



transportation is the greatest contributor to CO₂ emissions, accounting for 27% of total US emissions, or 8.4 million tons per day

Waters, C. and M. D. Johnson (2008) Quantifying the Carbon Footprint of American Households, in: Energy and Transportation Science (66(2-3): 379-391, US Department of Energy. Form ORNL-6981

reflect



ubigreen

Investigating a Mobile Tool for
Tracking and Supporting Green
Transportation Habits

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Pedja Klasnja¹, Jen Mankoff³,
Sunny Consolvo^{1,2}, Beverly Harrison^{1,2},
James Landay^{1,2}**

dub

design:
use:
build:

¹ university of washington



² Intel Research, Seattle



³ HCI Institute, CMU

ubigreen

transportation display



design influences

1. activity-based computing
2. feedback literature
3. ubifit
4. formative studies
 - an online survey
 - an *in situ* (ESM) study

activity-based computing

- **long-lived activities in our everyday lives**
 - staying healthy, graceful aging, etc.
 - high-level, physical, dynamic, high-value
- **key elements**
 - social
 - natural interactions
 - always at hand



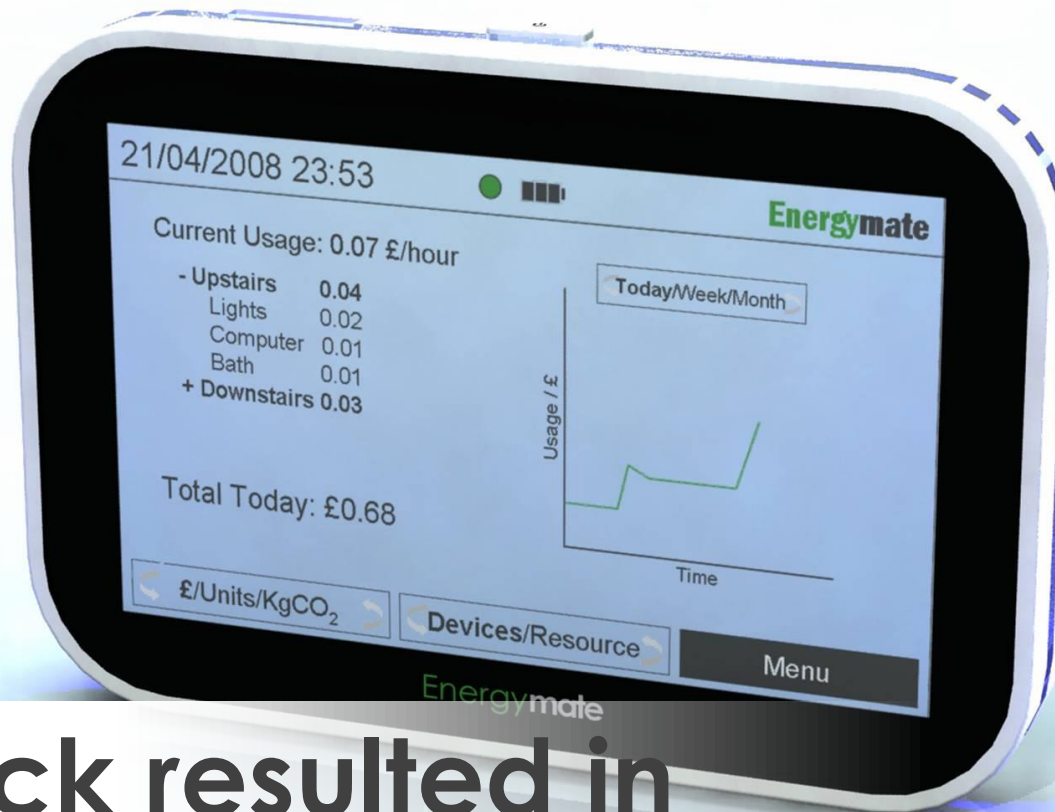
[Li and Landay, CHI2008]

feedback



toyota prius





feedback resulted in
typical energy savings
of between 5 and 12%
[Fischer, 2008]



ubifit

- fitness monitoring application
- automatically senses activity
- at-a-glance goal information



- 3-month study; **those with ambient display outperformed those without**

[Consolvo, CHI2008]



