June 11<sup>th</sup>, 2007 MobiEval Workshop : System Evaluation for Mobile Platforms Metrics, Methods, Tools, and Platforms

#### myexperience



#### Jon Froehlich<sup>1</sup>

Mike Chen<sup>2</sup>, Sunny Consolvo<sup>2</sup>, Beverly Harrison<sup>2</sup>, and James Landay<sup>1,2</sup>

design:

use: build:

university of washington<sup>1</sup>

БΠ



Intel Research, Seattle<sup>2</sup>

## introduction

- Context-aware mobile computing has long held promise...
  - But building and evaluating context-aware mobile applications is hard

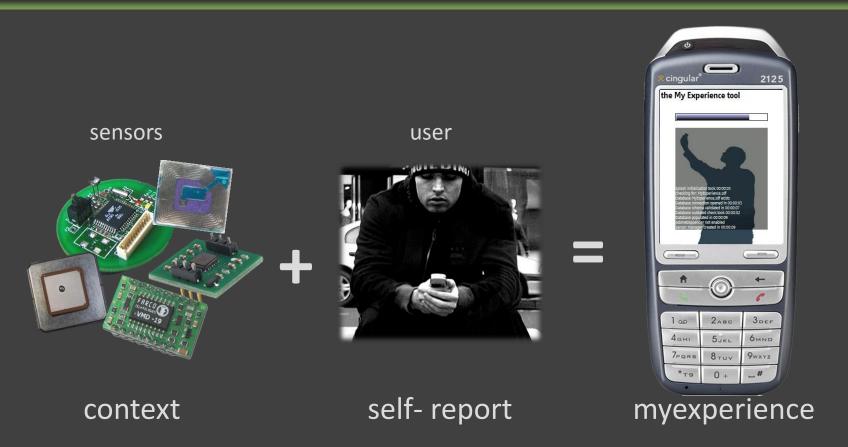
Often encompasses a range of disciplines / skills

- Sensor building and/or integration
- User modeling
- Statistical inference / machine learning
- Designing / building application
- Ecologically valid evaluation

## motivating questions

- How can we easily acquire labeled sensor datasets in the field to inform our user models and train our machine learning algorithms?
- How can we evaluate the applications that use these user models / algorithms in the field?
- How can we extend the evaluation period from days to weeks to months?

## the myexperience tool

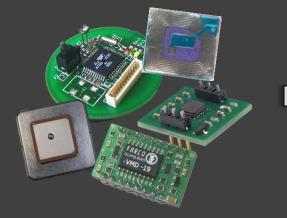


MyExperience combines automatic sensor data traces with contextualized self-report to assist in the *design* and *evaluation* of mobile technology

# sensors, triggers, actions

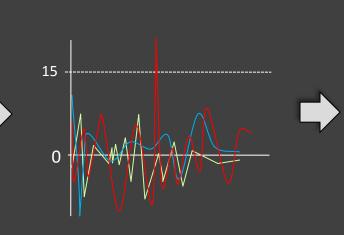
Triggers

#### Sensors



#### Example Sensors:

DeviceIdleSensor SmsSensor PhoneCallSensor RawGpsSensor PlaceSensor



#### Example Triggers: DeviceIdle > 15 mins IncomingSms.From == "Mike"

PhoneCall.Outgoing == true Calendar.IsBusy == false Gps.Longitude == "N141.23"

#### Actions

* cingular	2125
1. Please rate the voi phone call.	ce quality of that
1. OBad	0
2. OPoor	
3. OFair	
4. ○Good	
5. ○Excellent	

#### **Example Actions:**

SurveyAction ScreenshotAction SoundPlayerAction VibrationAction SmsSendAction



### votewithyourfeet



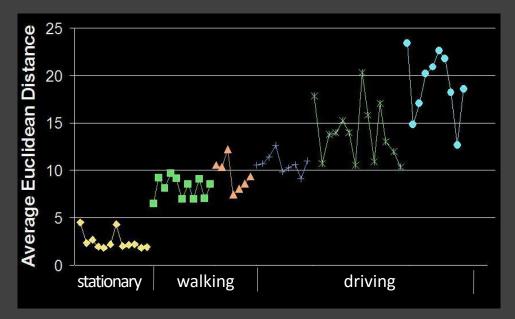
Jon Froehlich<sup>2</sup>, Mike Chen<sup>1</sup>, Ian Smith<sup>1</sup>, Fred Potter<sup>2</sup> Intel Research<sup>1</sup> and University of Washington<sup>2</sup>

