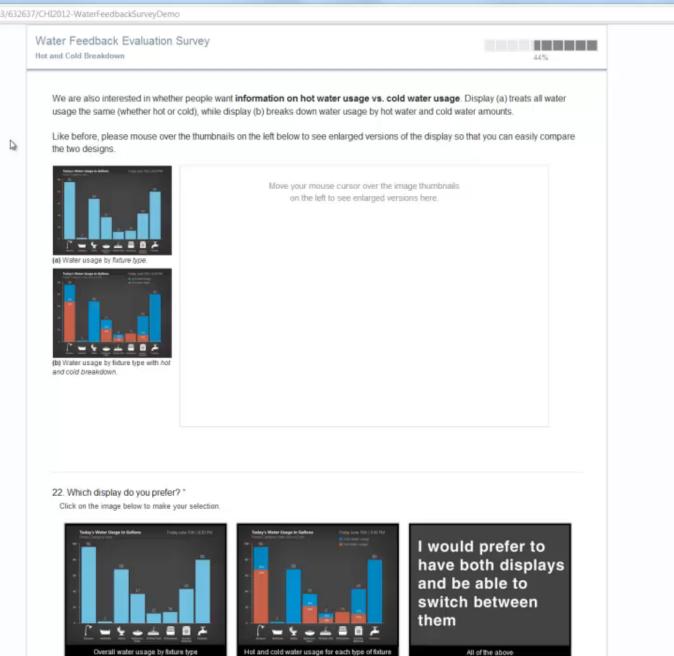


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In-Home Interviews



Recruitment

- o Online postings and word-of-mouth
- o Specifically recruited families

Interview Method

- o Semi-structured with two researchers
- o 90-minutes, 3-phases
- o Data coded by two researchers into themes

Participants

- o 10 households (20 adults)
- o 11 female/9 male
- Diff. socio-economic backgrounds & occupations
- o 18 had college degrees

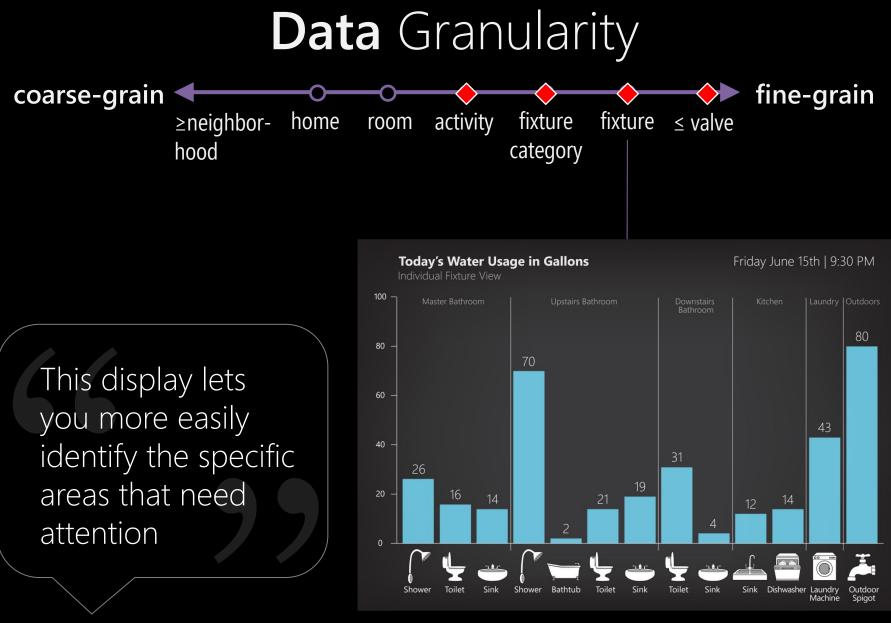




For both the survey and interviews, **90%** of participants indicated an interest in **conserving water**

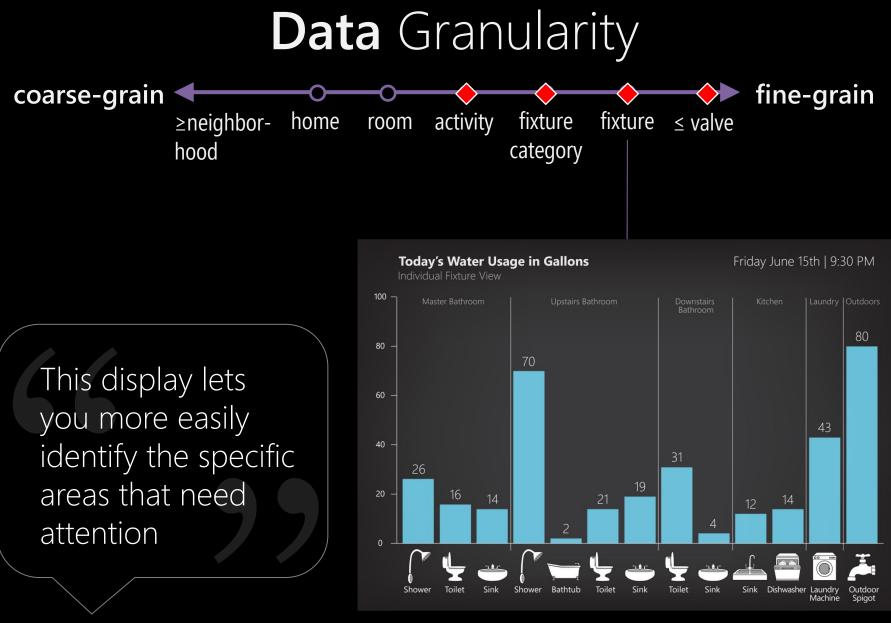
Average morning shower uses 400 gallons of water