strength



cardio



flexibility



walk



week's goal met



recent goal met

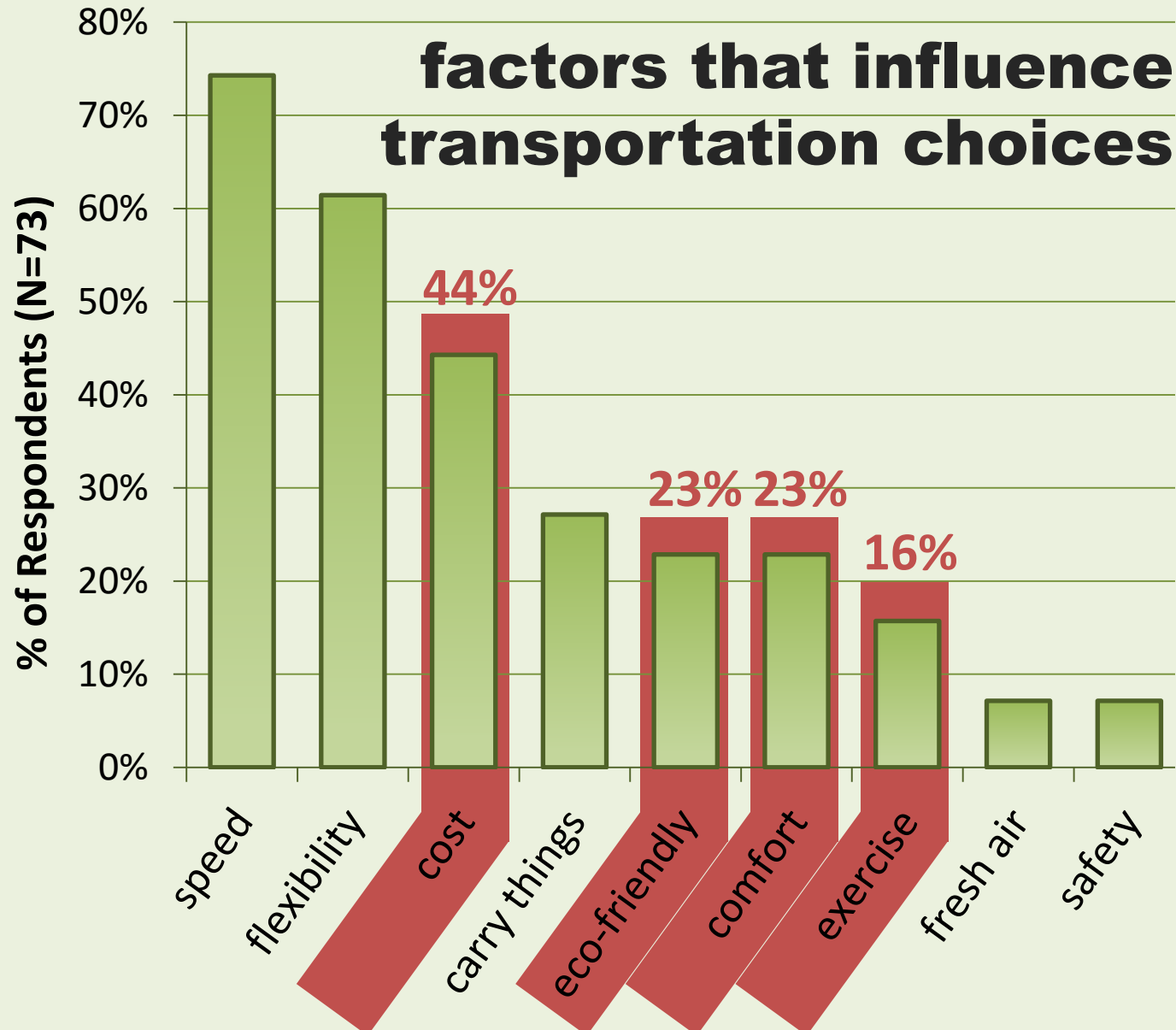
formative study #1

online survey

- **73 respondents**
- Determine people's **attitudes about transportation**
- Get **feedback** on **early design concepts**

formative study #1

online survey



formative study #2

experience sampling study

- 7 participants over 7 days
- explore **consistency** of responses w/**online survey**
- acquire *in situ* data on **num trips/week**
- get **additional feedback** on revised **visual designs**

formative study #2

experience sampling study



[Froehlich, MobiSys 2007]

formative study #2

experience sampling study

126 trips logged

**for 73% of car trips,
participants indicated
that greener options
existed**

visual design

transit activities



Drive Alone



Train



Carpool



Bus



Walk



Bike

“not-green”

“green”

current
activity

phone
background
(wallpaper)

value
icon bar

evolving
image



value icon bar



money savings

relaxation

exercise

do other things





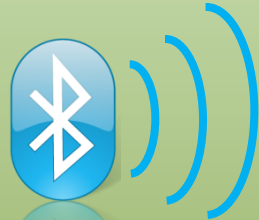
everything resets
on sunday

implementation

architecture



wearable sensor
(intel msp)



activity data
sent via BT



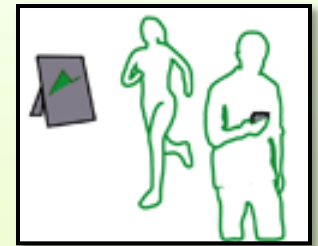
ubigreen running as an
extension of the
myexperience tool



sql server mobile
2005 on phone

study data

transit data
(sent over gprs)

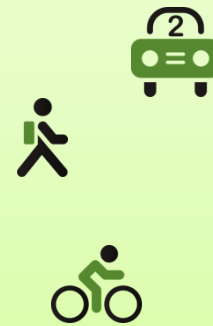


activityserver

new screen
sent back
to phone



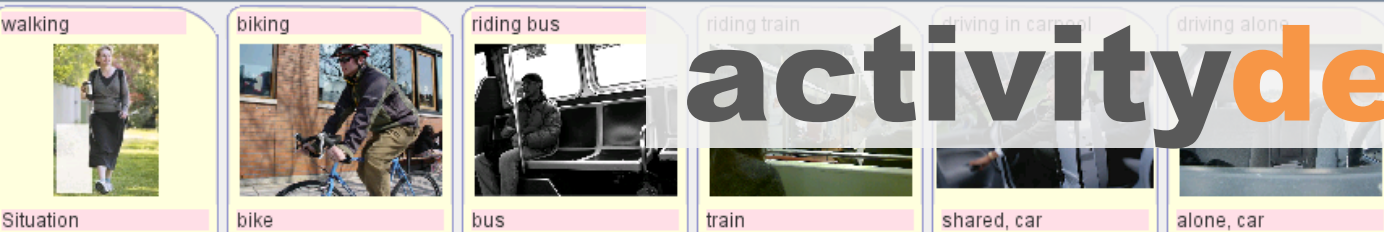
next screen
generated



logic
applied

activitydesigner

[Li, CHI2008]