# project overview

- Formative study to determine relationship between movement and place preference
- Four week study
  - 16 participants
  - Up to 11 *in situ* self-report surveys per day
  - Carried Windows Mobile SMT5600 (provided) w/MyExperience in addition to their personal phone
  - Logged GSM sensor data @ 1Hz
- No external sensors required



## two survey triggers



#### **Mobility Sensor**

- Similar to Sohn et. al UbiComp 2006
- GSM signal variation to detect movement
- No external sensors required
- Stationary for 10 minutes  $\rightarrow$  trigger survey



#### Pseudo-Random Time Trigger

- No movement detected for
   1 hr → trigger survey
   randomly within next hour
- Ensures consistent sampling

### survey questions



## lessons learned

- Near-real time access to study data is extremely beneficial
  - Web sync provides data redundancy
  - Allows early analysis of data
  - Can detect problems in the field as they occur
  - Data can be used as *cue points* during interview
- Additional mobile phone can be problematic
  - Forget device
  - Have to remember to charge
- Limit number of open-form self-report questions

## lessons learned

- Need flexibility in configuring the sensors, triggers, and actions
  - Could already setup the user interface in XML
  - Expanded this to include sensors, triggers, and actions
- Current version uses XML + scripting combination to provide both declarative and procedural functionality



#### ubifit



#### Using Technology to Encourage Physical Activity

Sunny Consolvo<sup>1</sup>, Jon Froehlich<sup>2</sup>, James Landay<sup>1,2</sup>, Anthony LaMarca<sup>1</sup>, Ryan Libby<sup>1,2</sup>, Ian Smith<sup>1</sup>, Tammy Toscos<sup>3</sup>

Intel Research<sup>1</sup>, University of Washington<sup>2</sup>, and Indiana University<sup>3</sup>

# project overview

- Initial 3-week study planned followed by longitudinal 3-month study
  - Female participants from Seattle area
  - Participants use *lab-provided* WM5 devices with ubifit instead of their own personal phones
- UbiFit application
  - Built off of MyExperience
  - Collects both inferred activity and selfreport activity data
  - Data is sync'd with Intel Research's web server once/hr throughout the study







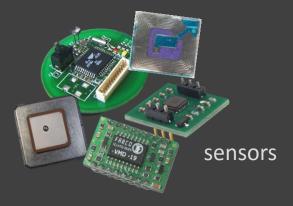
# mobile sensing platform

#### **MSP Features**

- Built on iMote2
- Linux OS
- 32MB RAM
- 2 GB Flash Storage
- Zigbee and Bluetooth
- 12-16 hours battery life



wearable msp



#### **10** Built-in Sensors

- 3D Accelerometer
- 2D Compass
- Barometer
- Humidity
- Visible light
- Infrared light
- Temperature
- UART, GPIO breakouts for additional sensors

## msp + myexperience



## inferred ubifit activities

- Six activities are automatically detected
  - Bicycling
  - Elliptical trainer
  - Running
  - Sedentary
  - Stairmaster
  - Walking

* cingular 2125
UbiFit Daily View -><- 🔞 abc 🎢
● Sat, Jun 9 ●
<b>Comment</b> first day of break
<ul> <li>□ Cardio (30 min)</li> <li>Cycling, 30 min</li> <li>□ Walking (46 min)</li> <li>Strength (none)</li> </ul>
Flexibility (none) Other (none)
Goals Menu