Findings



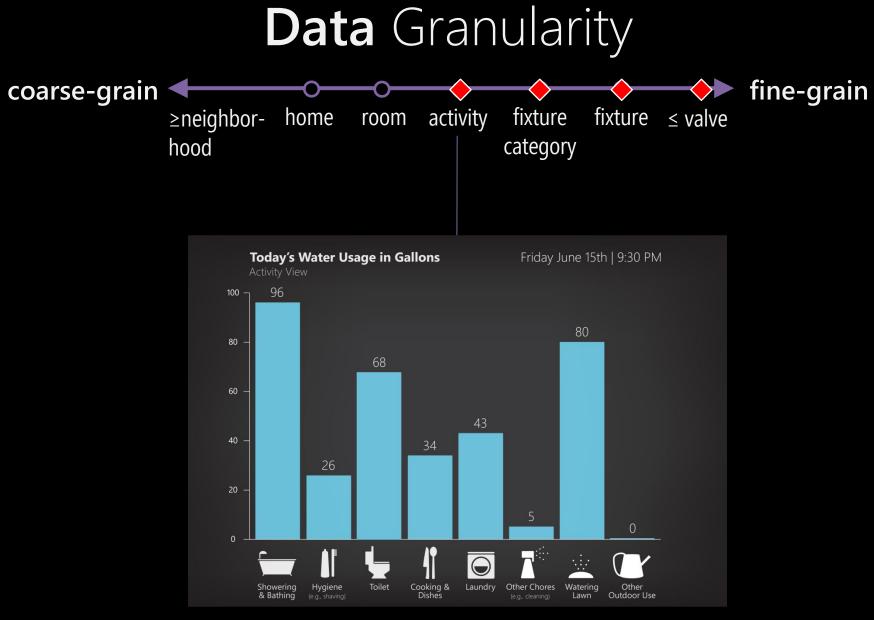
Majority preferred the Individual Fixture Display

R536



Majority preferred the Individual Fixture Display

R536



20% preferred the Activity Display

Measurement Unit



71% of respondents preferred to see both gallons and cost

Seeing the gallon amount triggers the 'save the environment' impulse to conserve, while the dollar amount is helpful because almost everyone is motivated by money to some extent

R143

I don't think very well in 'thousands of gallons', but \$20 I can understand. That's a case of beer down the drain, if you will

Comparisons were the most uniformly desired pieces of information of all the dimensions

Self-comparison was most preferred



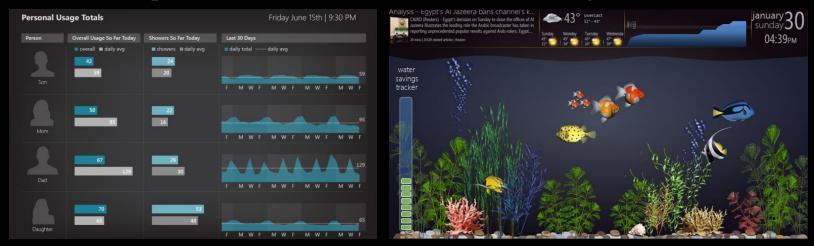
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JAKE 2/20/09	
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Emergent Themes

- (1) Competition and Cooperation
- 2 Accountability and Blame
- 3 Playfulness and Functionality
- (4) Sense of **Privacy**
- **(5) Display** Placement

Competition and Cooperation



You can compare usage to others, and create friendly competition

R220

It pits the family members against each other rather than encouraging collaboration

[It] sets up a 'competitive' environment that we are trying not to create in our household R485

Accountability and Blame



It holds each individual accountable for water usage

R354

There's no reason to add an element of 'blame' to conservation efforts within a family

Would seem to lead to plenty of arguments about usage

R98

Playfulness and Functionality



I like the idea of getting rewards for saving water

18.2

It's like unlocking badges in Foursquare. No matter how trivial it can be to make a fish appear on this screen, you still want to do it

14.1

It doesn't appeal to me as much. I don't do Foursquare. This distracts me a little bit and it doesn't make me think about my usage

Useful as an educational tool?



Privacy Spectrum



It's incredibly invasive. And other people's water consumption is not my business.

Water usage for many purposes can be very personal, and shouldn't be automatically shared

Privacy Spectrum



Display Location Preferences





If we placed the display here, the kids couldn't see it.