Action
NEW SCENARIO
Situation

Green Transit Non-Green Transit New Theme

Prototypes



New Prototype



Sun Mar 09 20:03:23 PDT 2008

Rate **real time**

Start Session

Pause

Stop Session

☒ Action ☐ sharinggp ☐ vehicle

19:50:00 20:00:00 20:10:00 20:20:00 20:30:00 20:40:00 20:50:00

user
Prototypes

Displays events
chronologically as sent
by user's phone

Ability to **scroll back in
time** and **play through
events received**



The simulator **displays the
user's screen** at the
selected moment in time

activityserver

[Li, CHI2008]

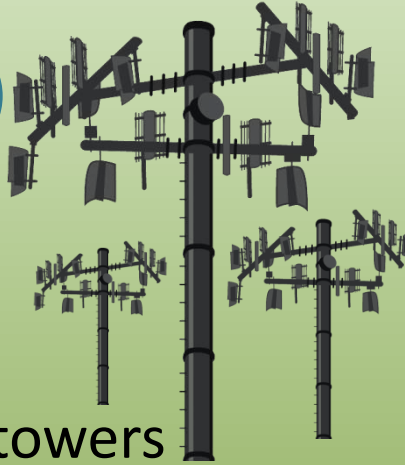
three data sources

1



msp

2



cell towers

3



user



Drive Alone



Walk



Bike



Train



Carpool



Bus

minimum activity duration: 7 minutes

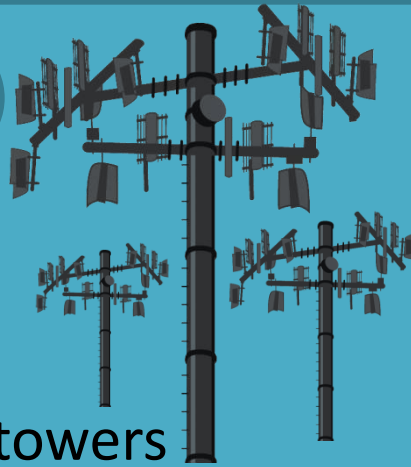
three data sources

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cell towers

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user



Drive Alone



Walk



Bike



Train

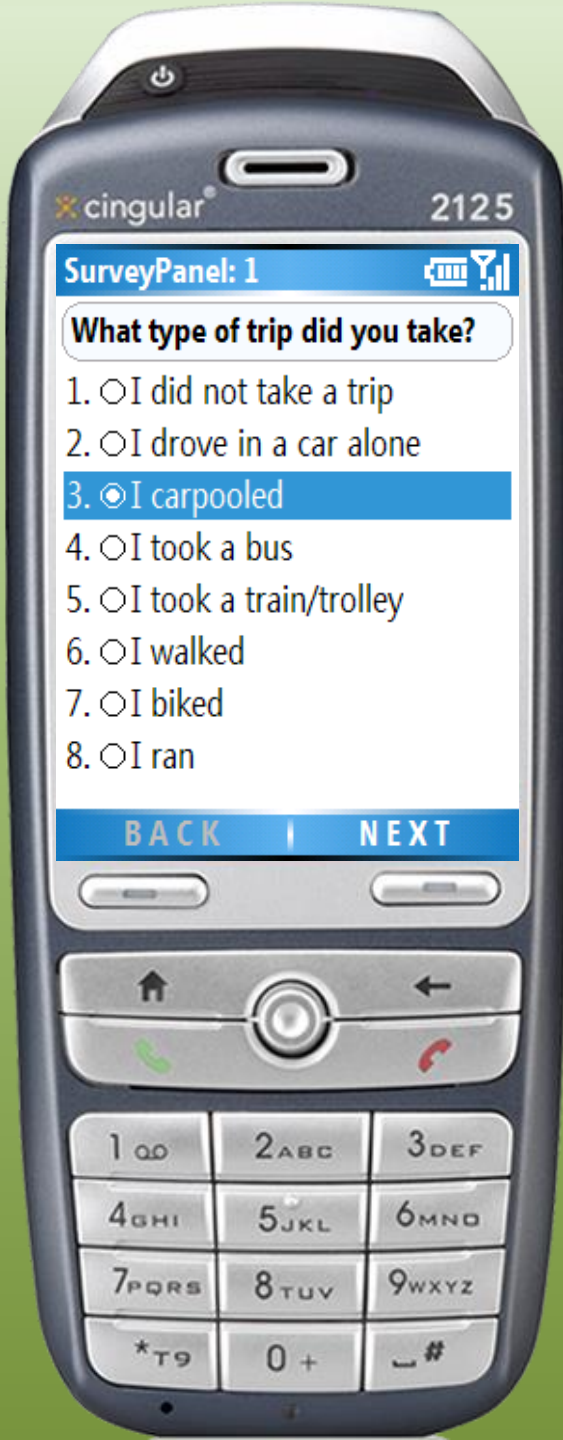
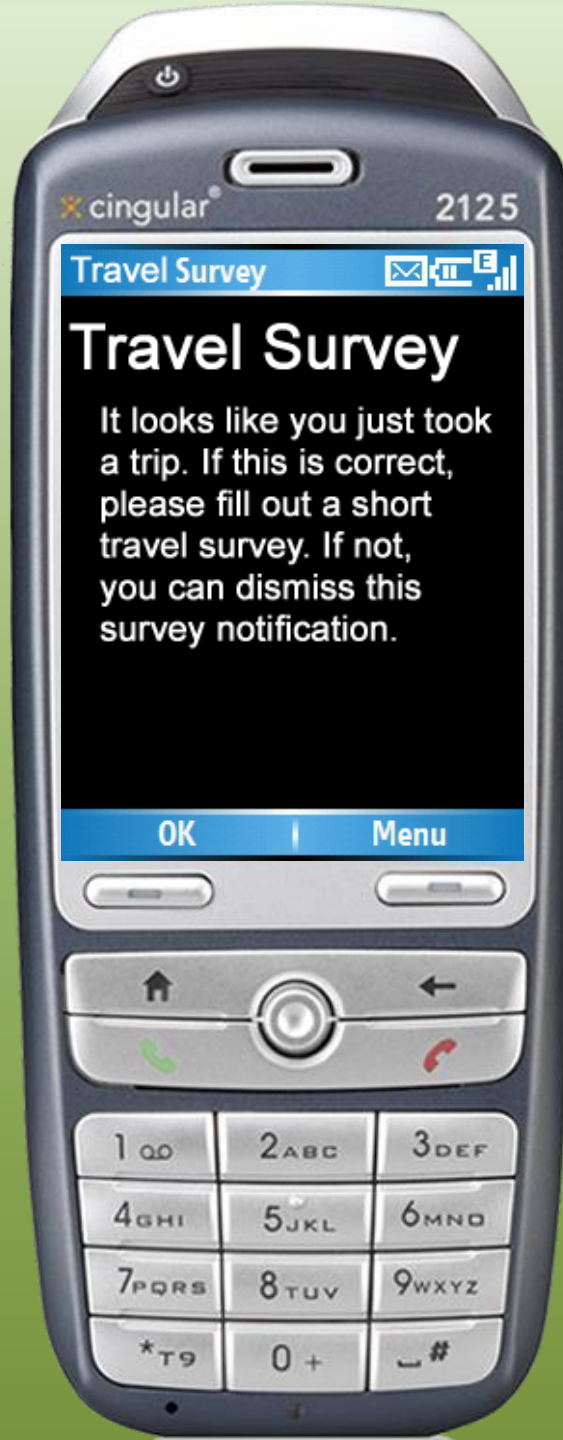