## manual activity entry



# subset of ubifit triggers

### Journal reminder

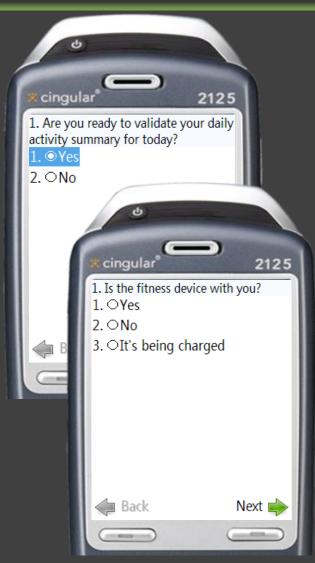
 If journal has not been used in ~2 days and it's past 8PM, launch journal reminder

### Uncertain activity occurred

 If the system knows an activity occurred but couldn't determine the exact activity, a survey is launched

### MSP troubleshooter

 If the MSP hasn't been seen in ~2 hrs and it's after 10AM, launch a troubleshooter



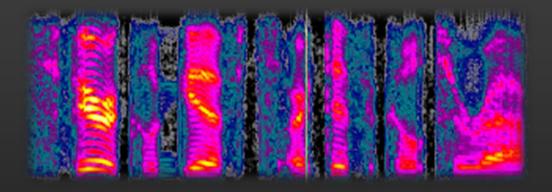
## lessons learned

MyExperience must *not* impede normal phone operation

- Reduce interaction "lag"
- Avoid interrupting phone calls
- Follow phone profile (e.g., silent)
- Respect battery life
- Sensor, trigger, action architecture
  - Can be used to actively troubleshoot prototype technology in the field



# methodology n



#### Evaluating Context-Aware Experience Sampling Methodology

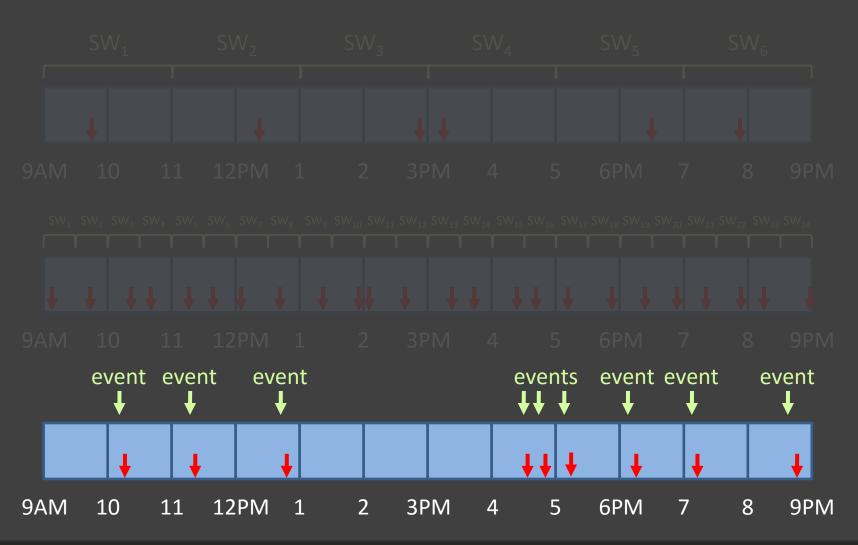
Beverly Harrison<sup>1</sup>, Adrienne Andrew<sup>2</sup>, and Scott Hudson<sup>3</sup>

Intel Research<sup>1</sup>, University of Washington<sup>2</sup>, and Carnegie Mellon University<sup>3</sup>

## project overview

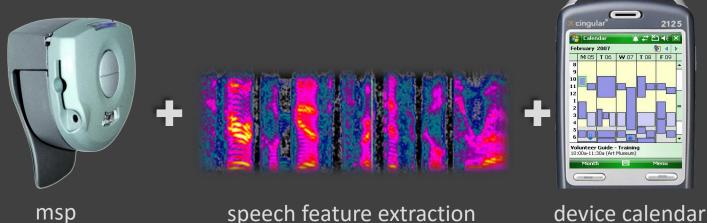
- Comparing traditional and context-aware experience sampling
  - Investigating the tradeoff between effort expounded and the data obtained
- Like UbiFit
  - Participants use their *own* phones with MyExperience
  - Relies on MSP for sensor data
- Unlike UbiFit
  - Uses MyExperience as a data collector