Display Location Preferences



near thermostat

kitchen



high traffic areas



accessible when needed



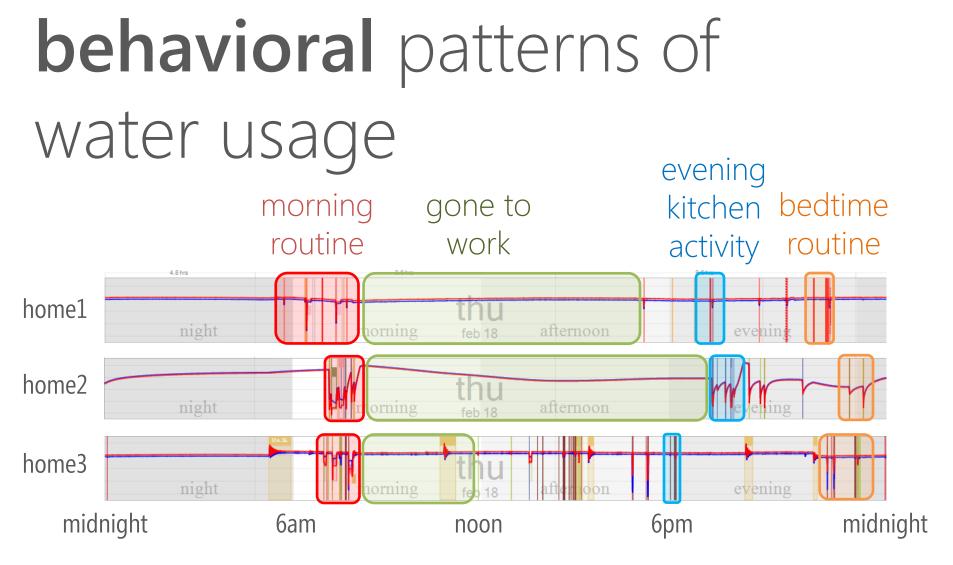
hydrosense algorithms

1. minimal training set
 2. cross-home training
 3. unsupervised learning

epa estimates that 1 trillion gallons of water are lost due to leaks in homes

every year

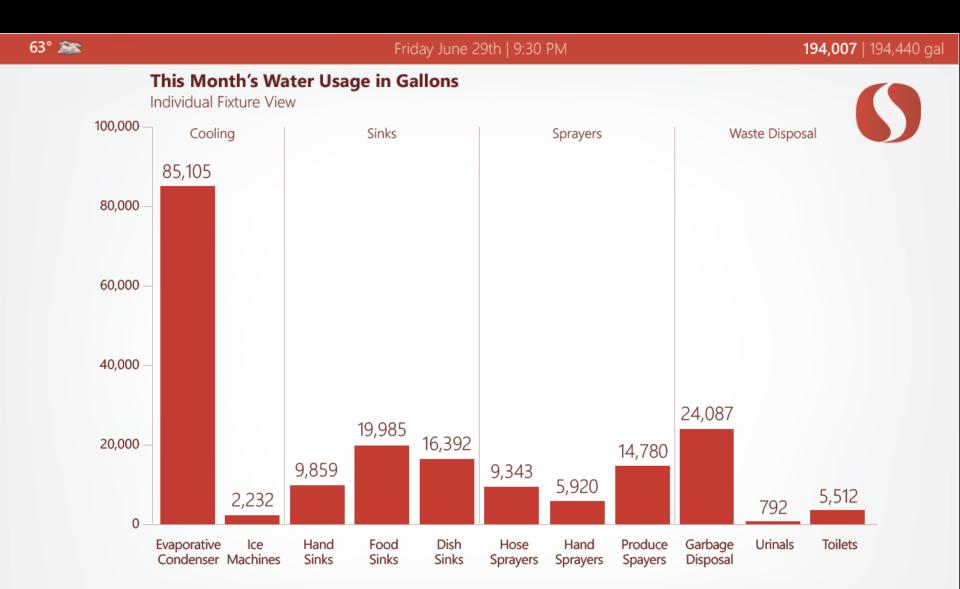
can hydrosense be used to detect certain leaks?

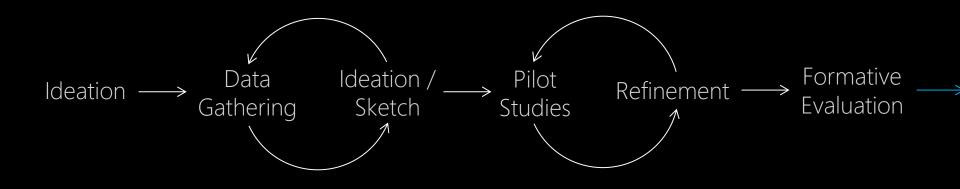


how predictable are home water usage patterns?

how can hydrosense be used to support aging in place applications?







Closing Thought

Eco-feedback displays do not just visualize consumption, they document household activities

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hydrosense

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Questions?

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