Carpool



Bus

minimum activity duration: 7 minutes

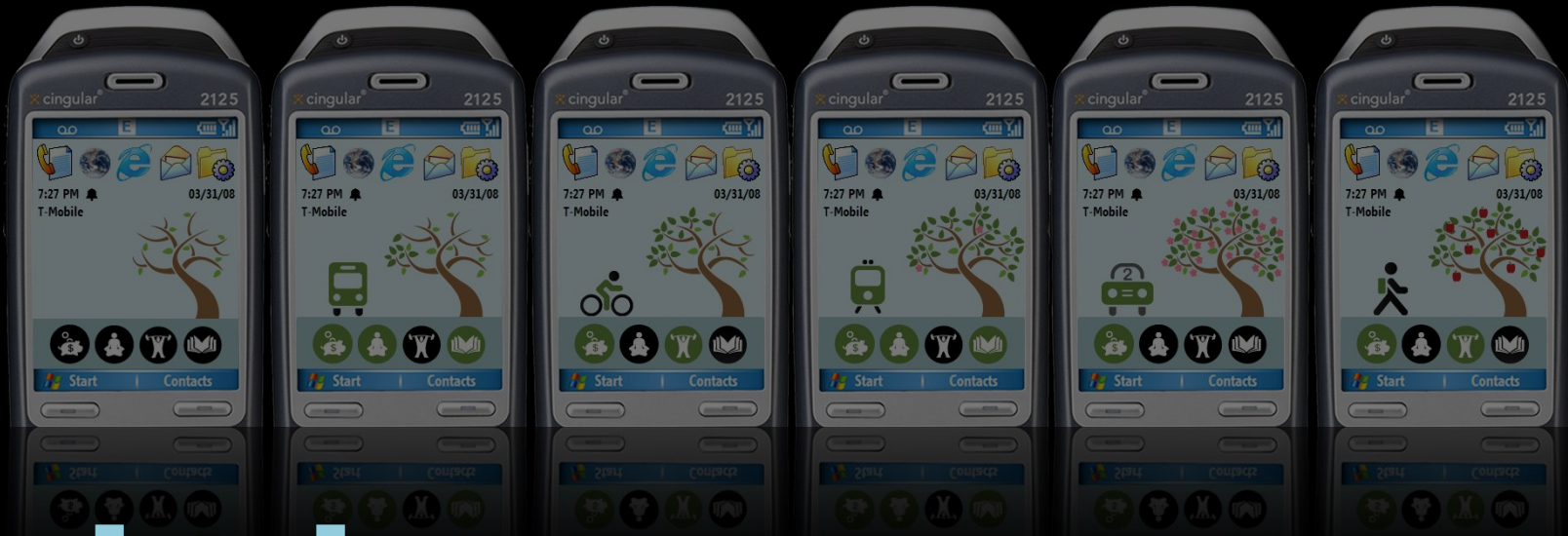


study

3-week field study

- obtain **preliminary feedback** on prototype
- **evaluate sensing algorithms** for recording transit activities

tree



polar bear



seattle

pittsburgh



N=6

N=7



office admin

4 weeks



consultant

3



program manager

3



programmer

4



consultant

4



student

1

- Level of environmental concern lower in Pittsburgh
- Range of professions
- Participation: 1-4 weeks
- Compensation: \$100-300