### self-report sampling strategies



### study: phase 1

- Pseudo-randomly sample participants throughout workday about self-reported interruptibility
  - Also, ask about effort and irritability
- Automatically capture sensor data
  - speech, calendar appointment information
- At the end of phase 1, look for correlations between sensor data and self-rated interruptibility
  - Also, analyzing response times



msp

# study: phase 2

- Continue study with same participants but change sampling strategy
- Pseudo-random sampling but use sensors to try and avoid times of "high interruptibility"
- Continue asking questions about interruptibility, effort and irritation
  - Expect these self-reported values to decrease and response rate to increase

## lessons learned

Windows Mobile SystemState API

- Not always implemented
  - (e.g., Outlook calendar appointments)
- Generalized conditional deferral mechanism
  - Previously:
    - Actions could queue when user on phone
  - Now:

Actions can be queue based on any sensor state

# beyond technology studies

#### Mobile therapy

- Margie Morris, Bill Deleeuw, et al.
- Digital Health Group, Intel

### Multiple sclerosis pain and fatigue study

- Dagmar Amtmann, Mark Harniss, Kurt Johnson, et al.
- Rehabilitative Medicine, University of Washington

### Smartphones for efficient healthcare delivery

- Mahad Ibrahim, Ben Bellows, Melissa Ho, Sonesh Surana et al.
- Various departments, University of California, Berkeley

## conclusion

- MyExperience enables a range of research involving sensors and mobile computing
  - Automatic logging of sensor streams
  - In Situ sensor-triggered self-report surveys
- MyExperience can be used to
  - Acquire labeled data sets for machine learning
  - Evaluate field deployments of prototype apps
  - Gather data on device usage
  - Human behavior, healthcare, dev world studies

# thankyou

#### source code available



My Talk Tomorrow Tuesday, June 12<sup>th</sup> *Tools & Techniques (2<sup>nd</sup> talk)* "MyExperience: A System for In Situ Tracing and Capturing of User Feedback on Mobile Phones"

Acknowledgements Intel Research, Seattle

http://www.sourceforge.net/projects/myexperience

Backup Slides

# xml / scripting interface

- XML : Declarative
  - Define sensors, triggers, actions, and user interface
  - Set properties
  - Hook up events
- Script : Procedural
  - Create fully dynamic
     behaviors between
     elements specified in XML
  - Interpreted in real time
  - New scripts can be loaded on the fly

<sensor name="Place" type="PlaceSensor">
 00:00:01
</sensor>

```
<trigger name="Silent" type="Trigger">
<script>
placeSensor = GetSensor("Place");
if(placeSensor.State = "Work"){
SetProfile("Silent");
}
</script>
</sensor>
```

# xml / scripting interface

### **Two Primary Benefits**

- Lowers the barrier of use
  - Allows researchers unfamiliar with mobile phone programming to use MyExperience
- Straightforward means to specify self-report UI
  - Simply edit the XML file to change the interaction
  - Control flow logic from one question to the next
  - Specify response widgets

<trigger name="ConnectivityTrigger" type="Trigger"> <script>

```
curDate = GetCurrentDate().Date;
curTimeOfDay = GetCurrentTime();
curDateTime = curDate + curTimeOfDay;
suppressUntil = GetProperty("suppressUntil");
```

connectivitySensor = GetSensorSnapshot("ConnectivitySensor");

```
if ( curTimeOfDay >= "10:00:00" and
    connectivitySensor.TimeSince("true") gt "02:00:00" and
    (suppressUntil = null or curDateTime gt suppressUntil)){
```

```
tomorrow = curDate.AddDay(1);
SetProperty("suppressUntil", tomorrow);
GetAction("FitnessDeviceQuery").Run();
```

</script> </trigger>

<trigger name="RandomWithDeferralTrigger" type="Trigger"> <script>

```
randSensor = GetSensorSnapshot("RandomSensor");
if( randSensor.State = true) {
```

```
timeOutInSeconds = 15 * 60;
WaitUntil("return GetSensorSnapshot(\"TalkSensor\").State
    and GetSensorSnapshot(\"CalendarSensor\").State",
    timeOutInSeconds);
```

GetAction("InterruptibleSurvey").Run();

```
</script>
</trigger>
```