sales clerk

4 weeks



law enforcement

3



student

1



engineer

3



student

2



student

2



student

1



study timeline

time



Study Begins

- dispense equipment
- application training
- pre-study questionnaire

One Week Checkup

- small software update
- equipment check

Study Ends

- post-study questionnaire
- post-study interview
- equipment returned



Saturday

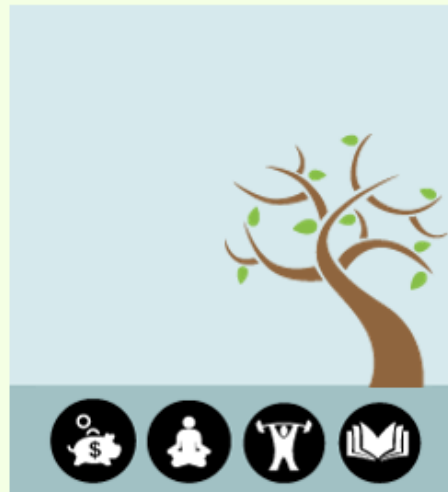
RESEARCH PARTICIPANTS



ubigreen1



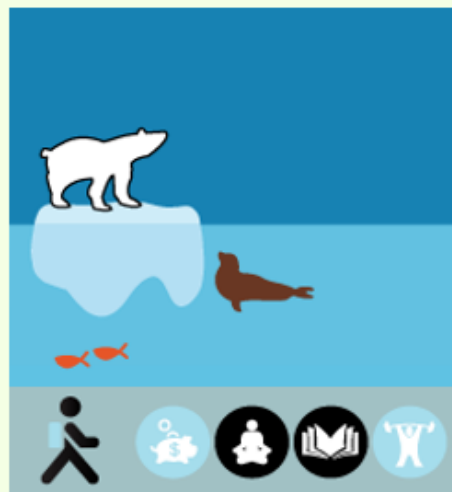
ubigreen2



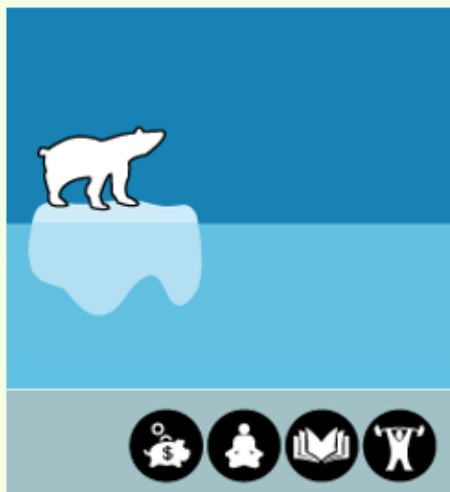
ubigreen3



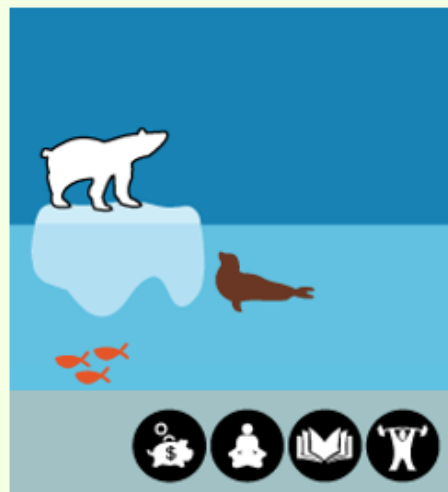
ubigreen4



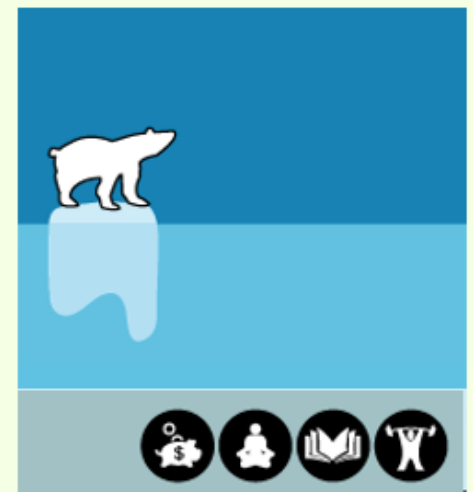
ubigreen5



ubigreen6



ubigreen7



ubigreen8

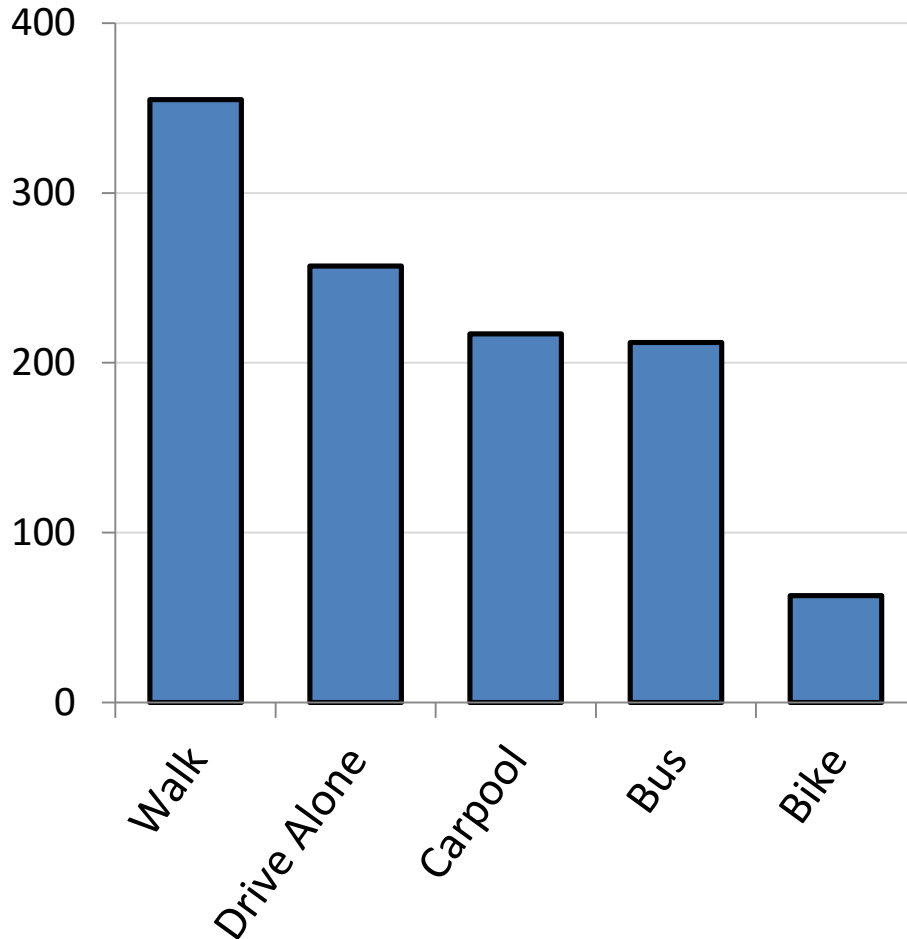
results

mobile data

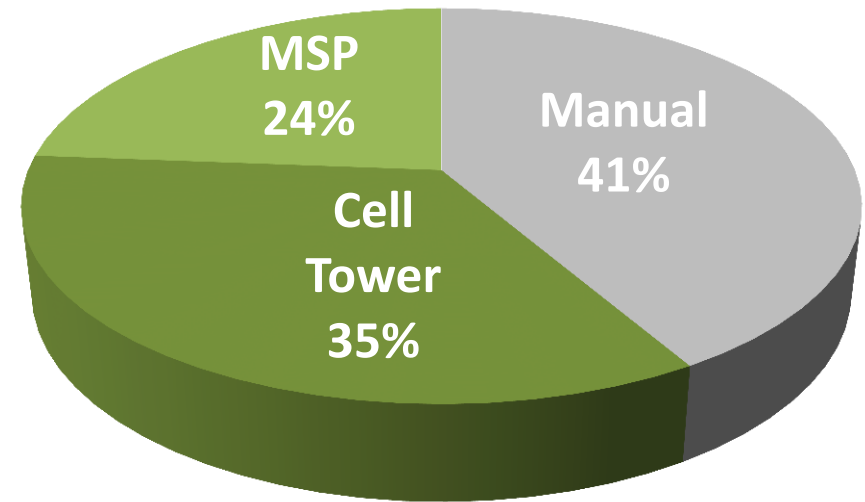
- Over **8 million sensor events**
- Over **1,000 travel events** (72% green)
 - 4 travel events/day
- **18 minute trips** on average
 - **green trips** 5 minutes longer

observed transit

Num of Observed Events



Source of Transit Activity Data



**qualitative
results**

visual design



images revealed progress

I **liked the tree** because it was, to my mind, a **pretty progress bar**. I could tell the difference **at a glance**.

- Participant 11

need for quantitative data

I would **like to see some graph** or raw data.

- Participant 13

I would like **more information about carbon emission savings**.

- Participant 15

increased awareness



It's **omnipresent**

- Participant 9

It definitely **keeps you more aware** of it [personal transportation] every single day. **You use your phone every single day** so you know.

- Participant 6



engagement



anticipation

I liked that **we didn't know what it was going to do**. Like when your phone turned from leaves into flowers and then apples.

- Participant 15

sustaining anticipation

I want to have **different stories every week ...** to maintain curiosity in the app.

- Participant 8

If you opened it up, **people would generate their themes online and share them**. It would be cool.

-Participant 10

social engagement



Some **people at work knew about the polar bear** and every day they asked me about it. **'Did you get a seal today?'**

- Participant 14

I would show my friends, 'look at my tree, isn't it cool, look at the flowers...' They thought it was pretty cool.

- Participant 9

Leverage online social networks to tap into social influence
[Mankoff, HICSS 2007]

concept of gaming

**our real-world interactions as
input to games**



I want to **see the final stage** I can
get to...

- Participant 7

One participant stated that when a
trip hadn't been automatically
recorded, "I felt like **I was being
cheated out** of my 'points'"

- Participant 15

Future designs could incorporate
more overt gaming models

ubigreen

transportation display



contributions

1. ubigreen prototype
2. semi-automatic transit detection
3. visual design capable of raising awareness and engaging users
4. implications for the design of future green applications based on 3-week field study

future work

- **longitudinal** deployment
- **social** sharing
- **real-time** recommendations
- quantitative **carbon-tracking**
- **home resource** usage
- **eliminate** sensing device



[Saponas, UW TR 2008]



Sightline
INSTITUTE



**What if the 76 people in
these cars...**



Sightline
INSTITUTE

...rode buses



thankyou!

This research was sponsored by **Intel Research** and **NSF grants** IIS-0205644 and IIS-0803733. Jon Froehlich is funded by a **Microsoft Research** fellowship. We thank designer **Beth Corry** for helping with the tree and polar bear designs.

<http://dub.washington.edu/projects/ubigreen>

dub

design:
use:
build:

university of washington



CSE, UW



Intel Research, Seattle



iSchool, UW



HCI Institute, CMU

How many generations in all of human history have had the opportunity to rise to a challenge that is worthy of our best efforts. A challenge that can pull from us more than we think we can do.

-Al Gore

TED Conference, March 2008

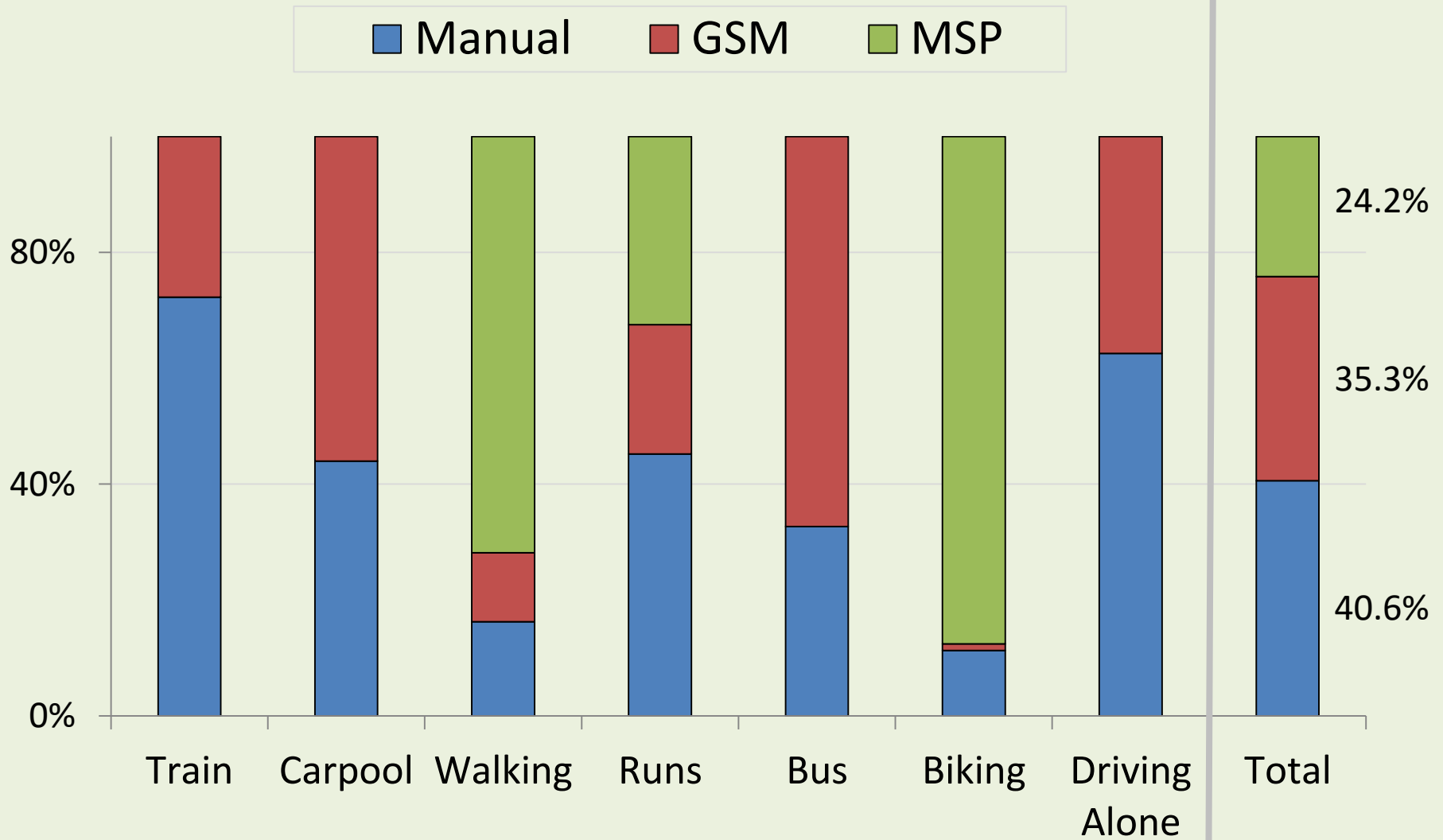
ecorio



After installation, Ecorio runs in the background on your phone, keeping track of when you're moving in a car or a bus and tallies up the trips that you take each day.

When you first start Ecorio, you will see a summary of your activity and the current trip that Ecorio is tracking.

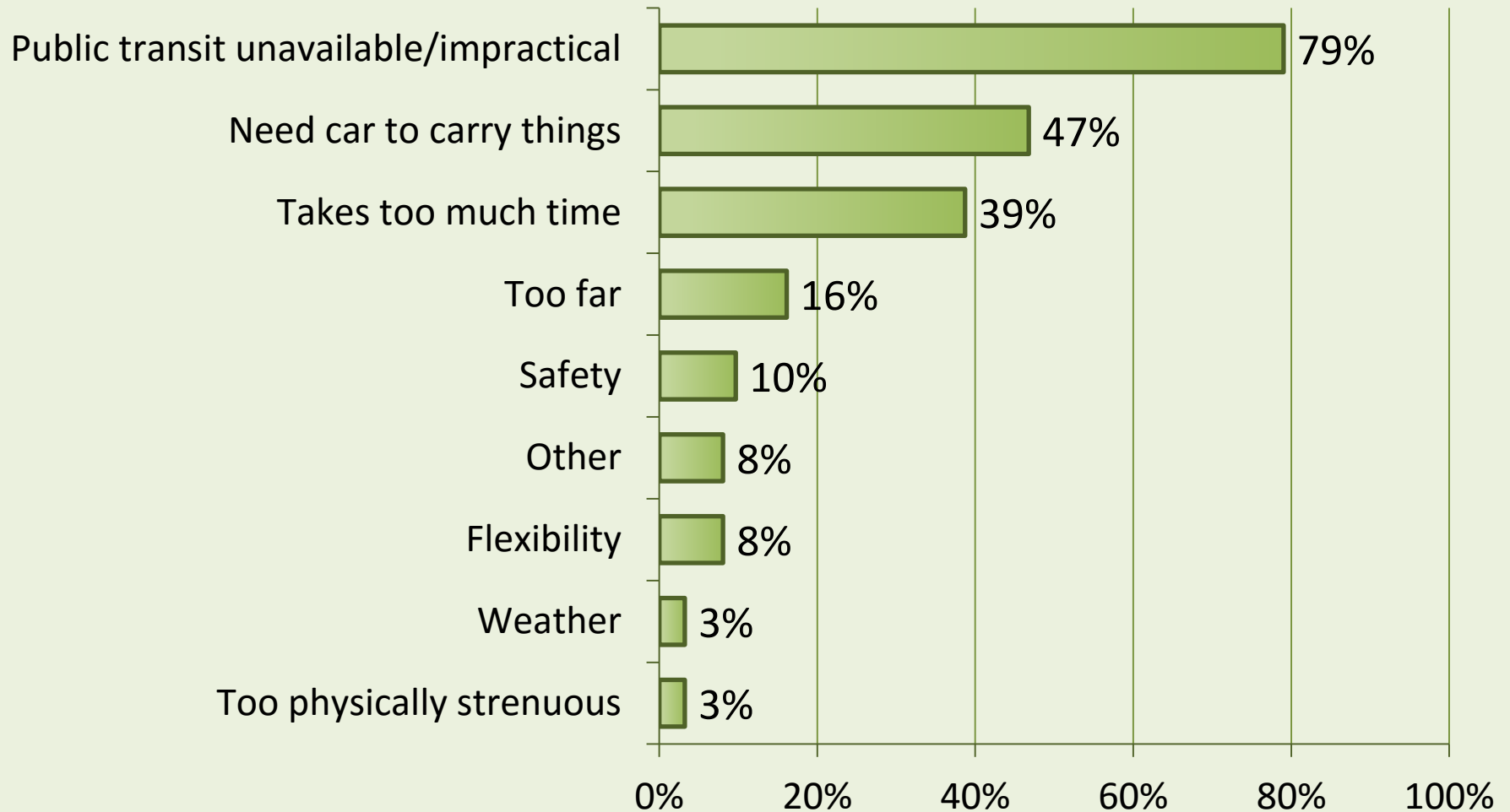
source of data



formative study #1

online survey results

reasons why people drive





potential for behavior change

“The motivation for me is more of the tracking and kind of seeing how I am doing and just the reminder factor of it. “

- Participant 11

“I feel I already travel in a relatively eco-friendly way and the study did not change that”

- Participant 15

“It really encourages you to analyze your own performance”

- Participant 8

“This can be connected with government incentives somehow... For example, government could encourage people with tax refund.”

- Participant 7